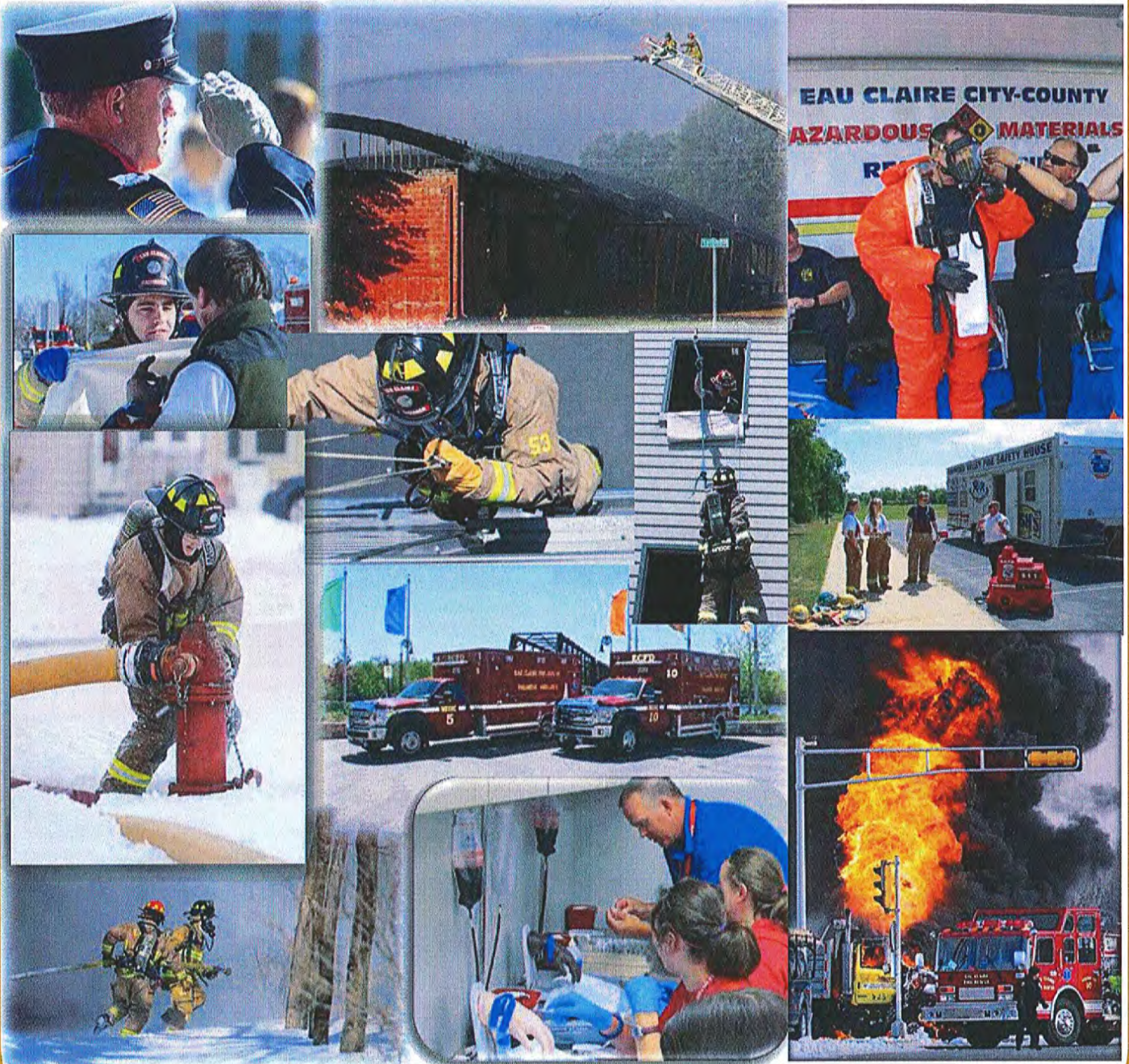


Eau Claire Fire & Rescue

2013 Annual Report



*Fire Administration * 216 S Dewey Street * Eau Claire WI 54701*

*www.eauclairewi.gov * ecfire@eauclairewi.gov * 715-839-5012*

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CITY OF EAU CLAIRE

"Proudly Meeting the Needs of our Community"

FIRE AND RESCUE DEPARTMENT

Lyle N. Koerner, Jr., Chief

| | |
|---------------------------------|------------------------|
| Emergency Calls | 911 |
| Administration | 715/839-5012 |
| Inspections/Investigation | 715/839-4825 |
| After Hours | 715/839-5013 |
| E-mail | ecfire@eauclairewi.gov |
| City Website | www.eauclairewi.gov |

March 1, 2014

TO: Police and Fire Commission Members
City Manager Russell Van Gompel

As the fire chief of an organization that takes immense pride in the duties it performs, I present to you the 2013 annual report. I assure you the information contained within is a direct reflection of that pride and our members' continuous efforts to meet a variety of community needs in both emergent and non-emergent platforms. Accomplishing this charge is not without its trials in terms of both time and money, but we effectively work together to overcome any obstacles. As we partner with our fellow city departments and also our neighboring fire departments, we strive to meet the expectations of the citizens of—and visitors to—our community. In our day-to-day responsibilities, we remain focused on and diligent in performing efficiently, dependably, and professionally.

Of course, beyond our daily operations it remains vital to strategically plan for the future, while being mindful of the short- and long-term impacts. As often happens, past fiscal challenges have actually strengthened our organization by creating the need to look beyond the normal methods of service delivery. We continue to conduct outreach beyond city boundaries with our regional partners in order to maintain the highest level of service possible. Organizationally, we provide high quality emergency medical service, fire suppression, hazardous materials response, numerous special rescue capabilities, and fire prevention and water safety educational programs.

Certainly, we recognize and appreciate the strong support that we have received from our partners on the Police and Fire Commission and City Council, as well as that from the city manager and other city departments as we continue to strive to provide the highest standard of service possible. Thank you for your continued support of Eau Claire Fire and Rescue.

Sincerely,

Lyle N. Koerner, Jr.
Fire Chief



MISSION STATEMENT

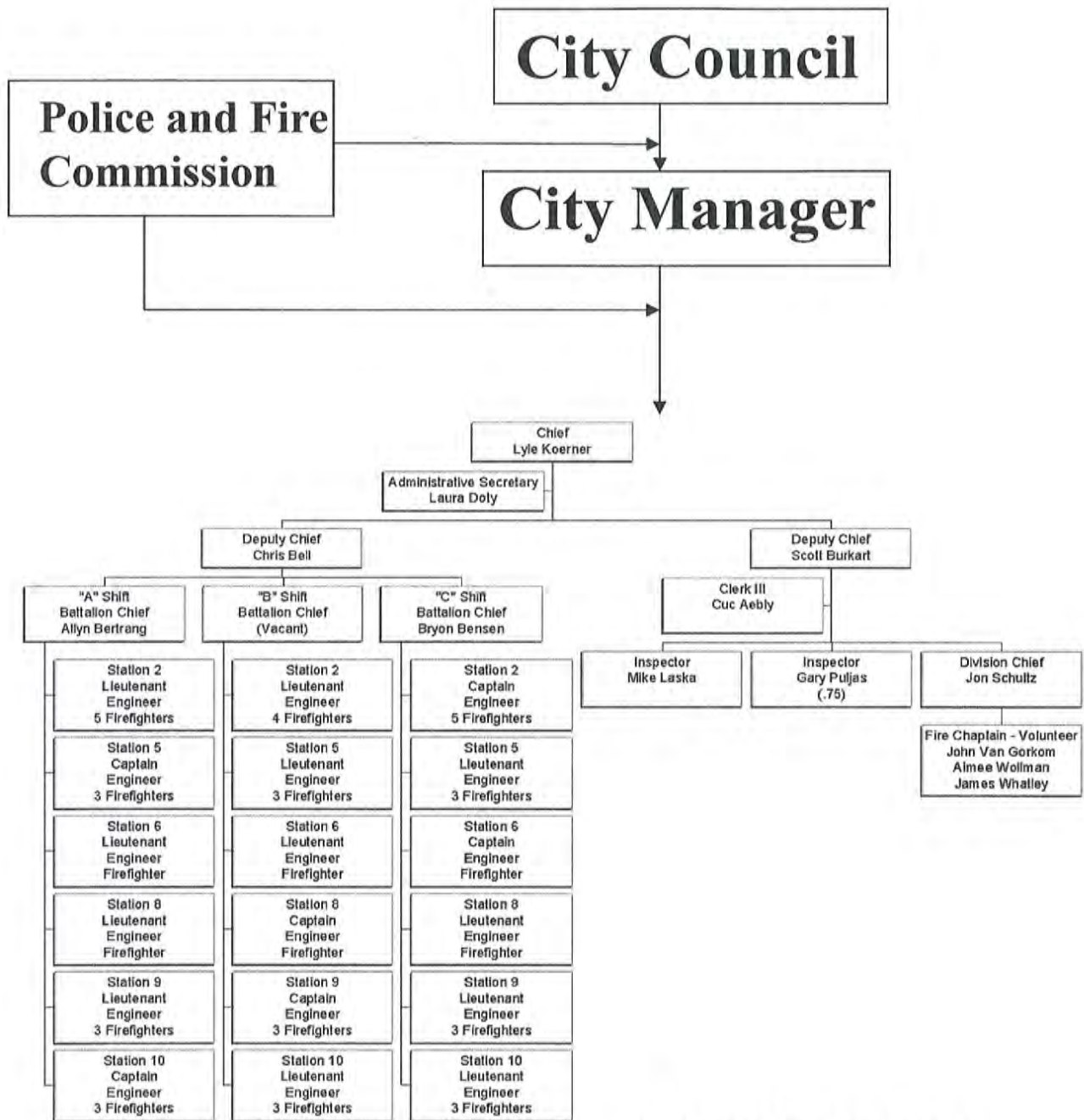
Eau Claire Fire and Rescue's mission is to public health and safety achieved through developing, promoting, and maintaining a comprehensive network of emergency medical services, fire prevention and suppression, technical rescue, and hazard mitigation.

Through progressive education, diligent training, and integrated communication, our team will collectively provide sustainable, high quality services focused on customer satisfaction and the prudent utilization of public funds.

VISION STATEMENT

Eau Claire Fire and Rescue will be a leading regional public health and safety partner by continually and actively promoting excellence in the performance of our duties.

We will support a dedicated membership of honest, accountable professionals who exemplify honor and integrity to build and retain public trust.



91 Protective Employees

2.75 General Employees

3 Volunteers

96.75 Total

**Stations 5, 9 and 10 are staffed
for Paramedic Response**

ADMINISTRATIVE AND PREVENTION PERSONNEL

Lyle Koerner..... Fire Chief

Chris Bell Deputy Chief of Operations

Scott Burkart..... Deputy Chief of Prevention / EMS

Jon Schultz Division Chief of EMS

Laura Doty.....Administrative Secretary

Michael Laska Fire Inspector

Gary Puljas Fire Inspector

Cuc Aebly Clerk III, Prevention

Allyn Bertrang Battalion Chief, "A" Shift

(Vacant) Battalion Chief, "B" Shift

Bryon Bensen.....Battalion Chief, "C" Shift

**EAU CLAIRE FIRE FIGHTERS LOCAL 487
ELECTED POSITIONS**

| | |
|-----------------------|---|
| PRESIDENT: | Jeff Dykes |
| VICE PRESIDENT: | Bob Haller |
| SECRETARY: | Tony Biasi |
| TREASURER: | Bill Drath |
| GUIDE: | Steve Vargo |
| SGT-AT-ARMS: | Dave Strassman |
| STEWARDS: | Tom Rebeschke (A-Shift) Brian Toonen (B-Shift) Tom Wallin (C-Shift) |
| TRUSTEES: | Brian Dorn Jeremy Stary Tom Wagner |
| WORKING RELATIONS: | Jeff Dykes Steve Secker Jeremy Stary Tom Wallin |

Personnel / Stations



Lyle Koerner
Fire Chief



Scott Burkart
Deputy Chief



Chris Bell
Deputy Chief



Jon Schultz
Division Chief



(Vacant)
Battalion Chief



Bryon Bensen
Battalion Chief



Allyn Bertrang
Battalion Chief



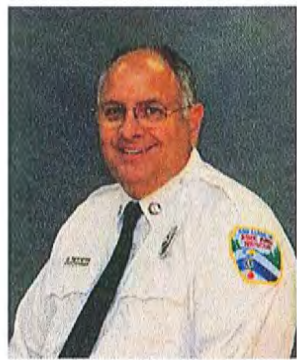
Laura Doty
Admin. Secretary



Cuc Aebly
Prevention Clerk III



Michael Laska
Inspector



Gary Puljas
Inspector



Scott Walby
Captain



Tim Deziel
Captain-Reserve Medic



Bruce Buchholz
Captain-Reserve Medic



Greg Stegge
Captain



Steve Vargo
Captain



Brian Toonen
Captain-Reserve Medic



Joe Snow
Lieutenant



Terry Bechel
Lieutenant



Lance Hanson
Lieutenant



Ben Hays
Lt.-Reserve Medic



Rob Goodland
Lt.-Reserve Medic



Joe Kelly
Lieutenant



Bob Pratt
Lieutenant



Brian Kranz
Lieutenant



Don Rydzik
Lieutenant



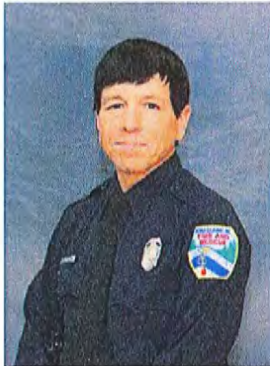
Chris Dolen
Lt.--Reserve Medic



Shawn Abrahamson
Lieutenant



Matt Jaggar
Lieutenant



Dave Lombardo
Engineer



Dennis Duncan
Engineer



John Biegel
Engineer



Al Klocek
Engineer



BouaChao Xiong
Engineer



Pete Fasching
Engineer



Mike Miller
Engineer-Medic



Jeff Patrow
Engineer



Kevin McClellan
Engineer



Tom Rebischke
Engineer



Denise Waterman
9 Eng.-Reserve Medic



Dave Whitehouse
Engineer



Jamie Burkhardt
Eng.-Reserve Medic



Stephen Secker
Engineer



Jeff Dykes
Eng.-Reserve Medic



Bill Jensen
Engineer



Pat Hamler
Engineer



(Vacant)
Engineer



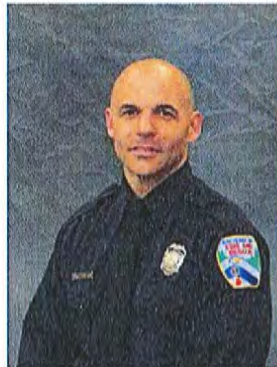
Scott Mohr
Firefighter



Drew Dorn
Firefighter



Todd Frank
Firefighter-Medic



Frank Leffelman
FF-Reserve Medic



Dave Pekol
Firefighter



Greg Johnson
Firefighter



Jeremy Stary
FF-Reserve Medic



Bill Drath
Firefighter-Medic



Tim Brantner
Firefighter



Brian Phillips
Firefighter



Mark Humphrey
Firefighter-Medic



Bob Haller
FF-Reserve Medic



Stephen Friederichs
Firefighter



Dave Strassman
Firefighter-Medic



Tony Biasi
FF-Reserve Medic



Matt Gunderson
Firefighter-Medic



Tom Wagner
Firefighter-Medic



Ryan Hebert
Firefighter-Medic



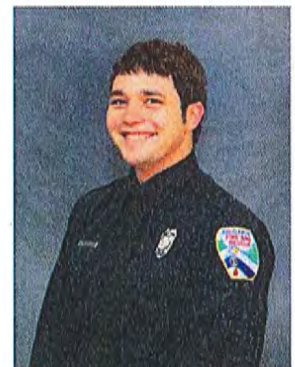
Tom Wallin
Firefighter



Nils Bergquist
Firefighter-Medic



Jeff Dahl
Firefighter



Tony Hennings
Firefighter-Medic



Brian Mero
Firefighter-Medic



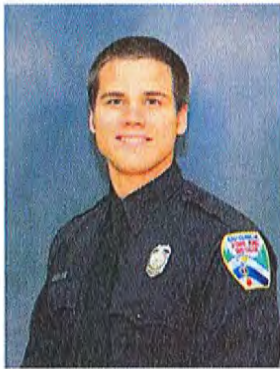
Natasha Myre
Firefighter-Medic



Levi Vleck
Firefighter-Medic



Steve Rindt
Firefighter-Medic



Benji Norberg
Firefighter-Medic



Dan Schroeder
Firefighter-Medic



Abel Peterson
Firefighter-Medic



Isaac Hahn
Firefighter- Medic



Ryan Lesperance
Firefighter-Medic



Josh Olson
Firefighter- Medic



Brian Dorn
Firefighter-Medic



Brad Beuscher
Firefighter-Medic



Jay Kenealy
Firefighter-Medic



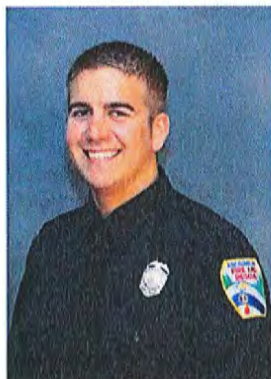
Tim McCaughey
Firefighter-Medic



Todd Nutter
Firefighter-Medic



Stephen Weyers
Firefighter-Medic



Mike Olson
Firefighter-Medic



Mykola Kramper
FF-Reserve Medic



Chris Meyer
FF-Reserve Medic



Ben Gruber
FF-Reserve Medic



Steve Patten
Firefighter



Nicolas Ledin
Firefighter



Korey Maves
Firefighter



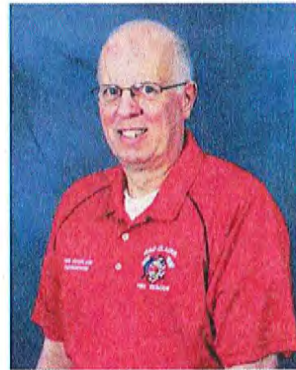
Karl Johnson
Firefighter



Kevin Blaine
Firefighter



Jim Fenno, MD
Medical Director



John Van Gorkom
Chaplain



James Whatley
Chaplain



Aimee Wollman
Chaplain

PERSONNEL ACTIVITIES

New Hires:

Kevin Blaine
Benjamin Gruber
Karl Johnson
Nicolas Ledin
Korey Maves
Steven Patten
Brian Suter

Promotions:

Shawn Abrahamson to Lieutenant
Chris Bell to Deputy Chief
Jeff Dykes to Engineer
Pat Hamler to Engineer
Bill Jensen to Engineer
Don Rydzik to Lieutenant
Steve Secker to Engineer
Steve Vargo to Captain

Separations:

Joe Rathsack
Joe Simonson
Brian Suter

Retirements:

Kevin Frank (Engineer)
Duane Grunst (Deputy Chief)
Steve Hanson (Lieutenant)
Dave Okas (Battalion Chief)
Loren Travis (Lieutenant)

Position Change:

Gary Puljas – Inspector position moved from full-time protective to
.75-time civilian

Step Increases:

Firefighter Brian Mero to First Class Firefighter
Firefighter Natasha Myre to First Class Firefighter
Firefighter Benji Norberg to First Class Firefighter
Firefighter Steve Rindt to First Class Firefighter
Firefighter Levi Vlcek to First Class Firefighter
Firefighter Dan Schroeder to First Class Firefighter
Firefighter Abel Peterson to Second Class Firefighter
Firefighter Isaac Hahn to Second Class Firefighter
Firefighter Brian Dorn to Third Class Firefighter
Firefighter Ryan Lesperance to Third Class Firefighter
Firefighter Joshua Olson to Third Class Firefighter
Firefighter Joe Simonson to Third Class Firefighter
Firefighter Brad Beuscher to Fourth Class Firefighter
Firefighter Jay Kenealy to Fourth Class Firefighter
Firefighter Tim McCaughey to Fourth Class Firefighter
Firefighter Todd Nutter to Fourth Class Firefighter
Firefighter Steve Weyers to Fourth Class Firefighter

SENIORITY RECORD

| <u>NAME</u> | | <u>RANK</u> | <u>DOH</u> |
|-------------|-------------|----------------------|------------|
| Koerner | Lyle | Chief | 01-10-83 |
| Burkart | Scott | Deputy Chief | 02-06-84 |
| Snow | Joseph | Lieutenant | 02-06-84 |
| Bechel | Terrance | Lieutenant | 07-23-84 |
| Lombardo | David | Engineer | 03-04-85 |
| Duncan | Dennis | Engineer | 03-04-85 |
| Biegel | John | Engineer | 12-09-85 |
| Walby | Scott | Captain | 12-09-85 |
| Klocek | Alan | Engineer | 05-12-86 |
| Hanson | Lance | Lieutenant | 06-13-88 |
| Aebly | Cuc | Fire Prev. Secretary | 05-08-89 |
| Hays | Benny | Lieutenant | 05-07-90 |
| Deziel | Timothy | Captain | 05-07-90 |
| Buchholz | Bruce | Captain | 10-01-90 |
| Xiong | BouaChao | Engineer | 05-13-91 |
| Fasching | Peter | Engineer | 09-03-91 |
| Goodland | Robert | Lieutenant | 04-06-92 |
| Miller | Michael | Engineer | 04-06-92 |
| Kelly | Joe | Lieutenant | 11-02-92 |
| Pratt | Robert | Lieutenant | 11-02-92 |
| Patrow | Jeffrey | Engineer | 10-04-93 |
| Bensen | Bryon | Battalion Chief | 10-04-93 |
| Stegge | Gregory | Captain | 10-04-93 |
| Laska | Michael | Inspector | 06-05-95 |
| Kranz | Brian | Lieutenant | 06-05-95 |
| Schultz | Jon | Division Chief | 06-05-95 |
| Rydzik | Donald | Lieutenant | 02-05-96 |
| Bertrang | Allyn | Battalion Chief | 09-16-96 |
| McClellan | Kevin | Engineer | 09-16-96 |
| Dolen | Christopher | Lieutenant | 09-16-96 |
| Abrahamson | Shawn | Lieutenant | 04-21-97 |
| Bell | Christian | Deputy Chief | 04-21-97 |
| Vargo | Steven | Captain | 04-21-97 |
| Rebischke | Thomas | Engineer | 04-21-97 |
| Mohr | Scott | Firefighter | 10-20-97 |

| <u>NAME</u> | | <u>RANK</u> | <u>DOH</u> |
|-------------|----------|------------------|------------|
| Dorn | Andrew | Firefighter | 04-20-98 |
| Frank | Todd | Firefighter | 04-20-98 |
| Waterman | Denise | Engineer | 04-27-98 |
| Jaggar | Matthew | Lieutenant | 08-24-98 |
| Whitehouse | David | Engineer | 08-24-98 |
| Burkhardt | Jamie | Engineer | 08-24-98 |
| Secker | Stephen | Engineer | 02-15-99 |
| Leffelman | Frank | Firefighter | 02-15-99 |
| Doty | Laura | Admin. Secretary | 06-28-99 |
| Dykes | Jeffrey | Engineer | 11-01-99 |
| Jensen | William | Engineer | 11-01-99 |
| Hamler | Patrick | Engineer | 11-01-99 |
| Pekol | David | Firefighter | 05-08-00 |
| Johnson | Gregory | Firefighter | 05-08-00 |
| Stary | Jeremy | Firefighter | 05-08-00 |
| Drath | William | Firefighter | 04-09-01 |
| Toonen | Brian | Captain | 04-09-01 |
| Brantner | Timothy | Firefighter | 04-09-01 |
| Phillips | Brian | Firefighter | 04-09-01 |
| Humphrey | Mark | Firefighter | 10-22-01 |
| Haller | Robert | Firefighter | 08-19-02 |
| Friederichs | Stephen | Firefighter | 08-19-02 |
| Strassman | David | Firefighter | 08-19-02 |
| Biasi | Tony | Firefighter | 12-09-02 |
| Gunderson | Matthew | Firefighter | 11-29-04 |
| Wagner | Thomas | Firefighter | 11-29-04 |
| Hebert | Ryan | Firefighter | 11-29-04 |
| Puljas | Gary | Inspector | 01-27-06 |
| Wallin | Thomas | Firefighter | 01-30-06 |
| Bergquist | Nils | Firefighter | 08-07-06 |
| Dahl | Jeffrey | Firefighter | 08-07-06 |
| Hennings | Anthony | Firefighter | 01-08-07 |
| Mero | Brian | Firefighter | 07-09-07 |
| Myre | Natasha | Firefighter | 07-07-08 |
| Vlcek | Levi | Firefighter | 07-07-08 |
| Rindt | Steven | Firefighter | 07-07-08 |
| Norberg | Benjamin | Firefighter | 07-07-08 |
| Schroeder | Daniel | Firefighter | 11-03-08 |

| <u>NAME</u> | | <u>RANK</u> | <u>DOH</u> |
|-------------|-----------|-------------------|------------|
| Peterson | Abel | Firefighter | 07-13-09 |
| Hahn | Isaac | Firefighter | 07-13-09 |
| Lesperance | Ryan | Firefighter | 07-12-10 |
| Olson | Joshua | Firefighter | 07-12-10 |
| Dorn | Brian | Firefighter | 06-20-11 |
| Beuscher | Brad | Firefighter | 01-09-12 |
| Kenealy | Jay | Firefighter | 01-09-12 |
| McCaughey | Timothy | Firefighter | 01-09-12 |
| Nutter | Todd | Firefighter | 01-09-12 |
| Weyers | Stephen | Firefighter | 03-12-12 |
| Olson | Michael | Prob. Firefighter | 07-09-12 |
| Kramper | Mykola | Prob. Firefighter | 07-09-12 |
| Meyer | Christian | Prob. Firefighter | 08-27-12 |
| Gruber | Benjamin | Prob. Firefighter | 02-11-13 |
| Patten | Steven | Prob. Firefighter | 07-15-13 |
| Ledin | Nicolas | Prob. Firefighter | 07-15-13 |
| Maves | Korey | Prob. Firefighter | 07-15-13 |
| Johnson | Karl | Prob. Firefighter | 07-15-13 |
| Blaine | Kevin | Prob. Firefighter | 09-30-13 |

AVERAGE AGE – 41

AVERAGE YEARS OF SERVICE - 13

STATION LOCATIONS / STAFFING

Station 2 - 216 S. Dewey Street

- 4 Personnel per day
- Fire Engine
- Heavy Rescue Unit
- Hazardous Materials Assessment Vehicle
- Hazardous Materials Equipment Trailer
- Battalion Chief Command Car
- Collapse Rescue Vehicle
- Administrative Offices



2

Station 5 - 2500 Patton Street

- 5 Personnel per day
- Fire Engine
- Paramedic Ambulance and Reserve Ambulance



5

Station 6 - 3020 Golf Road

- 3 Personnel per day
- Ladder Truck and Reserve Engine



6

Station 8 - 3510 Starr Avenue

- 3 Personnel per day
- Fire Engine and Reserve Engine



8

Station 9 - 3611 Campus Road

- 5 Personnel per day
- Ladder Truck
- Paramedic Ambulance and Reserve Ambulance



9

Station 10 - 559 North Hastings Way

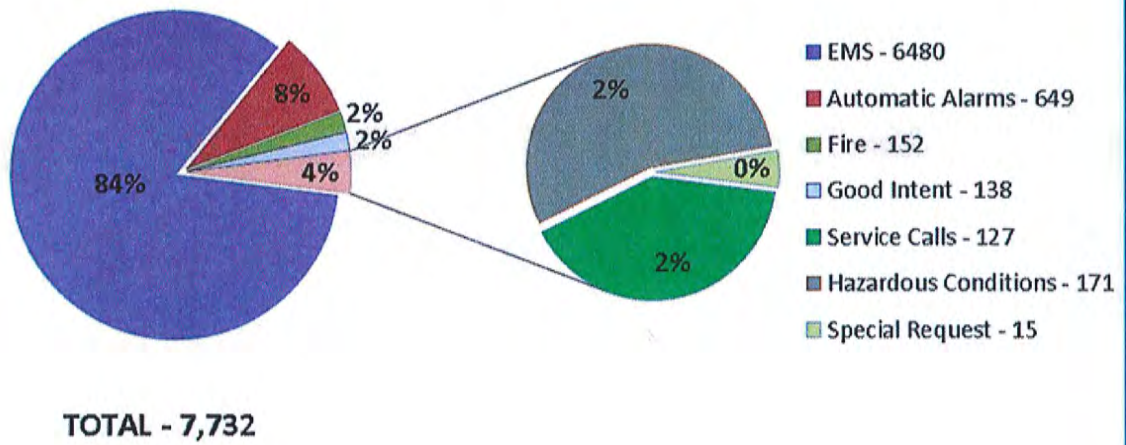
- 5 Personnel per day
- Fire Engine
- Paramedic Ambulance and Reserve Ambulance
- Brush Vehicle
- Special Rescue All-Terrain Vehicle
- Special Rescue Trailers
- MCI Trailer



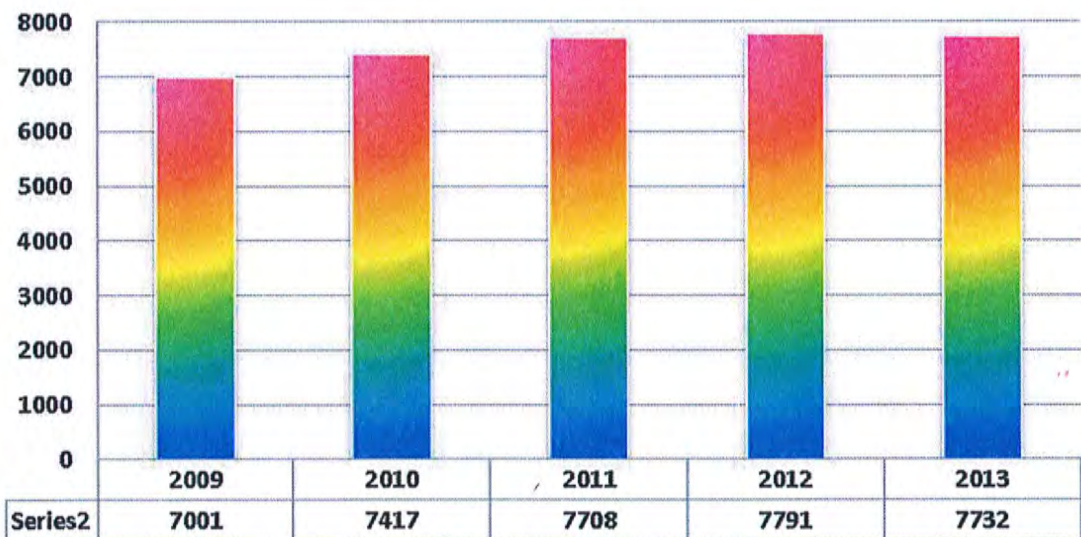
10

Response Statistics

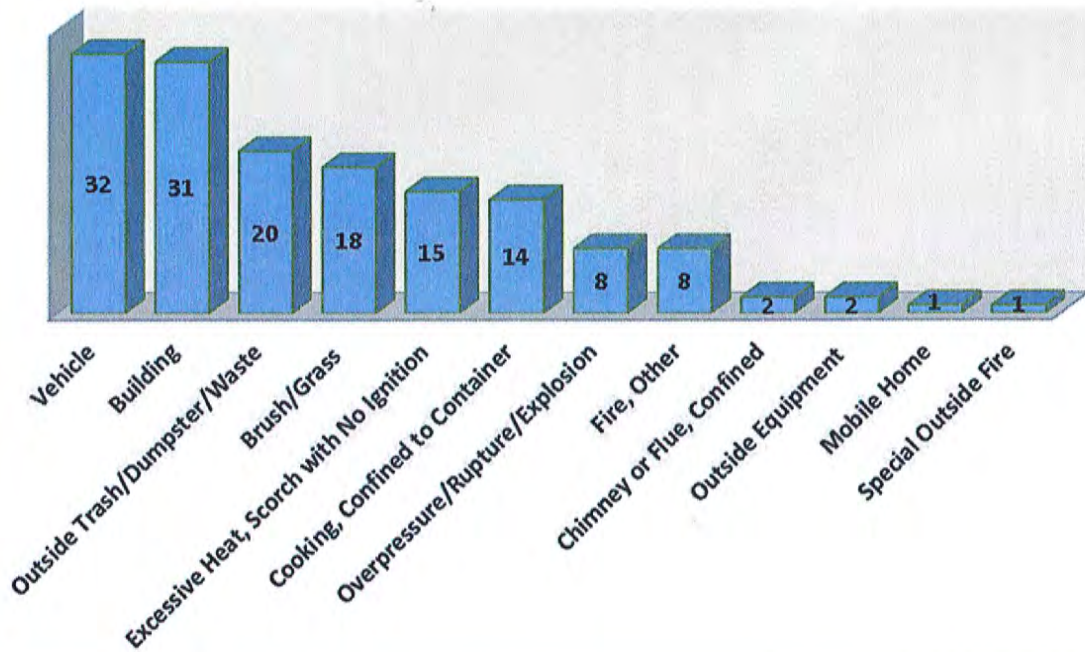
Response Breakdown



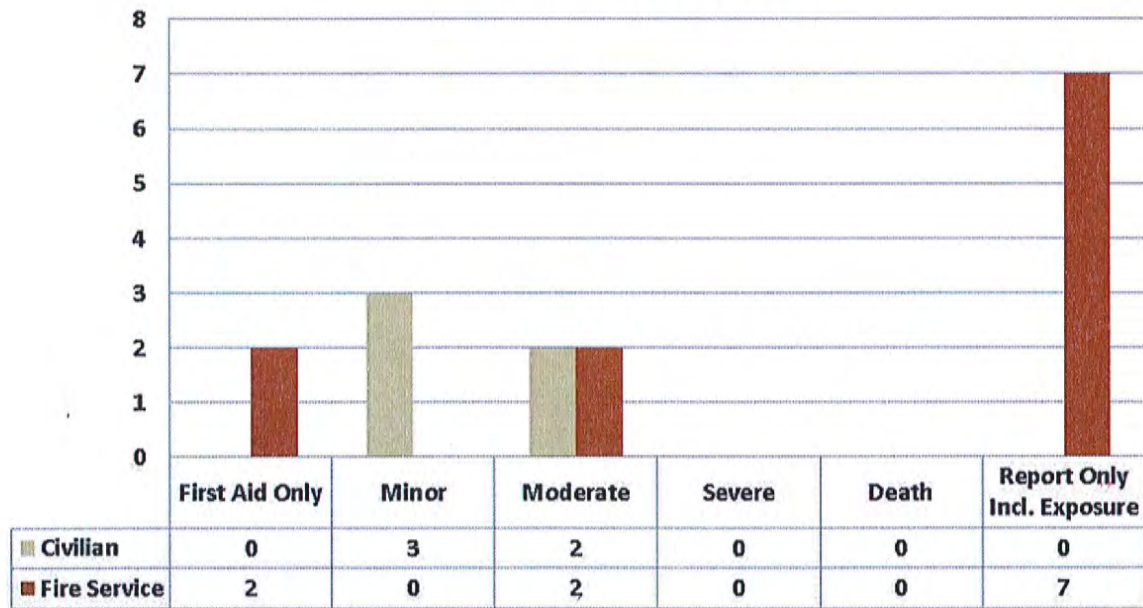
5-Year Total Responses



Fire Responses by Type



Fire Casualties

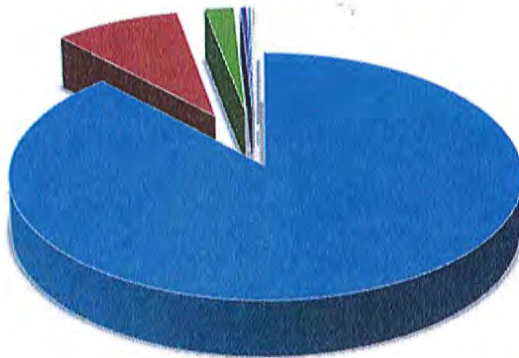


TOP 20 FIRES BY CAUSE AND DOLLAR LOSS

| <u>DATE</u> | <u>ADDRESS</u> | <u>CAUSE</u> | <u>DOLLAR LOSS</u> |
|-------------|--------------------------|--|--------------------|
| 09-27-13 | 2125 3 rd St. | Arson | \$1,200,000 |
| 08-26-13 | 800 Wisconsin St. | Manufacturing Machine Malfunction | \$550,000 |
| 12-13-13 | 5800 Albright Ct. | Propane Heater Used to Heat Pipe Drilling Equipment | \$250,000 |
| 03-21-13 | 1358 Cameron St. | Electrical | \$115,000 |
| 03-27-13 | 824 Main St. | Electrical | \$110,000 |
| 01-27-13 | 815 Chapin St. | Cooking/Stove Fire | \$60,000 |
| 09-01-13 | 3708 Gateway Dr. | Defective Restaurant Fryer | \$50,000 |
| 12-16-13 | 521 Erin St. | Juvenile Negligence | \$45,000 |
| 11-06-13 | 2868 Solem Ln. | Faulty Dehumidifier | \$40,000 |
| 04-07-13 | 4918 Kappus Dr. | Cooking/Stove Fire | \$38,000 |
| 07-15-13 | 3340 Mondovi Rd. | Chemical Reaction | \$36,000 |
| 01-29-13 | 2327 4 th St. | Cooking/Stove Fire | \$35,000 |
| 02-13-13 | 3323 Seymour Rd. | Cooking/Stove Fire | \$35,000 |
| 02-20-13 | 1200 Forest St. | Paper Debris in Fork Lift Engine | \$35,000 |
| 09-27-13 | 1827 Whipple St. | Arson | \$25,000 |
| 01-12-13 | 2406 3 rd St. | Electrical | \$25,000 |
| 12-30-13 | 506 Ripley St. | Electrical | \$23,000 |
| 08-27-13 | 4433 Oakwood Hills Pkwy. | Suspicious | \$15,100 |
| 07-24-13 | 2008 Black Ave. | Careless Discard of Smoking Materials | \$ 14,000 |
| 08-17-13 | 515 Starr Ave. | Negligent Disposal of Charcoal | \$8,000 |

TOTAL FIRE LOSS FOR 2013 = \$2,807,873

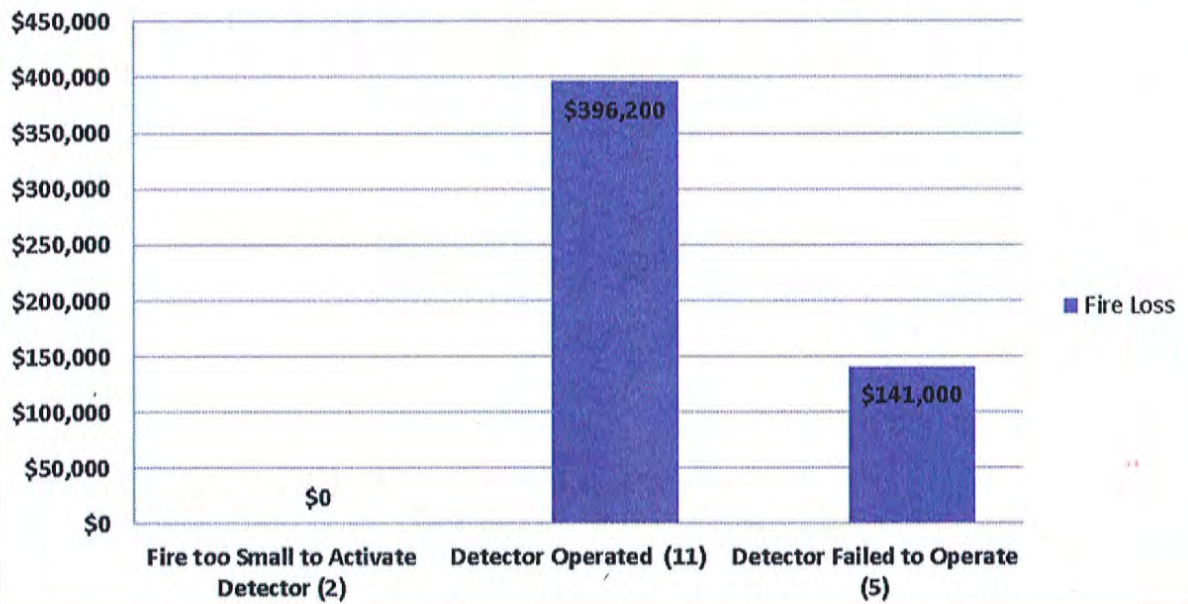
Fire Loss by Type



- Building - \$2,475,120
- Outside Equipment - \$250,000
- Vehicle - \$57,953
- Fire, Other - \$12,165
- Chimney or Flue, Confined - \$5,000
- Outside Trash/Dumpster/Waste - \$2,945
- Cooking, Confined to Container - \$2,600
- Overpressure/Rupture/Explosion - \$1,790
- Mobile Home - \$200
- Brush/Grass - \$100

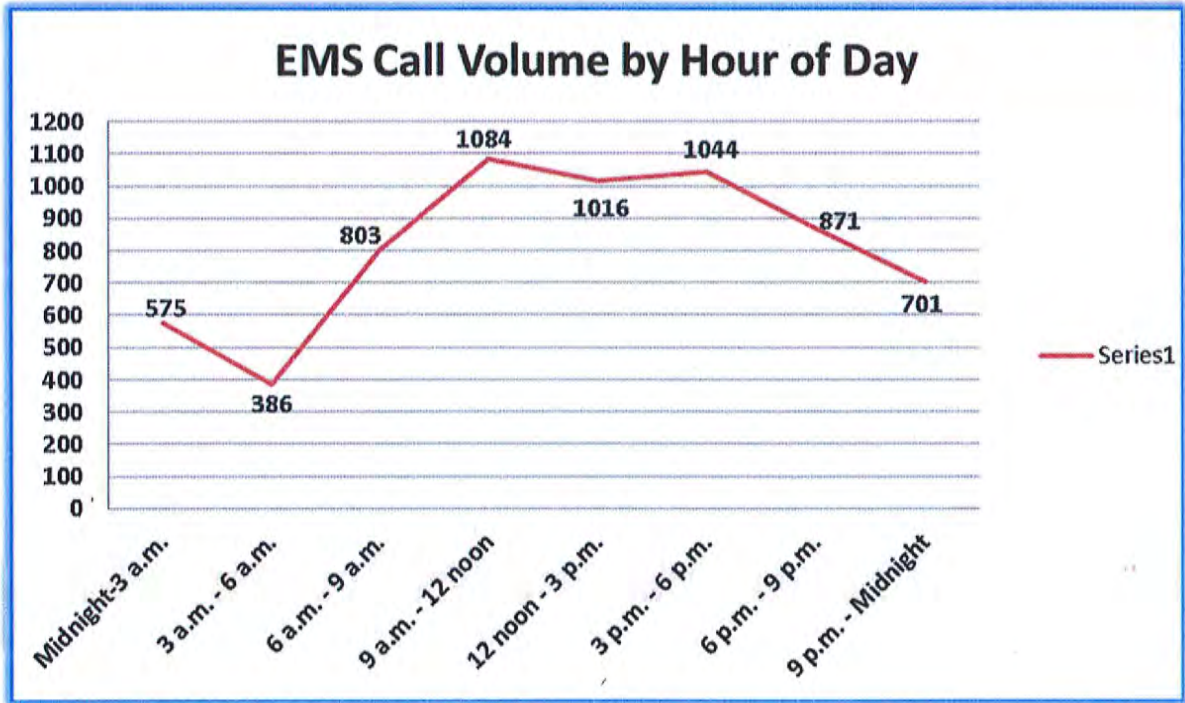
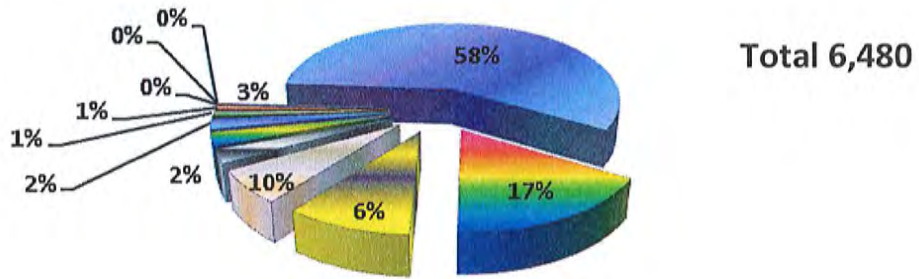
\$2,807,873

Fire Loss by Detector Status

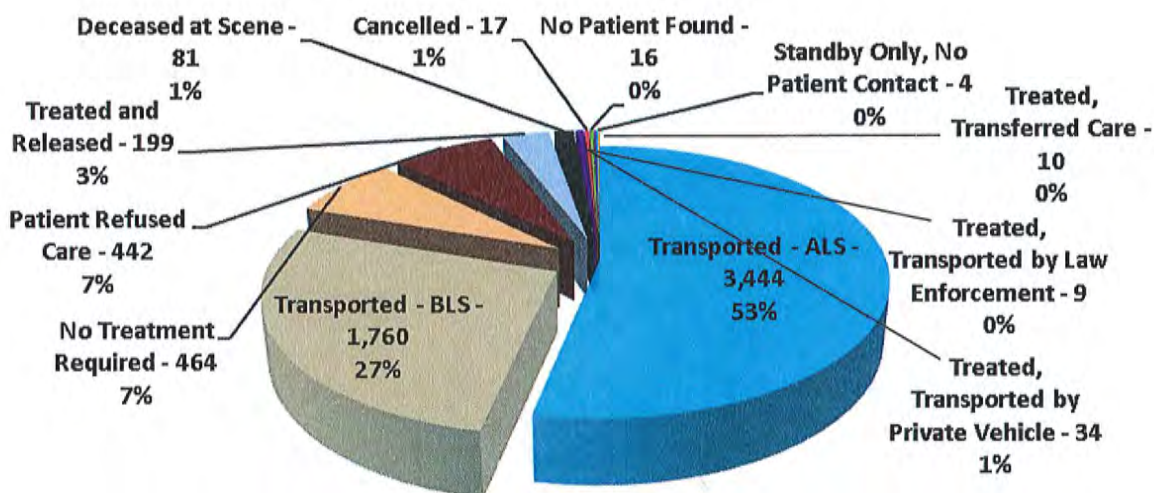


EMS Calls by Location Type

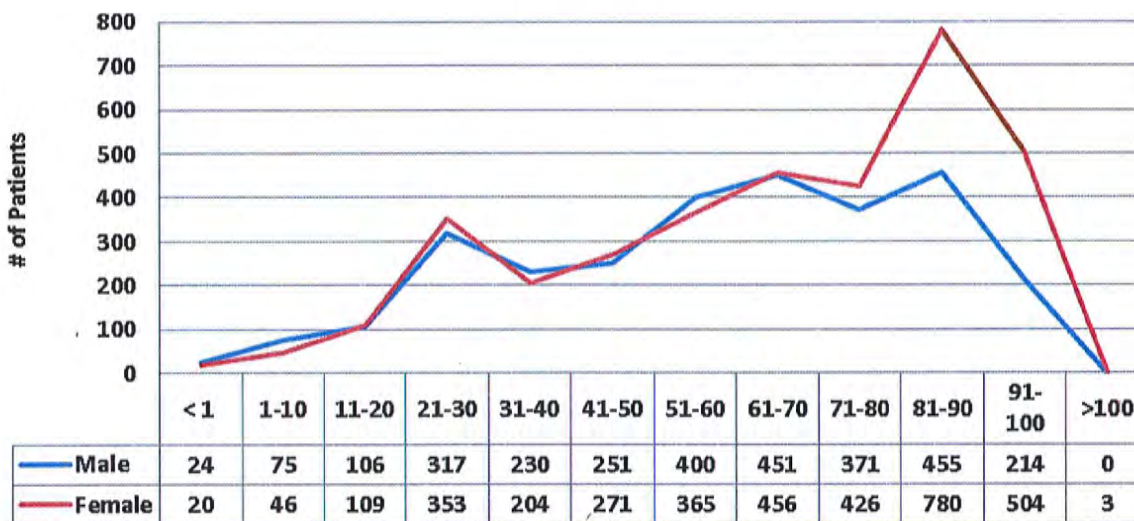
- Home/Residence - 3,729
- Street or Highway - 631
- Public Building - 169
- Other - 129
- Place of Recreation or Sport - 55
- Farm - 8
- Health Care Facility - 1,097
- Trade or Service - 418
- Residential Institution (Nursing Home, Jail) - 159
- Industrial Place and Premises - 65
- Lake, River - 14
- Airport - 6



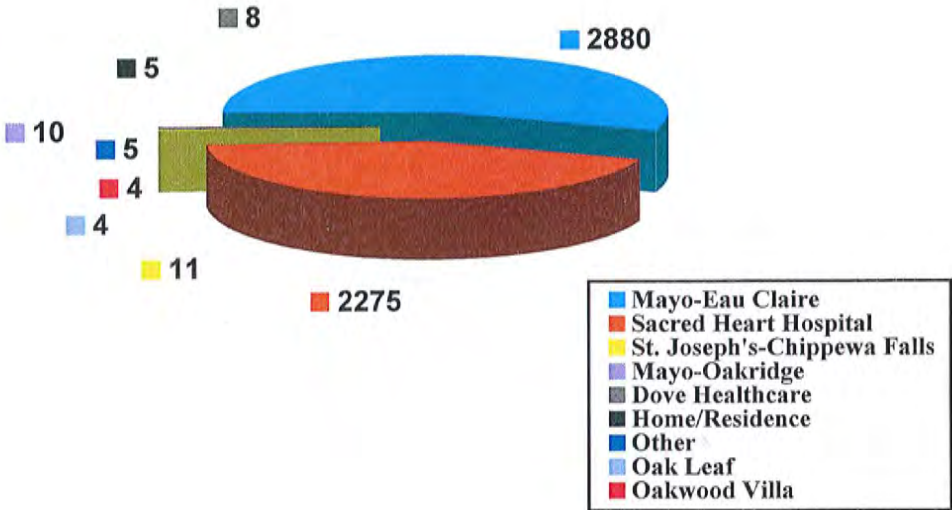
EMS Patient Type



Patient by Age and Gender

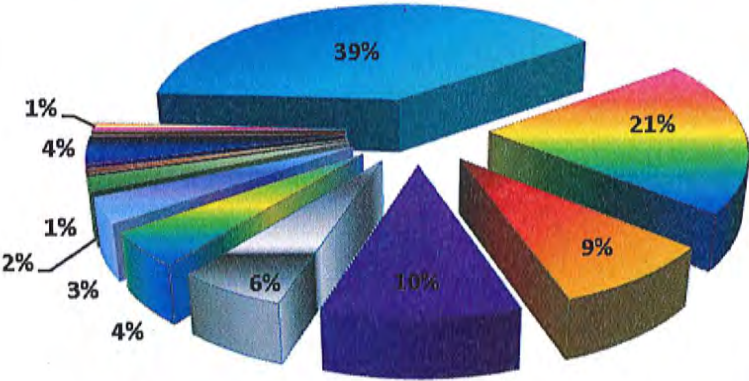


Patient Transport Destinations

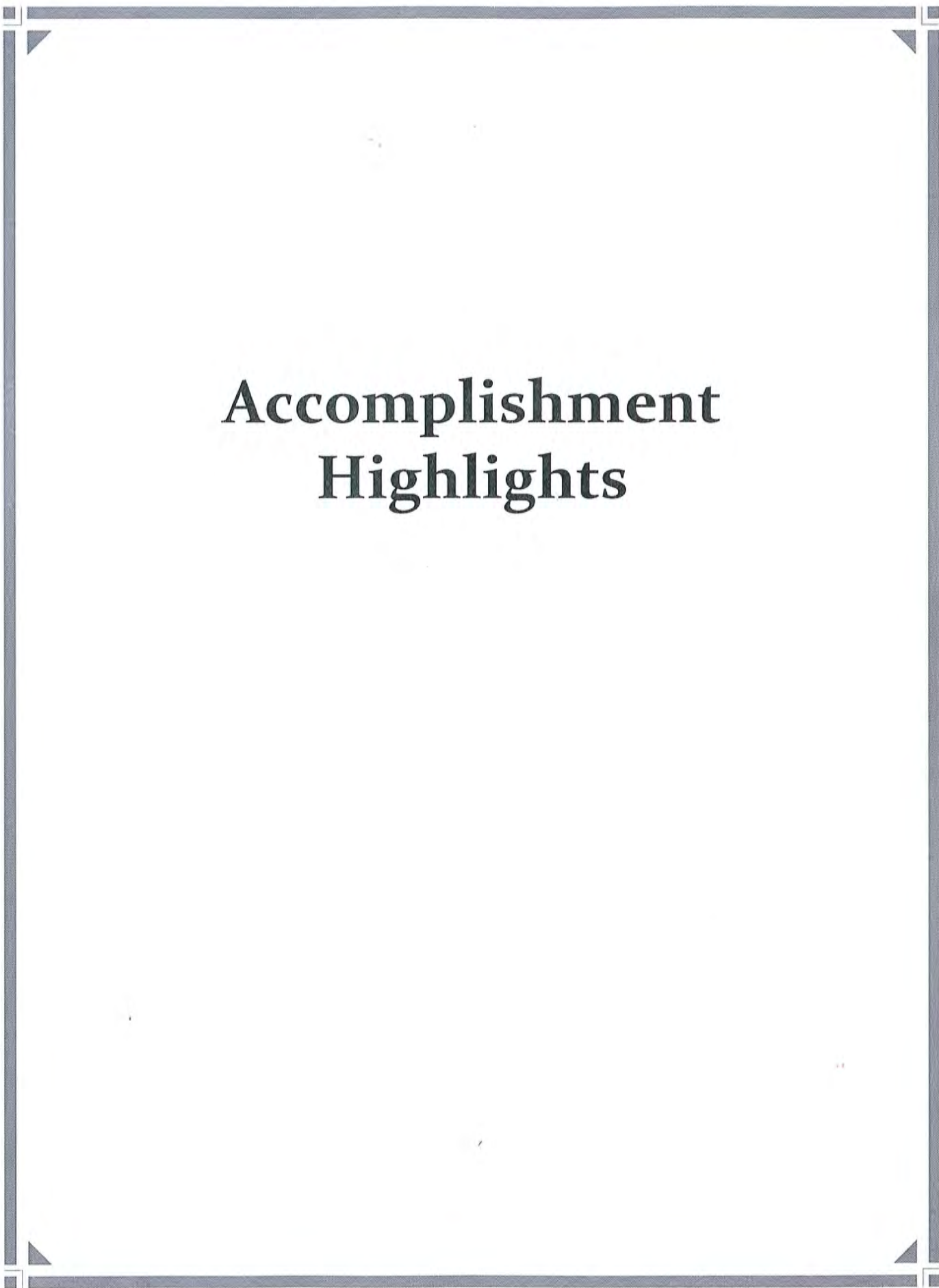


Regional EMS Responses

- Altoona - 532
- Washington - 281
- Union - 119
- Fall Creek - 141
- Seymour - 78
- Pleasant Valley - 63
- Brunswick - 46
- Ludington - 24
- Lincoln - 9
- Rock Creek - 50
- Spring Brook - 16



1,359



Accomplishment Highlights

ACCOMPLISHMENTS

Response Statistics

In 2013, the department responded to 7,732 calls for service, a decrease of 0.7 percent from 2012.

| TYPE | 2013 | 2012 |
|-----------------------|-------------|-------------|
| EMS/Rescue | 6,480 | 6,421 |
| Fire/Rescue | 152 | 156 |
| Malfunctioning Alarms | 649 | 645 |
| Hazardous Conditions | 171 | 211 |
| Service Calls | 127 | 117 |
| Good Intent Calls | 138 | 209 |
| Special Requests | 15 | 32 |
| Total Fire Loss | \$2,807,873 | \$2,052,812 |
| RUN TOTAL: | 7,732 | 7,791 |

Incidents with loss of at least \$50,000 were:

- 2125 3rd Street – Developmentally Disabled Facility (\$1,200,000)
- 800 Wisconsin Street – Manufacturing Facility (\$550,000)
- 5800 Albright Court – Pipe Drilling Equipment (\$250,000)
- 1358 Cameron Street – 1- or 2-Family Dwelling (\$115,000)
- 824 Main Street – 1- or 2-Family Dwelling (\$110,000)
- 815 Chapin Street – Multi-Family Dwelling (\$60,000)
- 3708 Gateway Drive – Restaurant (\$50,000)

Hirings, Promotions, and Separations

Retiring from the department in 2013 were: Lt. Loren Travis on February 5, Lt. Steve Hanson on July 11, D.C. Duane Grunst on July 12, Eng. Kevin Frank on December 30, and B.C. Dave Okas on December 31. FF/Medic Joe Rathsack (February 7), FF Brian S0075ter (July 7), and FF/Medic Joe Simonson (September 28) resigned from the department. Steve Secker was promoted to Engineer on January 18. Also promoted in 2013 were: Jeff Dykes to Engineer and Shawn Abrahamson to Lieutenant on February 7; Bill Jensen to Engineer, Don Rydzik to Lieutenant, and Chris Bell to Deputy Chief on July 19; and Pat Hamler to Engineer and Steve Vargo to Captain on September 28. Beginning employment with the department as Firefighter/Medics were Ben Gruber and Brian Suter on February 11; Karl Johnson, Nicolas Ledin, Korey Maves, and Steve Patten on July 15; and Kevin Blaine on September 30. A full-time protective Fire Inspector position held by Gary Puljas was moved to .75-time civilian Fire Inspector on February 8.

Social Media

The department continues to utilize various avenues of instant communication to enhance accessibility to the public. In addition to its website, the department's Facebook address is <https://www.facebook.com/ECFireRescue>, and its Twitter presence is available at

<https://twitter.com/ECFireRescue>. The department distributes information on fire prevention and fire safety, as well as daily burning permit availability.

Outside Agreements

Several service agreements were renewed in 2013, thus allowing the department to further its mission and vision for the future. The regional hazardous materials agreement with the State of Wisconsin was renewed effective July 1 through June 30, 2015. The State of Wisconsin realigned the entire Hazardous Material response network throughout the state. The Eau Claire/Chippewa Falls response team is now classified as a Type 1 asset, one of only two in the state.

The department also secured a two-year agreement with Mayo Health Systems – Eau Claire for its continued financial support of the regional EMS service. With this final agreement in place, all the regional EMS contracts are in effect through December 31, 2015. The financial subsidy provided by the three medical facility partners (Mayo Health Systems, Sacred Heart, and Marshfield Clinic) is critical to the continued provision of dependable, efficient, and timely EMS service to the region.

Partnerships with Area Responders

Department staff worked with Township Fire Department and Altoona Public Safety to establish an addendum to a mutual aid agreement for certain Interstate 94 and Highway 53 responses. The department also partnered with area law enforcement agencies to improve communications and operations in emergent responses.

Current and Future Technology

Personnel continue to learn to use to its highest capacity the new reporting software, Image Trend, that was implemented on January 1. The department secured monies in the 2014 Capital Improvement Plan (CIP) to purchase iPads for data entry purposes for field personnel. This software and equipment will allow for further expansion and implementation of electronic recording and delivery methods for various aspects of daily functions including personnel evaluations, employee leave requests, and training coordination.

Department Sustainability

Several years ago it was recognized that the department would experience the departure of approximately 35 members through retirement within a relatively short period of time. We have begun to experience these departures and continue to focus on developing and nurturing a foundation of sustainability. The areas of focus include: officer development, training opportunities, mindset and methods of growth, educational initiatives, and competitive workforce. The organization continues to look at the aforementioned areas for ways to reach a primary goal of employee growth. A vital component has been empowering line officers to take a more active role in employee training, report writing, and employee evaluations.

Grant Applications

Staff applied for federal monies to support additional staffing for a two-year period beginning in 2014. Personnel also applied for federal monies for an interactive training system that would allow firefighters to remain at their respective stations and therefore in their normal response areas, thus maintaining optimum response capabilities. Federal monies were sought

for replacement of the department's Self-Contained Breathing Apparatus (SCBA), which allows firefighters to enter into dangerous atmospheres.

Training

In January, department members participated in SCBA training, which included donning and doffing procedures as well as effective use of SCBAs during incidents.

During the months of January, February, and October, department-wide dive training was conducted.

Hybrid vehicle familiarization training was provided to all department members during the month of February. Several different makes and models of hybrid vehicles were used to demonstrate the various aspects of hybrid vehicle safety and response.

In July, department members participated in training for river operations including the use of boats and side-scan sonar. Also that month building shoring training was conducted for all department members. This training concentrated on shoring during the collapse of light construction buildings.

In August, Airport Rescue and Fire Fighting (ARFF) training was provided to all members by the ARFF personnel at the Chippewa Valley Regional Airport.

Confined space rescue training was conducted in September, as was department-wide rope rescue training. Personnel performed a rescue requiring them to set up various rope assemblies to remove a patient from a lower elevation.

In October, members participated in VEIS (Vent, Enter, Isolate, and Search) and other fire ground skills training.

During November, members participated in fire ground tactics training in a commercial structure.

MABAS – Mutual Aid Box Alarm System

MABAS (Mutual Aid Box Alarm System) 126 continued in 2013 as it had in 2012; there were no MABAS alarms in which a Division 126 agency participated. Eau Claire Fire and Rescue continued to be present at Division 126 steering committee meetings, and B.C. Al Bertrang was elected division president in December. The MABAS Division 126 steering committee met five times during 2013.

Twelve radio drills hosted by Division 126 agencies were conducted throughout the year. During a radio drill, the host agency chooses a box card for that agency and contacts the Eau Claire Communications Center to implement the drill. The purpose of these drills is to test the communications process that would take place during an actual MABAS alarm, in addition to ensuring the appropriate agencies and resources are dispatched and respond correctly via the designated radio frequencies.

In August, a full-scale MABAS drill was conducted in conjunction with the Chippewa Valley Regional Airport. The primary concerns identified were command and control and communications issues.

EMS

A new incident reporting program was placed in service on January 1. Image Trend allows us to tailor the incident report to department needs. It also allows for better report writing and data collection by assigning validation rules to required fields. The system is much faster than the prior one. With the Field Bridge option, paramedics can begin their patient care report at the patient's bedside and populate fields based on the patient's answers to questions, thus allowing for more accurate data collection. It is a web-based program, and with the vendor being the parent company to the Wisconsin Ambulance Run Data System, all EMS reports can be downloaded to the State quickly and efficiently.

Three ruggedized Getac laptop computers were purchased for the three primary ambulances. These computers allow the EMS crew to begin their EMS report at patient bedside and also collect all data from the cardiac monitor to populate the patient care report.

A new ambulance was placed in service at fire station 10. It is a 2013 Ford F550 4x4 with a 171" Lifeline Superliner body. The IMS module is a style designed to allow more room to work on a patient and yet keeps the EMS attendant safer while doing so. This ambulance replaces a 2007 International Medtec.

EMS protocols were updated and included the addition protocols for Continuous Cardiac Resuscitation (CCR), Epistaxis (nosebleed), Near Drowning, Hyperthermia, Pediatric Altered LOC, and Selective Spinal Immobilization. The Wisconsin Triage and Transport Guidelines were updated, and specialty trauma guidelines developed by the local Regional Trauma Advisory Committee (RTAC) were added. Advanced Cardiac Life Support (ACLS) and Pediatric Advanced Life Support (PALS) protocols were brought into alignment with 2010 AHA guidelines.

Paramedics attended PALS and Pediatric Education for Prehospital Professionals (PEPP) courses provided by Sacred Heart and Mayo – Eau Claire Hospitals.

Paramedics also began a new refresher program provided by CVTC. Each shift will attend four hours of training on-duty on a quarterly basis. Anyone missing his/her training date will have to view a video. CVTC also will begin providing ACLS and PALS recertification as part of the contract. Refresher hours will be comprised of one Audit and Review session per shift per year. These will be sponsored by the hospitals with a short lecture by a physician specialist on the topic of the day before a call review section. Crews review their individual calls in front of the group with follow-up from the hospital on the patient outcome.

All personnel attended training at the Human Patient Simulation (HPS) lab at CVTC. Scenarios given in this training are typically more difficult than those presented at other training sessions. Paramedics were then trained on inter-facility medications that were added to the protocols and a new cricothyrotomy procedure. All personnel were refreshed on tourniquet use. The department's Medical Director, Dr. Jim Fenno, attended this training to evaluate the crews.

Chief Lyle Koerner and Div. Chief Jon Schultz met with the regional EMS partners to discuss the financial future of the regional EMS system. All the contracting partners expressed satisfaction with the service provided by ECFD.

Chief Koerner, Div. Chief Schultz and Dr. Fenno met with Mayo - Eau Claire trauma staff to discuss current cases brought into the hospital and agreed to meet quarterly going forward. These cases also will be presented by the EMS crews at Audit and Review.

Medic 1 was outfitted as the department's Bariatric specialty truck. The equipment includes a larger cot, ramps and winch system. All crews were trained on the use of this equipment.

Department personnel continue to be represented on the Regional Trauma Advisory Committee, County EMS Council, Child Death Review Team, and Crisis Intervention Committee.

Personnel remained involved with local First Responder organizations and provided semi-annual training and skills check-off to those First Responders wishing to advance to the EMT-Basic level.

Div. Chief Schultz attended a TEMS summit in Wisconsin Dells with Dr. Fenno and an ECPD representative. This summit educated departments on the need for EMS for tactical teams and the need for fire and police to work together to develop a plan for response to an active shooter situation.

Level "A" Hazardous Materials Team

In February, Capt. Bruce Buchholz and Capt. Vargo attended the Wisconsin Association of Hazardous Materials Responders (WAHMR) conference in Wisconsin Dells. Each year, information from the training sessions is brought back and incorporated into the training curriculum for the team. Examples of topics covered are Radiological Detection, Ethanol Emergencies, Unknown Chemical Identification, and New Technologies.

In April, the 54th Civil Support Team from Madison conducted a joint training exercise with the haz mat team. The 54th CST is a National Guard asset that specializes in Weapons of Mass Destruction (WMD) and Radiological events. The exercise was designed as a terrorist event at a police station.

In September, Capt. Vargo and Lt. Matt Jaggar attended a four-day training course at the Nevada National Security site through the Center for Radiological/Nuclear Training (CTOS) in Mercury, Nevada. The course they completed was entitled "WMD Radiological/Nuclear for Hazardous Materials Technicians". In addition, they completed a "train-the-trainer" course, which certifies them to teach the awareness level WMD Radiological/Nuclear course.

In 2013, the department entered into a new agreement with the State of Wisconsin to provide a Hazardous Materials Response Team. The new contract calls for the new and current haz mat teams to be divided into three classifications by type. Type 3 teams can handle known hazardous materials; Type 2 teams will handle unknown hazardous chemicals, in both solid and vapor form; and the Type 1 teams will be designated for WMD and Nuclear/Radiological type events. The ECFD team has been designated as a Type 1 asset. To meet the standards of

that designation, the team has been renovating its training requirements and evaluating the current inventory of equipment. This process is expected to continue into 2014.

There were two significant regional responses in 2013. In March, there was a 1-liter Chloroform leak at Sacred Heart Hospital. Haz mat team members made entry into the building to contain the spill and monitor the atmosphere. The team coordinated efforts with the on-scene chemist from Sacred Heart. In August, two members from the team were dispatched in the Chemical Assessment Team (CAT) vehicle to assist with a Formaldehyde spill in the New Auburn High School. Chippewa Falls Fire and Emergency Services also sent team members and assets to the scene. The product was contained, the area decontaminated, and the atmosphere was monitored. The property was then turned back over to school officials.

Girls on Fire – Camp Trailblazers

In August, personnel from the fire department, as well as from other City departments, assisted CVTC with its inaugural Girls on Fire – Camp Trailblazers. Over 20 girls (ranging from grades 7 through 12) participated in this residential career exploration camp that focused on firefighter and emergency medical skills experiences while integrating leadership and fitness activities. Campers stayed in the UWEC residence halls. During this five-day camp, campers were divided into crews and simulated being active members of a fire and rescue department. They participated in simulations, interacted with professional men and women in the field, and developed an understanding of fire service and EMS culture, knowledge, and skills.



Night Out Against Crime

This is a national police department awareness program that strengthens neighborhood spirit and police-community partnerships, thus sending a message to criminals that neighborhoods are organized and fighting back against crime. This annual event was held at Owen Park on August 6. An engine crew and an ambulance crew spent several hours displaying to community members the equipment we use to help keep the community safe and answered any questions they had. This event attracts well over 2,000 participants.

Juvenile Fire Setter Program

The Eau Claire Fire Department had ten children referred to its JFS program. Insp. Mike Laska recognized the need to create a JFS committee as often a fire setting act is a child's way of dealing with underlying issues, the nature of which fire personnel are not equipped to handle. Representatives on the committee are from Eau Claire County Juvenile Intake, Human Services, Eau Claire Police Dept., the Restorative Justice program, and clergy. The goal is to have ECFD personnel and one or more others from the group interview the child. The results of the interview will determine if the child needs to be referred to other agencies for assistance.

Fire Arson/Investigation

Insp. Laska reviewed current methods for investigating accidental and intentional fires. The city has had some high profile fire cases, which led to the department's decision to use a team approach in investigating suspicious fires. The department approached the Eau Claire

Police Dept. about conducting fire investigations jointly, thus utilizing the strengths of both departments to determine the cause and origin of these suspicious fires. In June, two ECPD detectives attended a Basic Fire Investigation course at the annual Wisconsin arson investigators conference with the intention of these detectives thereafter serving as the fire department's official contacts on suspicious fires. Also researched was how the department could have the State Fire Marshal's Office involved. By state statute, that office must be notified in the event of a high dollar loss fire or a fire fatality. As a result, the aforementioned three entities jointly investigated several cases in 2013 in a well-coordinated effort. Insp. Laska also examined how the fire department documents fires in an effort to create consistency in reports, fire scene photos, photo logs, etc., that could be used in criminal or litigation cases. With many personnel recently being promoted to company officer roles, the department will be offering fire investigation and documentation training in 2014.

Eau Claire City/County Health Department

Personnel worked jointly with health department members on many hoarding issues, problem properties, and kitchen fires. Similar to the joint agency approach used in fire cause/origin investigations, it was recognized that the fire and health departments both are responsible for life safety enforcement and could be most effective by partnering together. D.C. Scott Burkart, Insp. Laska, and KT Gallagher (health dept. supervisor) met and discussed the method by which fire crews would contact the health department in the event of an emergency at a property over which the health department has jurisdiction. Health department personnel will be conducting training for fire crews in spring 2014.

Safety Camp

In June, personnel participated in Safety Camp at Carson Park. This day camp is for children entering the third grade. Insp. Laska presented a program on summer fire safety to over 100 participants on the first day of camp.

Safety Town

In June, Safety Town was held at Northwoods Elementary School. Utilizing the safety house, 2 engine crews taught over 20 first grade students about fire safety.

Kids Expo

Insp. Laska and an engine/truck company attended a Kids Expo in April at the Eau Claire Indoor Sports Center and provided fire safety information to children of the Chippewa Valley. This event draws ~3,000 adults and children.

High School Prom Programs

In April and May, department personnel—along with police, funeral home staff, and the local hospitals—presented day programs to the local high school students about alcohol awareness, drinking, and driving. The department supplies an engine crew and an ambulance crew to participate in a mock crash scene depicting a drinking-and-driving accident.

Fire Prevention Public Education Requests

This year the department received 53 requests for public education. These requests varied greatly and included: fire station tours, career awareness ride-a-longs, and Family Resource Center vehicle fun night.

Fire Prevention Education in the Schools

In an effort to enhance the content of the programs presented, in-service training was provided to all personnel prior to this year's presentations. We continued to have a fire inspector available at each school to help set up and troubleshoot any issues with the program or equipment. We also partnered with CVTC by having its Fire-Medic program students assist in the fall fire prevention programs. This allows the student vital hands-on experience. Inspectors Laska and Puljas provided instruction to the 4-year-old kindergarten program, EC4T. There were 18 sites with 43 sessions and over 925 children involved in this program.

Personnel from the engine and ambulance companies presented programs to 3,640 students in grades K – 3 at 18 schools. All students again received coupons from Taco John's with a message reminding parents to change the batteries in their smoke detectors. In May, the ambulance companies—along with Inspectors Laska and Puljas—presented the spring Fire Safety program to 1,519 students in grades 4 and 5.

3rd Grade Fire Prevention Poster Contest

Each year the department hosts a poster contest that incorporates the fire prevention theme for the year. This year's theme was "Prevent Kitchen Fires". The winners of the 3rd grade contest, who each received a new bicycle and helmet, were Audrey Sherman from Sherman Elementary School and Reagan Hub from Meadowview Elementary School.

Keep the Wreath Green Campaign

The 2013 holiday season concluded with two fires occurring from Thanksgiving to New Year's Day.

Other Community Outreach

Prevention personnel appeared with local media to address a variety of fire safety and investigation topics. "Fire Facts", a monthly column providing fire safety tips, continues to be published in Eau Claire's Leader Telegram newspaper. A Tubing Safety PSA was conducted with WEAU TV-13. Volume One published information on school wall coverings for fire safety.

Water Safety Task Force

Stakeholders in the community formed the Eau Claire Water Safety Task Force, whose mission is to provide water safety initiatives in order to decrease water fatalities within the city of Eau Claire. Since 2002, there have been 22 water fatalities. The task force implemented life jacket loaner boards at two sites: the Riverview boat landing and the Altoona boat landing. Each site has life jackets in a bin for interested persons to borrow for the day. Once they are finished using the life jacket, they return it to the bin for the next person to use. The loaner boards have vest sizes from infant to adult XL. The group was fortunate to have a local Boy Scout build the two loaner boards for his Eagle Scout project. The Wisconsin DNR has supported this loaner board program with grant monies. This program began in Alaska, which has over 600 loaner boards. The Regional Trauma Advisory Committee (RTAC) board has donated funds for two loaner boards at two additional locations in the summer of 2014. Task Force members will continue to work hard on new water safety and prevention projects in 2014.

Fire Extinguisher / Fire Safety Training

Inspectors Laska and Puljas trained 1,297 individuals at 26 different businesses; some businesses held multiple sessions. Both also were involved with a number of safety fairs this year. Restaurant owners were sent letters concerning their kitchen hood inspections and cleanings in a pro-active effort to prevent kitchen hood fires.

Fire Drills

Department personnel witnessed (a State requirement) 103 fire drills at over 30 businesses and schools.

Lock Boxes

In an effort to promote lock box placement on all secured properties within the city, Inspectors Laska and Puljas worked with multiple owners to add lock boxes. In addition, they are asking the owners of all new construction with secured buildings to place a lock box in their buildings. This is necessary with added security issues and alarm and sprinkler systems as it allows quick access by fire crews into a building to mitigate emergencies without incurring delays and causing damage.

Fire Sprinkler/Elevator/Lock Box Review

Prevention personnel completed a review of all properties containing fire alarm systems. This review included specific locations of each system and a check of whether these systems had the required yearly maintenance by alarm specialists. Information obtained was then added to each business's inspection record for future review by the fire crews.

Property Inspections / Review / Investigations

The City of Eau Claire assesses fees for fire sprinkler plan reviews and inspections; kitchen hood inspections; adult family home and group home inspections; tent inspections; fire alarm inspections, and new business license inspections. Listed below are the reviews and inspections that were done in 2013.

- **Sprinkler Plans / Site Plans** – 34 site plans and sprinkler plans were reviewed and inspections completed. As of the end of the year, 34 inspections were completed on systems requiring acceptance tests; some of these sites will remain open into the new year. Wisconsin law requires that residential 3-dwellings-or-greater must be fitted with fire sprinkler systems. As the economy recovers and the benefits of having fire sprinklers in residential and commercial properties become more evident, the division will see a growth in plan reviews and construction project inspections.
- **Adult Family Homes** – 43 facilities were inspected.
- **Fire Alarm Inspections** – 8 facilities were inspected.
- **Tent Inspections** – 64 tents were inspected.

- **Complaint or Follow-up Inspections** – Fire inspectors reviewed the approximately 4,200 inspection reports completed by the fire crews, and 300 inspections required additional follow-up to address specific code issues.
- **Fireworks** - The Fire Prevention Bureau inspected 15 sites that sell fireworks. These sites were both inside commercial buildings and in parking lots.
- **Open Flame Performances** – The fire department now has a permitting process for open flame performances. There is one Eau Claire group that applied for the permit and has demonstrated it has been safe and successful with their performances.
- **Fire Investigations** - The Fire Prevention Bureau conducted 28 fire investigations within the city. Each investigation varies in the amount of time required to bring it to conclusion.
- **Unsafe Living Conditions** - The Fire Prevention Bureau was involved in 10 situations involving unsafe living conditions. These situations are specific to the individual but on average require multiple visits and ongoing contact to resolve.
- **UST/AST Inspections** - Insp. Laska, a certified AST/UST tank inspector, completed 48 site permit inspections on 74 tanks. Some sites contain multiple tanks to be inspected. There were 23 tank removals. Beginning this year and continuing into the next Insp. Laska will be inspecting many AT&T cell towers that will be adding back-up generators to these sites.

Specialty Captains' Updates

Submitted by:

- S. Walby, Captain of Suppression
- B. Pratt, Acting Captain of Technical Rescue/Heavy (*until October*)
- B. Buchholz, Captain of Technical Rescue/Heavy
- T. Deziel, Captain of Emergency Medical Services
- G. Stegge, Captain of Technical Rescue/Light
- B. Toonen, Captain of Maintenance
- B. Buchholz, Captain of Hazardous Materials (*until October*)
- S. Vargo, Captain of Hazardous Materials

Suppression

Capt. Walby continued to work jointly with CVTC on the procurement and installation of a hose tester. The hose tester was installed in the rear parking lot of ESEC to be used by both the department and CVTC for annual hose testing. Capt. Walby attended the Fire Department Instructors Conference (FDIC) April 24-27 in Indianapolis. He was able to attend several classes on firefighting and EMS. He also researched new equipment for future department purchases. In June, all department fire hose was tested (using the new tester) to comply with NFPA standards for annual hose testing.

All department ladders and aerial devices were tested to meet NFPA standards. This testing is performed by a private contractor on an annual basis. New hose nozzles were purchased to supplement and replace our existing high rise nozzles. These new high rise nozzles provide a high volume of water for the low pressure situations that typically arise during high rise operations.

In addition to the new nozzles, new hose was purchased to replace aging hose and hose damaged during firefighting operations that occurred throughout the year. Fourteen sets of structural firefighting gear were replaced this past year due to damage from fire ground operations. A significant portion of this expense for the replacement gear and damaged hose lines was covered by the business owners where the fire ground operations took place.

Technical Rescue-Heavy

Capt. Chris Bell purchased a new tripod and steel cable pulley system that has been placed on squad 2. He was in the process of planning training for the fall for both low angle rescue and confined space before being promoted to the position of deputy chief in July. Therefore, Lt. Chris Dolen will be assuming responsibility for this future training. It will consist of a vehicle over the edge at Archery Park at a low angle that is hung up in the trees with a trapped subject inside.

Early in the year, Lt. Pratt had department members complete the NFPA hybrid extrication series using PowerPoint software for company training. In February, Lt. Pratt completed new recruit basic extrication training. In March, he conducted a three-day full department hybrid training at station 9, which also included two student groups from the Fire-Medic program at CVTC. A majority of the department participated in the hybrid training, which covered several major manufacturers of hybrid vehicles. Several dealerships (Markquart, Ken Vance, and Eau Claire Ford) in the Chippewa Valley donated hybrid vehicles to be put on display for training purposes. Also, A & J Mobility, a company specializing in wheelchair and handicap vans, brought in two vehicles, as well. The City Transit Department brought in a hybrid bus each day for the training.

In May, Lt. Pratt and several other department personnel attended the Carstar vehicle extrication program. This consisted of lecture and hands-on training—giving participants the

opportunity to perform some extrication techniques with different tools and equipment our department does not use. Lt. Pratt is in the process of working on implementation of the hybrid SOG for the department including a rechargeable batteries issue for Squad 2 and adding cribbing from the ambulances on Squad 2.

In July, personnel trained on collapse rescue at CVTC's burn tower. Participants reviewed the equipment on all of the collapse rescue trailers; reviewed building triage systems and markings; and demonstrated three types of vertical shoring. Each crew demonstrated skills in building a T-shore, screw jacks shoring, and use of the Paratec shoring system.

Due to changes in firefighting tactics, the department decided to revisit its Rapid Intervention Team (RIT) practices to update necessary procedures. The SOGs should be updated in early 2014. Five new firefighter recruits began with the department and have been given hands-on training for ladder and rope bailouts, SCBA rescue belt bailouts, down firefighter movement techniques, and self-rescue techniques. All firefighters and most of the engineers have been given a 12' piece of webbing to aid in rescues. The remainder of the engineers and officers will be issued webbing in 2014. A box of rescue/extrication gloves has been added to Truck 6, Truck 9, and Squad 2.

Structural collapse training for the department took place in July covering shoring techniques and FEMA building markings. The training was developed by B.C. Al Bertrang and implemented by Lt. Joe Kelly, Capt. Deziel, and Capt. Buchholz and FF Tony Biasi on A, B, and C shifts, respectively. The refresher went well, and personnel refined their skills.

September was a successful month for training on low angle rope rescue and confined space. The rope training was at Archery Park and included anchor points, belay systems, haul systems, and litter carries. The training was conducted by Lt. Shawn Abrahamson, Lt. Matt Jaggar, and Lt. Dolen on A, B, and C shifts, respectively.

Personnel from the City's Water Department joined the confined space training with the fire department. Atmospheric meters and tripod use was the main emphasis for training to better prepare for a possible rescue through a manhole and sewer system. The training also covered the use of SKED, LSB harness, haul systems, and belay systems. The instructors for the training were Lt. Kelly, Lt. Abrahamson, Lt. Lance Hanson, and FF Matt Gunderson.

Emergency Medical Services

The new year commenced with the implementation of a new EMS and fire data reporting system, Image Trend. This system contains a field bridge portion, so personnel can begin entering reports on-scene and while enroute to the hospital. Another advantage is the billable responses are sent to the department's billing company electronically, resulting in faster turnaround and payment.

Approximately one-half of department firefighter/paramedics were recertified in the PreHospital Trauma Life Support (PHTLS) course.

In February, personnel worked with a new group of UWEC athletic trainer students who did ride-alongs on our medic units. One-half of our paramedics recertified in the American Heart Association's Pediatric Advanced Life Support (PALS) course.

In March, we completed our department-wide training for the use of the King Airway and 12-lead EKG.

In April, personnel began paramedic refresher training with CVTC. CVTC instructors conduct training for all of our paramedics to keep current on their skills and learn of new advances in patient care. The department coordinated department-wide training on triage and how to deal with mass casualties and disasters. As part of the paramedic refresher, the department's Medical Director, Dr. Jim Fenno, is now leading audit and review sections with each shift. He goes over past response reports and provides input including the outcome of the patient in order for all medics to learn from one another. Also in April Firefighter/Paramedics Ryan Lesperance and Levi Vlcek attended the Wisconsin Paramedic Seminar in Appleton.

In May, the department put into service a new 2013 four-wheel drive Lifeline ambulance, replacing a previous frontline unit. Also in May our paramedics gave EMS presentations to all 4th grade school children in the Eau Claire school system.

In June, for the first time personnel participated in prom programs at Altoona and Fall Creek High Schools, as well as returning to North, Memorial, and Regis High Schools in Eau Claire.

In July, all paramedics were trained on the use of King Vision laryngoscope to intubate patients with ET tubes. The King Vision was also placed in service on all front-line ambulances. All personnel participated in EMS training at the HPS (Human Patient Simulator) lab at CVTC. In August, 20 paramedics received recertification in the American Heart Association Advanced Cardiac Life Support (ACLS) course. Our department assisted in the training of UW—Eau Claire athletic trainers for treating injured sports players. Personnel also took part in a full scale MCI (Mass Casualty Incident) drill at the Chippewa Valley Regional Airport.

In the fall, Mayo—Eau Claire Hospital hosted the department's Audit and Review for C shift paramedics. Drs. Paul Horvath and Regis Fernandes provided training concerning STEMI heart attack patients. Dr. Fenno reviewed Drug-Facilitated Airway Management (DFAM) responses. CVTC staff hosted the department's paramedic refresher training on surgical airways and trauma victims. Department paramedics served as preceptors for students from CVTC's Fire-Medic program. Personnel placed in service new surgical airway kits on all ambulances.

In November, B shift personnel participated in paramedic refresher training for abdominal and spinal trauma at CVTC. Several of our new firefighters recertified in the American Heart Association's Basic Life Support (BLS) CPR.

In December, personnel were trained on the operation of a bariatric cot and ramp system on Medic 1 at station 9. As part of the paramedic refresher course, A shift personnel completed their paramedic trauma class at CVTC. Sacred Heart Hospital hosted Audit and Review for A shift personnel on behavioral emergencies, and Dr. Fenno reviewed DFAM incidents.

Technical Rescue – Light

Capt. Stegge and Lt. Jaggar reviewed the department's equipment for repair, replacement, and future needs. This evaluation revealed that future needs would best be met by improving several aspects of our current boat fleet. Our 2013 CIP requests include prop savers for all outboard motors and a new outboard motor for Boat 2.

In May, personnel participated in joint training with the Wisconsin Department of Natural Resources. The DNR approached the department and offered use of its new underwater Remotely Operated Vehicle (ROV) and also to provide training on it. The ROV is an unmanned vehicle that can be piloted while based on shore or from a boat. The ROV allows the operator to view what lies beneath the surface on a computer monitor. The ROV can even function as a robot. The ROV is hard-wired and communicates with its controller via a tether. The ROV can use up to 2,000 feet of tethered line and seek depths of up to 1,000 feet. It uses a HD camera that provides the operator with clear views in real time and has sonar capabilities allowing it to read the terrain and/or objects within range under low light or murky conditions. The ROV also has a robotic arm that can be used in collecting samples or recovering objects up to 100 pounds.

In the first half of 2013, Lt. Jaggar reviewed the department's motor boats and related equipment for repair and replacement. In November—based on information from the review—Lt. Jaggar upgraded the department's boats with new anchors designed for river operations and prop savers designed to protect a boat's prop in such operations.

In December, Eng. Dave Whitehouse conducted annual maintenance for the dive rescue equipment. This process involved sending the equipment to a third party for inspection, calibration and general maintenance.

Training in the latter half of 2013 began with swift water boat training on the Chippewa River coordinated by Lt. Jaggar. He introduced several new boat handling techniques to be used in swift moving water. These techniques included the two-boat ferry, eddy turns, swift water peel out, and river ferrying. All department members were shown the proper boat handling techniques and then given time to practice these new techniques on the river.

Dive rescue training was conducted on the Chippewa River at Riverview Park. Members of the department's dive team practiced river search patterns under conditions of limited visibility and practiced shore-to-diver communication with non-diver firefighters. These two disciplines were then practiced together in an underwater search exercise.

Department members reviewed their ice rescue equipment and ice rescue techniques. Many were able to do so under real world conditions at Half Moon Lake. Personnel practiced donning the department's cold water immersion suits and rescuing each other from the icy waters.

Maintenance

This year a program was developed and implemented to flow test all SCBAs (Self-Contained Breathing Apparatus) that are in service on an annual basis. This ensures they will comply with the manufacturer's recommendations and standards set forth by NFPA. This program was implemented after the recent calibration and upgrade to the PosiChek3 that allows for faster, more accurate tests. The second half of the SCBAs are scheduled to be tested during July through December. Capt. Toonen, Eng. Dave Lombardo, and Eng. John Biegel continue to perform repairs to keep the department's SCBAs in working order. Multiple SCBAs have been repaired and adjusted to conform to the NFPA standards after flow testing. Personnel received the necessary parts to upgrade the department's line supplied air units to Slide-to-Connect mask-mounted regulators. This will allow all department personnel to use their issued masks (for which they have been fit tested) for any operation involving line supplied air. Personnel ordered miscellaneous parts to keep the SCBAs in working order as repairs increase due to the age and condition of the equipment.

B.C. Bertrang and Capt. Toonen have been researching SCBA equipment in anticipation of the upcoming Fire Act grant application. The intent is to obtain grant monies to assist in the replacement of the aging SCBAs. In April, Capt. Toonen attended the Fire Department Instructor Conference (FDIC) in Indianapolis and made contact with some of the SCBA industry leaders to learn about new technologies that are on the market. Capt. Toonen also attended numerous training sessions at FDIC on SCBA tactics, maintenance and standards.

In spring, all personnel went through the annual SCBA face piece fit testing process, as required by NFPA, OSHA and other safety standards to ensure an adequate mask seal and acceptable fit factor. Research has found the SCBA face piece lenses might undergo thermal degradation when exposed to intense heat. Each face piece lens was individually checked for cracks, crazing, bubbling, deformation, discoloring, and gaps or holes. One face piece lens was removed from service and replaced due to its condition. Each member was educated to perform these checks after any type of exposure. Many face pieces did not pass the fit testing process and were cleaned with the ultrasonic cleaner and rebuilt.

Also in spring Capt. Toonen, D.C. Scott Burkart, Eng. Lombardo, and Eng. Biegel facilitated department-wide SCBA training. Tactics on how to use the SCBA to aid in the rescue of a downed firefighter were demonstrated. The main focus of the training was the review and use of the incorporated rescue belt system in emergency exiting from the upper floors of a structure. Department members were asked to identify suitable anchor points on the upper levels of the burn tower, deploy the rescue belt, and rappel to safety. After the training, two rescue belts were removed from service after inspection. This was due to the age of the equipment and normal wear and tear that has occurred over the years.



Throughout the spring months Lt. Steve Hanson coordinated the annual maintenance of the small engines on the department. Oil and gasoline was changed, thus ensuring the reliable operation of each small engine at emergency scenes. Small engines continue to be checked daily and run weekly to identify any issues.

Capt. Toonen and Eng. Lombardo have been working to finish up flow testing for the department's SCBAs. Annual flow testing is necessary to ensure the SCBAs continue to meet stringent performance requirements that are vital in protecting the user in an Immediately Dangerous to Life or Health (IDLH) environment. Flow testing ensures the SCBAs are in working order and identifies if repairs are needed. As a result of this process, multiple second stage regulators have been rebuilt and adjusted, audi-alarm systems were rebuilt, and 11 other miscellaneous repairs were performed. Weekly SCBA checks were reviewed from all six fire stations to maintain an accountability system. In December, Honeywell Analytics was contacted and a calibration service for the PosiCheck3 scheduled for early January 2014 to ensure accurate testing of the SCBAs.

Work has been done in preparation for the upcoming hydrostatic testing procedures that are scheduled in 2014. Bids were obtained from companies that provide hydrostatic testing. Department members have assisted in tracking and confirming hydrostatic test dates for every bottle. Hydrostatic testing must be performed every 5 years for a max life of 15 years. The testing in 2014-15 will be the last hydrostatic testing that these bottles will undergo.

New department recruits and CVTC Fire-Medic program interns were issued SCBA masks and bags. The recruits and interns were then required to undergo fit testing. NFPA, OSHA and other safety standards require SCBA face piece fit testing to ensure an adequate mask seal and acceptable fit factor. At this time, the recruits also were trained in the use of the SCBA

rescue belt system during which they demonstrated the knowledge and skill of emergency bailouts from the upper floors of the training tower. Mask parts were inventoried in December to help prepare for annual fit testing that will take place in January 2014. Necessary equipment will be ordered to replenish these supplies in January.

In August, the second stage regulators on the line-supplied air units were upgraded to the slide-to-connect type. This allows members to use their issued masks for which they have been fit tested. This also eliminates the need to maintain special masks dedicated for the line-supplied units.

Hazardous Materials

Working under a one-year extension of the contract between the Eau Claire/Chippewa Falls team and the State allowed the team to work on a contingency plan in case the West Central Wisconsin Hazardous Material Response Team is dissolved. The potential of Eau Claire being a major component of the statewide hazardous materials response network is very promising due to its geographical location and the joint Eau Claire/Chippewa Falls team. This is reinforced with a cohesive and skillful team that provides a quick strategic stabilization and mitigation of hazardous situations in our community. The State has proposed a new tiered response system to replace the current regional system, resulting in an extension of the State contract for 90 days.

A list of new equipment has been comprised, the purchase of which awaits funding to come through from the State. The new equipment will meet the needs of the new tiered system and improve our team's response capabilities, regardless of the final contract version.

Monthly meter calibrations and testing are an ongoing process. Testing equipment that has reached the expiration date has been restocked and the expired equipment used for training or disposed of in a proper manner.

In spring, the haz mat physical exams were completed. In April, haz mat review training for team members and other department members was conducted. Personnel also reviewed procedures, signs to look for, and precautions to take for chemical suicide. In February, Capt. Buchholz and Eng. Vargo attended the Wisconsin Association of Hazardous Materials Responders (WAHMR) conference in Wisconsin Dells. In April, the National Guard Civilian Support Team set up a full-scale large incident scenario for a two-day event with the haz mat team.

The Site Safety Plans were updated to support the Wisconsin Hazardous Materials Response Network and the new changes for the West Central Wisconsin Hazardous Material Response Team if the State should continue with the current system.

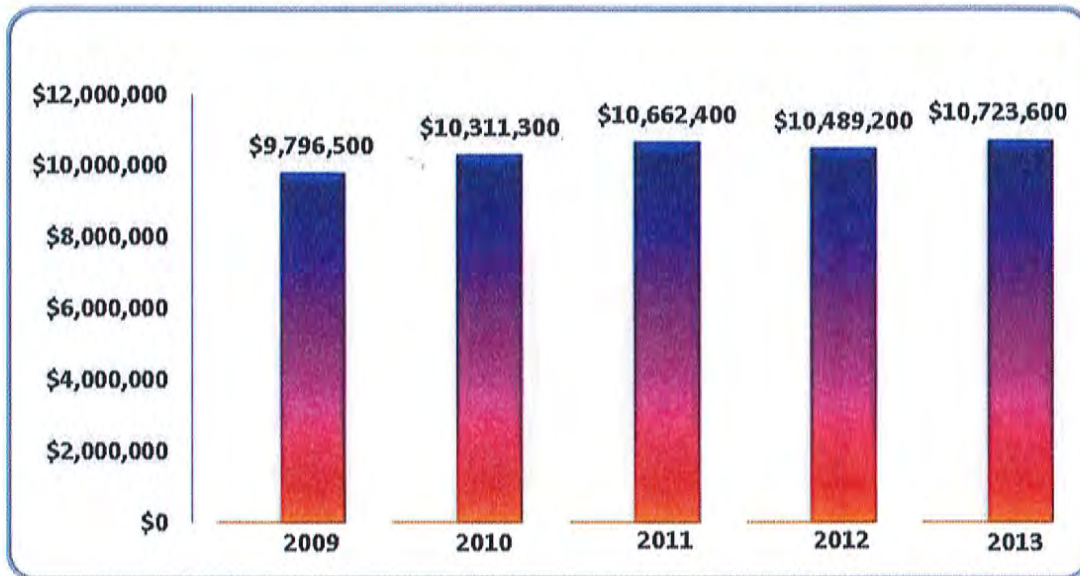
In September, Lt. Jaggar and Capt. Vargo attended a four-day training course at the Nevada National Security site through the Center for Radiological/Nuclear Training (CTOS) in Mercury, Nevada. The course they completed was entitled "WMD Radiological/Nuclear for Hazardous Materials Technicians. In addition, they completed a "train-the-trainer" course, which certifies them to teach the awareness level WMD Radiological/Nuclear course.

In November, Capt. Vargo coordinated an online version of the WMD Radiological/Nuclear course through CTOS. All department members completed this 6-hour course throughout the month from their assigned stations.

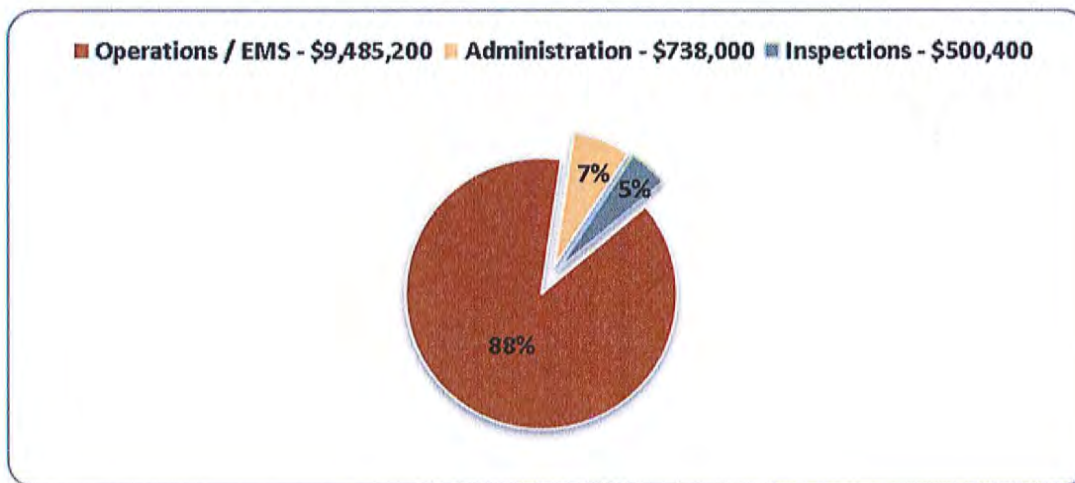
In December, Capt. Vargo coordinated a training session on radiological meters as a follow-up to the previous online course. B.C. Bryon Bensen, Capt. Buchholz, Lt. Pratt, and Lt. Jaggar also served as instructors for department members across all three shifts. All department radiological metering equipment was discussed and demonstrated, along with hands-on use of the meters.

Budgetary Information

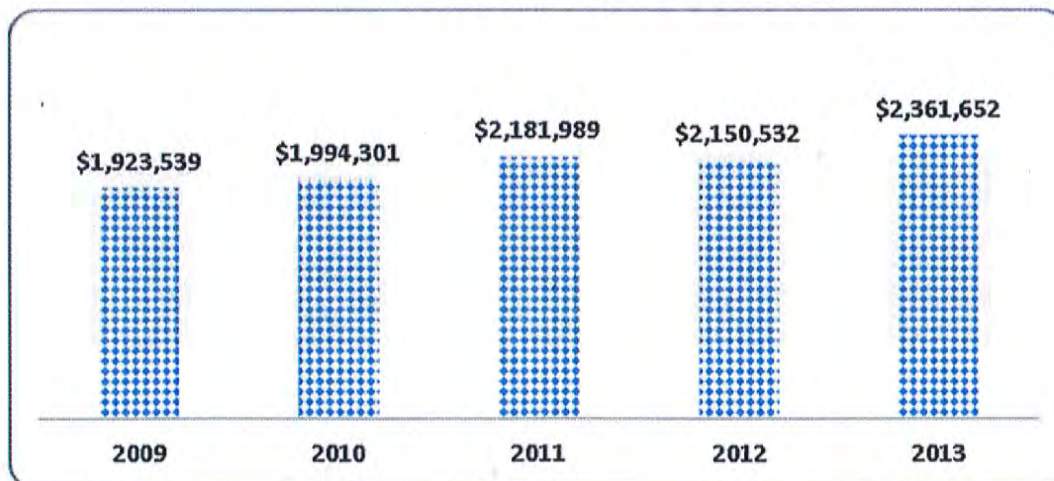
5-Year Budget Comparison

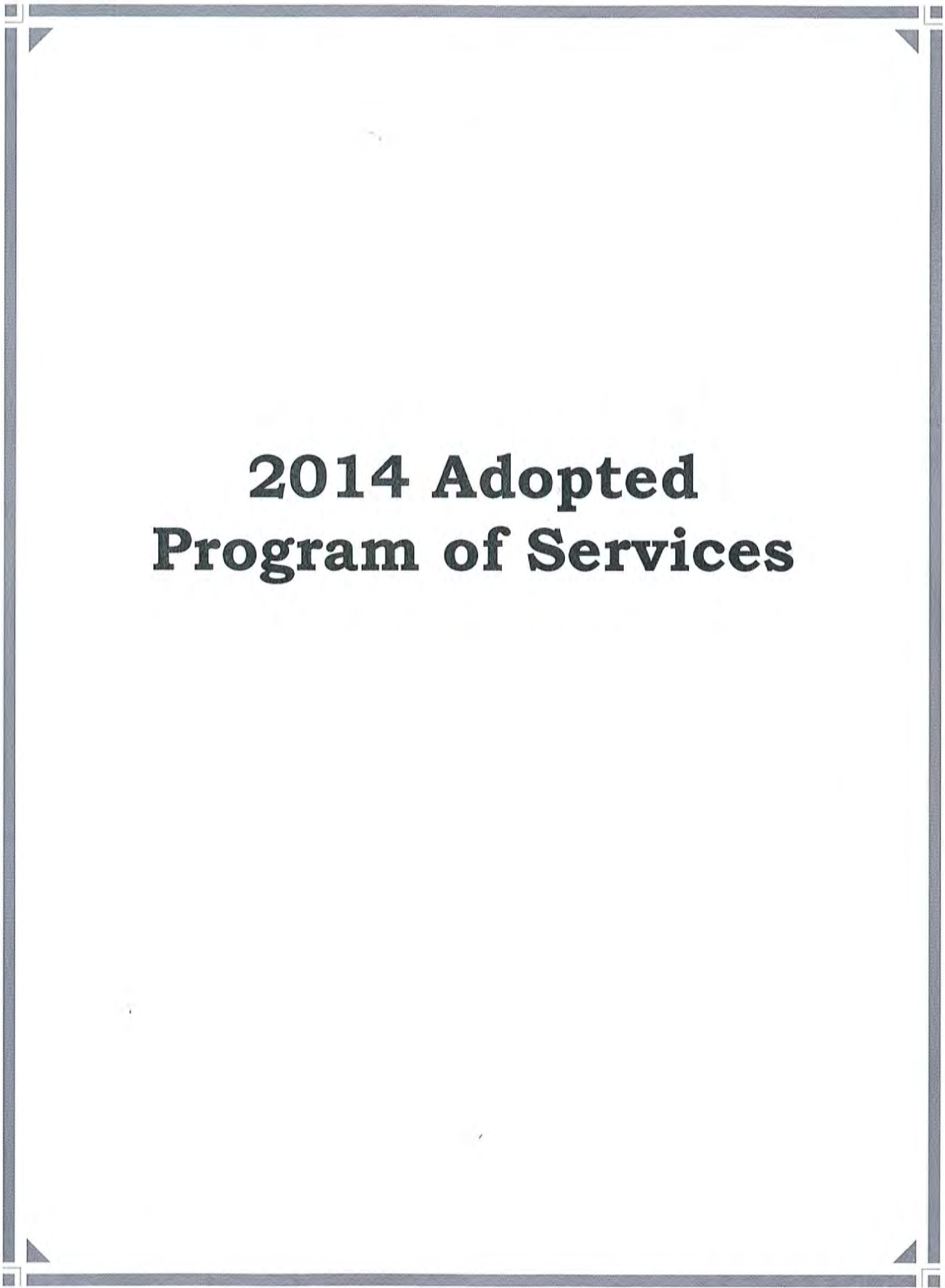


Operating Budget by Division



Net Ambulance Revenue





**2014 Adopted
Program of Services**



City of Eau Claire 2014 Adopted Program of Services

Fire & Rescue Department: Overview

Eau Claire Fire & Rescue is responsible for rendering fire prevention, fire suppression, special rescue and emergency medical services for the City of Eau Claire. Beginning in March 2008 the department expanded its emergency medical services response area to include surrounding communities consisting of 11 townships, 1 village and 1 city. The department also manages the Hazardous Materials (Haz Mat) Response program to provide response to a 14-county area of West Central Wisconsin. The department is staffed by 94 employees—91 sworn and 3 civilian. Response is provided 24 hours a day, 365 days a year from six stations.



Fire & Rescue Department Overview of Revenues & Expenditures

| | 2012 Actual | 2013 Adopted Budget | 2014 Adopted Budget | % Change |
|---------------------------|----------------------|---------------------------|---------------------------|-------------|
| Revenues | | | | |
| Intragovernmental Service | \$ 10,000 | \$ 10,000 | \$ 3,000 | -70% |
| Intergovernmental: | | | | |
| State Aid-Fire Ins. Tax | 148,162 | 150,000 | 150,000 | 0% |
| State Aid-Under. Tanks | 7,034 | 7,000 | 7,000 | 0% |
| State Aid-Mun. Services | 288,656 | 286,000 | 275,000 | -4% |
| Altoona-Fire Inspector | 31,253 | - | - | N/A |
| Ambulance Fee | 34,978 | 35,600 | 36,200 | 2% |
| Charges for Services: | | | | |
| Fees | 17,507 | 22,100 | 18,000 | -19% |
| Ambulance Fees | 2,342,170 | 2,484,200 | 2,417,100 | -3% |
| Haz-Mat B Response | - | 20,400 | 20,400 | 0% |
| Gen. Purpose (tax) Rev. | 7,552,534 | 7,708,300 | 7,750,400 | 1% |
| Total Revenues | \$ 10,432,294 | \$ 10,723,600 | \$ 10,677,100 | 0% |
| Expenditures | | | | |
| Personnel Services | \$ 9,335,662 | \$ 9,533,900 | \$ 9,477,300 | -1% |
| Contractual Services | 742,487 | 794,100 | 801,100 | 1% |
| Utilities | 55,280 | 71,600 | 74,700 | 4% |
| Fixed Charges | 128,450 | 128,100 | 128,100 | 0% |
| Materials & Supplies | 164,936 | 195,900 | 195,900 | 0% |
| Capital Purchases | 5,479 | - | - | N/A |
| Total Expenditures | \$ 10,432,294 | \$ 10,723,600 | \$ 10,677,100 | 0% |



City of Eau Claire 2014 Adopted Program of Services

Fire & Rescue Administration Expenditure Summary

| | 2012 Actual | 2013 Adopted | 2013 6 Month Actual | 2013 Projection | 2014 Adopted |
|---|-------------------|-------------------|---------------------------|--------------------|-------------------|
| Expenditures & Other Financing Uses: | | | | | |
| Personnel Services | \$ 542,885 | \$ 541,800 | \$ 258,912 | \$ 541,800 | \$ 551,000 |
| Contractual Services | 62,139 | 104,100 | 41,824 | 104,100 | 104,100 |
| Utilities | 52,416 | 69,100 | 42,574 | 69,100 | 74,700 |
| Fixed Charges | 3,200 | 3,200 | 1,600 | 3,200 | 3,200 |
| Materials & Supplies | 12,233 | 19,800 | 7,775 | 19,800 | 18,600 |
| Total Expenditures & Other Financing Uses: | \$ 672,873 | \$ 738,000 | \$ 352,685 | \$ 738,000 | \$ 751,600 |

Operations / EMS Expenditure Summary

| | 2012 Actual | 2013 Adopted | 2013 6 Month Actual | 2013 Projection | 2014 Adopted |
|---|---------------------|---------------------|---------------------------|---------------------|---------------------|
| Expenditures & Other Financing Uses: | | | | | |
| Personnel Services | \$ 8,292,381 | \$ 8,506,400 | \$ 3,761,057 | \$ 8,506,400 | \$ 8,455,300 |
| Contractual Services | 674,404 | 684,300 | 332,587 | 684,300 | 691,300 |
| Utilities | 2,864 | 2,500 | 2,043 | 2,500 | - |
| Fixed Charges | 119,650 | 119,300 | 52,534 | 119,300 | 119,300 |
| Materials & Supplies | 149,123 | 172,700 | 71,108 | 172,700 | 173,300 |
| Capital Purchases | 5,479 | - | - | - | - |
| Total Expenditures & Other Financing Uses: | \$ 9,243,901 | \$ 9,485,200 | \$ 4,219,329 | \$ 9,485,200 | \$ 9,439,200 |

Inspections Expenditure Summary

| | 2012 Actual | 2013 Adopted | 2013 6 Month Actual | 2013 Projection | 2014 Adopted |
|---|-------------------|-------------------|---------------------------|--------------------|-------------------|
| Expenditures & Other Financing Uses: | | | | | |
| Personnel Services | \$ 500,396 | \$ 485,700 | \$ 215,645 | \$ 485,700 | \$ 471,000 |
| Contractual Services | 5,944 | 5,700 | 2,441 | 5,700 | 5,700 |
| Fixed Charges | 5,600 | 5,600 | 2,800 | 5,600 | 5,600 |
| Materials & Supplies | 3,580 | 3,400 | 1,715 | 3,400 | 4,000 |
| Total Expenditures & Other Financing Uses: | \$ 515,520 | \$ 500,400 | \$ 222,601 | \$ 500,400 | \$ 486,300 |



City of Eau Claire 2014 Adopted Program of Services

Fire & Rescue Dept: Administration

The Administrative division is located on the second floor of Station No. 2 at 216 South Dewey Street. In addition to the Fire Chief and Fire Secretary, both department Deputy Chiefs and its Division Chief maintain offices at this location.

Objectives

- Assess cost reduction models and implementation criteria.
- Progress with deploying distance education options in our daily operations.
- Continue the advancement of our regional emergency medical services (EMS) providers' initiative.
- Increase public presentations on the mission and scope of the department while developing a viable feedback system to evaluate the community's needs.
- Build foundation for department sustainability.
- Evaluate and implement current and future technologies related to department operations.
- Assess and coordinate training demands of the department's personnel while meeting the organizational response demands.

Outputs

- Established working initiatives with regional trauma and EMS transport agencies in the region.
- Worked to support regional fire prevention initiatives for the county departments.
- Continued to improve and upgrade vehicle fleet.
- Continued to develop employee life safety initiatives.
- Implemented recognition of new firefighters with badge ceremony.
- Increased department's presence and accessibility with Facebook and Twitter accounts.

Fire & Rescue Department - Administration Authorized Full-Time

| | FY 2012 | FY 2013 | FY 2014 |
|---------------------|---------|---------|---------|
| Fire Chief | 1 | 1 | 1 |
| Fire Secretary | 1 | 1 | 1 |
| Total FTE Positions | 2 | 2 | 2 |





City of Eau Claire 2014 Adopted Program of Services

Fire & Rescue Dept: Operations

The Operations division assumes the overall planning and management responsibility for fire suppression, emergency medical services, hazardous materials response, water/dive rescue, confined space rescue, high angle rescue and personnel training for the organization.

Responsibilities are carried out through the efforts of 1 Deputy Chief, 3 operational (shift) Battalion Chiefs, 6 Captains, 12 Lieutenants, 18 Equipment Engineers and 47 Firefighters. Its employees are the department's most valuable assets. Without dedicated and cross-trained people, the department cannot accomplish its mission of protecting the lives and property of the citizens it serves.

Objectives

- Provide fire suppression methods in a safe and efficient manner for the citizens of the City of Eau Claire and surrounding areas.
- Provide response to hazardous materials incidents.
- Provide special rescue response such as water rescue, confined space, trench rescue, high angle rescue and vehicle extrication.
- Provide the foundation for response capabilities within the Homeland Security framework.
- Preserve and protect life, property, and the environment against injury and damage from other incidents occurring within the City of Eau Claire.
- Average a 5-minute or less response time from the time of the call within the City of Eau Claire and a 10-minute or less average response time within our regional EMS delivery area external to the city.
- Enhance communication within the organization using electronic methods and increase the citizens' knowledge of department services.
- Provide company level training through more efficient means by identifying mandated requirements through Wisconsin SPS 330 and applicable Occupational Safety and Health Act and National Fire Protection Association standards.
- Continue training within our organization and with our regional partners in emergency services.
- Provide employees with up-to-date protective equipment for a safer work environment.
- Develop Rapid Intervention Teams and integrate into fire suppression operations.
- Reduce fire loss in the community through aggressive public education and code enforcement.

Outputs

| 7,791 Responses in 2012 | | | |
|-------------------------|-------------------------------|-----|---------------------------|
| 6,421 | Medical Responses | 117 | Service Call Responses |
| 156 | Fire/Rescue Responses | 209 | Good Intent Responses |
| 645 | Automatic Alarm Responses | 32 | Special Request Responses |
| 211 | Hazardous Condition Responses | | |

- In 2012, averaged a 4.45-minute response time from time call is dispatched to first unit on-scene in the City of Eau Claire and a 9.01-minute response time for responses outside the city.
- Upgraded water rescue capabilities with the purchase of \$13,000 in new dive equipment including the replacement of an underwater camera.
- As a member of the MABAS (Mutual Aid Box Alarm System) steering committee, participated in numerous drills to test the communication process; renamed department vehicles to comply with standardized vehicle identification.

Fire & Rescue Department - Operations Authorized Full-Time

| | FY 2012 | FY 2013 | FY 2014 |
|----------------------------|-----------|-----------|-----------|
| Deputy Chief | 1 | 1 | 1 |
| Battalion Chief | 3 | 3 | 3 |
| Fire Captain | 6 | 6 | 6 |
| Fire Lieutenant | 12 | 12 | 12 |
| Fire Equipment Operator | 18 | 18 | 18 |
| Firefighter | 47 | 47 | 47 |
| Total FTE Positions | 87 | 87 | 87 |



City of Eau Claire 2014 Adopted Program of Services



Fire & Rescue Dept: Emergency Medical Services

Comprising 82.4% of department responses, emergency medical services (EMS) remain a strong focus of department resources. The department is staffed with 49 certified paramedics and 41 certified emergency medical technicians. There are three front-line paramedic ambulances and three units available as reserves. Personnel are involved in constant training and also participate in community education and special events to increase citizen knowledge about EMS issues.

Objectives

- Work with other agencies on an elderly fall reduction program.
- Develop a cardio-cerebral resuscitation protocol.
- Research the use of Tranexamic Acid for trauma patients.
- Develop internal quality assurance program that is company-based.
- Contract with CVTC to provide paramedic refresher training.
- On-scene time of less than 20 minutes on all EMS incidents for ambulances.

Outputs

- Evaluated the current fire/EMS reporting software and moved forward with the purchase of new software (Image Trend) to be implemented in 2013. The department continues to research ruggedized tablets for versatility in data entry from the field.
- Certified paramedics in Drug Facilitated Airway Management.
- Updated protocols to include Ketamine for pain control and utilized CDC guidelines for field triage and transport of trauma patients.
- Began research on developing a selective spinal immobilization protocol.
- Recertified First Responders in airway procedures and medication administration.
- Purchased and placed King Vision Laryngoscopes on Medics 5, 9 and 10.
- Took delivery of a 2013 Lifeline ambulance.

Note – EMS staff are included in the Fire Operations staffing totals.

| Ambulance Revenue (Net of Collection Fees) | | | | | |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|
| | 2008 | 2009 | 2010 | 2011 | 2012 |
| City | \$ 1,343,027 | \$ 1,256,262 | \$1,311,636 | \$ 1,520,597 | \$ 1,532,625 |
| Regional | 318,151 | 509,777 | 528,472 | 505,566 | 518,224 |
| Hospital | 150,000 | 157,500 | 154,193 | 155,827 | 161,437 |
| Total | <u>\$ 1,811,178</u> | <u>\$ 1,923,539</u> | <u>\$ 1,994,301</u> | <u>\$ 2,181,990</u> | <u>\$ 2,212,286</u> |



City of Eau Claire 2014 Adopted Program of Services

Fire & Rescue Dept: Inspections

The Inspection division is comprised of five staff members—One Deputy Chief, one Division Chief, one Lead Fire Inspector, one Civilian Fire Inspector, and one Civilian Clerk. The main responsibility of this division is to oversee the inspection of commercial properties within the City of Eau Claire. Division personnel are responsible for compliance with follow-up inspections and codes, fire investigations, public education and underground/aboveground storage tank inspections. Personnel serve as informational contacts for other departments and citizens who have questions regarding National Fire Protection Association and Wisconsin Administrative codes.

Objectives

- Expand public education of fire hazards caused by grills on decks.
- Partner with area fire departments in providing an increased level of safety education utilizing the new regional fire safety house.
- Provide fire prevention and education--targeting the young, off-campus housing residents and the elderly.
- Maintain current inspection routes and place more emphasis on pre-planning of target hazards.
- Increase water safety awareness in the community.

Outputs

- Approximately 4,000 inspections completed by the fire inspectors and fire/EMS crews.
- 203 specialty inspections and site permits completed including those for fireworks sales and tents.
- 28 fire investigations conducted.
- 6 unsafe living conditions investigated.
- In spring, the ambulance companies and fire inspectors presented fire safety information to 1,500 4th and 5th graders. In fall, fire prevention activities were conducted for 3,400 students at 18 schools for all students grades K-5 and for over 925 children at 18 sites for 4-year-old kindergarten.
- Conducted a 10-year assessor roll evaluation comparing records from the City of Eau Claire Assessor's office with the department's address list for routine fire inspections. As a result, 270 properties were added to fire inspection routes.
- Developed an open flame ordinance to address the continued growth of fire spinners and open flame lantern performances within the City.
- Conducted a side-by-side sprinkler demonstration at UW-Eau Claire utilizing grant monies received from the Home Fire Sprinkler Coalition.
- Inspector Laska became certified as an AST/UST tank inspector. He completed 48 site permit inspections on 74 tanks.

| Fire & Rescue Department - Inspections Authorized Full-Time | FY 2012 | FY 2013 | FY 2014 |
|--|---------|---------|---------|
| Deputy Chief | 1.00 | 1.00 | 1.00 |
| Division Chief | 1.00 | 1.00 | 1.00 |
| Fire Inspector I (Civilian as of 2013) | 1.00 | 0.75* | 0.75 |
| Fire Inspector II | 1.00 | 1.00 | 1.00 |
| Clerk III | 1.00 | 1.00 | 1.00 |
| Total FTE Positions | 5 | 4 | 4.75 |

*Restated after negotiations were completed.

| Dollar Loss from Fire | | | | |
|-----------------------|--------------|--------------|--------------|--------------|
| 2008 | 2009 | 2010 | 2011 | 2012 |
| \$ 958,517 | \$ 2,577,691 | \$ 1,354,158 | \$ 2,476,988 | \$ 2,052,812 |



City of Eau Claire 2014 Adopted Program of Services

Hazardous Materials

The West Central Regional Response Team is a joint venture between Eau Claire Fire and Rescue and Chippewa Falls Fire and Emergency Services. The team is contracted with the State of Wisconsin to deliver regionalized Level "A" hazardous materials response to a 14-county area in West Central Wisconsin. City of Eau Claire tax dollars are not used to operate the team; the State of Wisconsin provides funding.

In addition, the team then contracts with the Rice Lake and Menomonie Fire Departments for their service as designated CATs (Chemical Assessment Team) as adjuncts of the West Central Team.

Objectives

- Respond to hazardous materials (haz mat) incidents within 14-county area to provide mitigation.
- Provide consultation for emergency responders concerning haz mat situations they may encounter.
- Provide outreach presentations to law enforcement, emergency medical services, fire departments, civic groups and local government personnel throughout response area.
- Conduct training according to National Fire Protection Association (NFPA) standards. To reach this goal we send personnel to the Wisconsin Area Hazardous Materials Responders (WAHMR) conference to attend numerous classes and share the information upon their return.
- Participate in annual hazardous materials response drill.



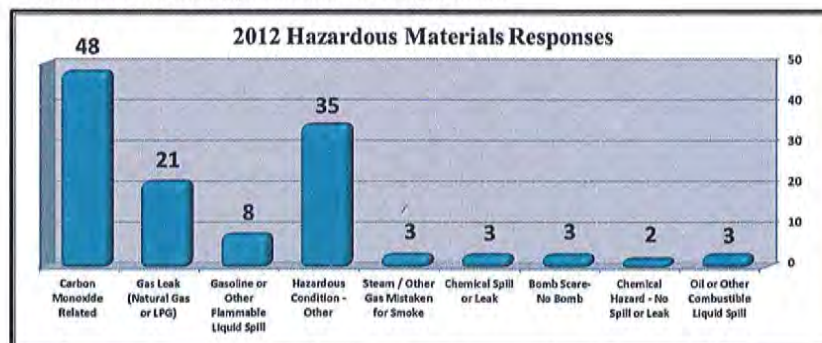
Station 2

Outputs

- Responded to an exothermic reaction in Turtle Lake. A manufacturer inadvertently mixed two chemicals that started to give off heat and began fuming.
- Responded to a report of an unknown white powder in Rice Lake. A sample of the powder was analyzed using Infrared Spectroscopy and it was determined to be non-hazardous.
- Gave outreach presentations to various entities within the response area including an Environmental Sciences class at UWEC. These programs teach groups how to request a regional team, what equipment we carry and the types of incidents to which we are able to respond.
- Participated in a full-scale exercise with the 54th Civil Support Team out of Madison. The 54th CST is a National Guard military unit that specialized in Weapons of Mass Destruction and radiological events. This training affords the regional team the opportunity to work with and learn from one of the most well-trained groups in the world.
- Capt. Buchholz attended Specialized Train Car Derailment training in Pueblo, Co. This 40-hour training encompassed a review of train car configurations, plotting out a train wreck, mitigating the incident and incident command procedures.

40 Personnel are assigned to the Hazardous Materials Response Team

- 28 Members from Eau Claire Fire Department.
- 12 Members from Chippewa Falls Fire Department.





City of Eau Claire 2014 Adopted Program of Services

HAZARDOUS MATERIALS Budget Summary Revenues & Expenditures

| Operating Budget | 2012 Actual | 2013 Adopted | 2013 6 Month Actual | 2013 Projection | 2014 Adopted |
|---|--------------------|--------------------|---------------------------|--------------------|-------------------|
| Revenues & Other Financing Sources: | | | | | |
| Intergovernmental | \$ 158,030 | \$ 158,000 | \$ 79,015 | \$ 136,100 | \$ 113,900 |
| Charges For Services | 353 | 3,000 | 1,067 | 3,000 | 2,000 |
| Miscellaneous | 500 | 400 | 180 | 400 | 400 |
| Total Revenues & Other Financing Sources: | 158,883 | 161,400 | 80,262 | 139,500 | 116,300 |
| Expenditures & Other Financing Uses: | | | | | |
| Personal Services | 56,341 | 57,100 | 29,899 | 57,100 | 46,700 |
| Contractual Services | 22,739 | 26,700 | 12,357 | 24,700 | 24,100 |
| Utilities | 3,076 | 3,800 | 780 | 3,800 | 3,200 |
| Fixed Charges | 10,000 | 10,200 | 2,000 | 4,200 | 3,000 |
| Materials & Supplies | 9,568 | 14,700 | 4,429 | 9,700 | 18,200 |
| Contributions & Other Payments | 68,237 | 71,400 | 18,128 | 40,000 | 28,100 |
| Total Expenditures & Other Financing Uses: | 169,961 | 183,900 | 67,593 | 139,500 | 123,300 |
| Excess (Deficiency) of Funding Sources over Uses | \$ (11,078) | \$ (22,500) | \$ 12,669 | \$ - | \$ (7,000) |
| Working Capital/Available Fund Balance: | | | | | |
| Nonspendable | | | | | |
| Prepayments | \$ 1,013 | | | \$ - | \$ - |
| Restricted | | | | | |
| Grant Proceeds | 82,052 | | | 83,065 | 76,065 |
| Ending Balance | \$ 83,065 | | | \$ 83,065 | \$ 76,065 |