



Dear Eau Claire Resident,

The EPA (Environmental Protection Agency) as well as the WI-DNR (Department of Natural Resources) requires the City of Eau Claire to take inventory of all customer side water service materials to determine if we have lead in our system. Until this point, the reporting has been voluntary and has been gathered by the City of Eau Claire staff. As of October 2024, we will be required to report the information we have gathered to the WI-DNR and EPA.

Your home has been identified as one that needs to be verified. We are asking for your help to determine what type of water service line you have in your home.

**There are three different ways you can help us identify this information.**

1. Call our office to schedule an appointment to have one of our city employees visit your home to identify your service in person.
2. Schedule your own appointment to have one of our city employees visit your home to identify your service in person.
3. Do a self-test by following the steps included and mail in the attached worksheet with pictures.
  - A fillable form is available on our website with an option to upload pictures.

To request an appointment or instructions for the self-test, please go to City of Eau Claire/Utilities/Fresh Water Systems, for more information.

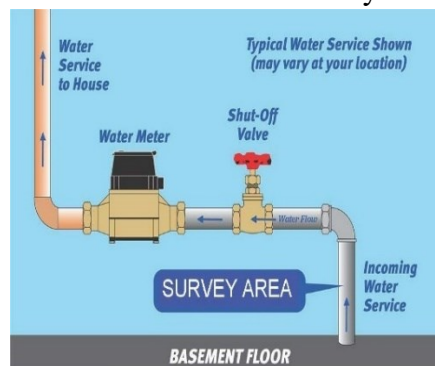
**What does my service line look like?**

The picture below shows the different material types of water services. Galvanized and lead can look similar, but galvanized is magnetic. A magnet will stick to a galvanized pipe but will not stick to lead, plastic, or copper. Lead is a dull grey metal that is soft enough to scratch with a coin or a house key.

**Types of Materials:**



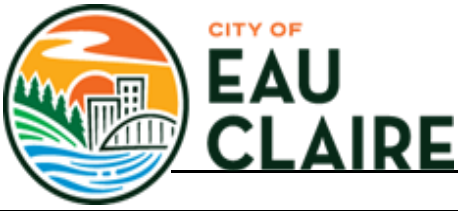
**Where to test: See the survey area below.**



If you have any questions, please call our Lead Service Line at 715-839-5045 or email us at [lead serviceline@eauclairewi.gov](mailto:lead serviceline@eauclairewi.gov)

Thank you for your time and cooperation.

*City of Eau Claire Lead Service Line Replacement Team*



Community Services Department  
 Utilities Division  
 Phone: (715) 839-5045

WATER SERVICE MATERIAL INFORMATION

NAME: \_\_\_\_\_  
 PROPERTY ADDRESS: \_\_\_\_\_  
 PHONE NUMBER: \_\_\_\_\_  
 EMAIL ADDRESS: \_\_\_\_\_

DATE BUILT: \_\_\_\_\_  
 MOST RECENT PLUMBING DATE (IF UPDATED) : \_\_\_\_\_  
YEAR MATERIAL

BUILDING TYPE: (CHECK ONE)

SINGLE FAMILY                      MULTI-FAMILY                      LOT                      BUSINESS

WHAT TYPE OF MATERIAL IS THE WATER LINE ENTERING YOUR HOUSE? (BEFORE THE WATER METER)  
 (CHECK ONE)

LEAD                      COPPER                      GALVANIZED                      PLASTIC

OTHER: \_\_\_\_\_

WHAT TYPE OF MATERIAL IS THE WATER LINE **AFTER** YOUR WATER METER? (CHECK ONE)

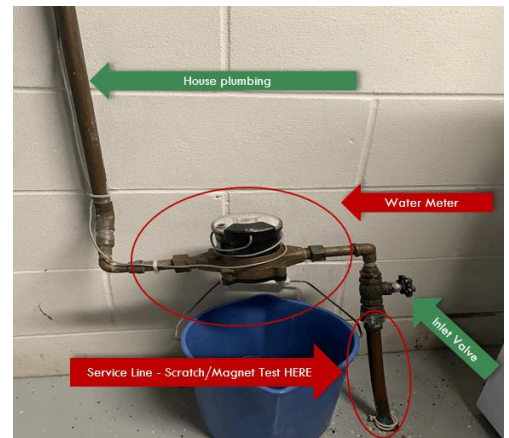
LEAD                      COPPER                      GALVANIZED                      PLASTIC

OTHER: \_\_\_\_\_

DO YOU HAVE A WATER SOFTENER? (YES OR NO) \_\_\_\_\_  
 DO YOU HAVE A WATER FILTER SYSTEM? (YES OR NO) \_\_\_\_\_

EXAMPLE OF PICTURE YOU WOULD SEND IN:

\*\*IF COMPLETING ONLINE BE SURE TO INCLUDE BOTH PICTURES AND WORKSHEET IN YOUR EMAIL.



PLEASE EMAIL PICTURES AND COMPLETED WORKSHEET TO:

[LEADSERVICE@EAUCLAIREWI.GOV](mailto:LEADSERVICE@EAUCLAIREWI.GOV)