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## Transit Commission Agenda

May 20, 2024

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**PLEASE TAKE NOTICE** that the Eau Claire Transit Commission will meet Wednesday, May 20, 2024 at 6:00 P.M. in the North Conference Room at the City Hall, 203 S. Farwell Street, Eau Claire, Wisconsin. The purpose of this meeting will be to discuss the items on the agenda below:

1. Call to Order:
2. Pledge of Allegiance and Roll Call:
3. Reading and approval of minutes of the past meeting on April 17, 2024
4. Open Public Comment Period for Items that do not appear on this Agenda noted as Public Hearings or Items for Public Discussion
  - a. Comments from Chair
5. Public Hearings and Discussion
  - a. UWEC Route changes (Ty Fadness)
  - b. Altoona Route Extension (Tina Deetz)
6. Business Agenda items and Discussion
  - a. Creative Outdoor – Ads at Bus Stops (Lynn Terlaga)
  - b. Election of Officers (terms to begin in June)
    - I. Chair
    - II. Vice Chair
    - III. Secretary
    - IV. Commissioners
  - c. Ridership and Revenue Reports (Ty Fadness)
  - d. Community Pass Pilot Update (Ty Fadness)
7. Manager's Report
  - a. Earth Week Recap
  - b. Haas Fine Arts Bus Shelter
  - c. EDDIT Update
  - d. Transfer Center Update
  - e. Technology Update
  - f. Future meetings
  - g. 2023 Workplan, Included for review
8. Adjournment



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## Transit Commission Meeting Minutes

April 17, 2024

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**PLEASE TAKE NOTICE** that the Eau Claire Transit Commission will meet Wednesday, April 17, 2024 at 6:00 P.M. in the North Conference Room at the City Hall, 203 S. Farwell Street, Eau Claire, Wisconsin. The purpose of this meeting will be to discuss the items on the agenda below:

1. Call to Order: **18:00**
2. Pledge of Allegiance and Roll Call: **Present:** Chair Swanhorst, Fowler, Anderson, Scott, Lehner  
**Absent:** Greenwell, Eaton, Bluma  
**Also Present:** Transit Manager Ty Fadness, Administrative Associate II Laurie Mittlestadt  
**Public Present:** City Council member Emily Anderson, Tina Deetz, Jeremy Gragert.
3. Reading and approval of minutes of the past meeting on March 20, 2024; Commissioner Lehner moved to approve, Fowler seconded the motion. March minutes approved.
4. Open Public Comment Period for Items that do not appear on this Agenda noted as Public Hearings or Items for Public Discussion
  - a. **Comments from Chair** – A Introduction was made to the newest Transit Commission member Clara Serrano who was elected newest City of Eau Claire Council Member. Clara will be the new face on the Transit Commission taking Commissioner Jeremy Gragert's seat.
5. Public Hearings and Discussion
  - a. **N/A**
6. Business Agenda items and Discussion
  - a. **Homeless Voucher Program update (Billie Hufford)** - An update on the Homeless Voucher Program was presented by Billie Hufford with a detailed update on how the Vouchers were distributed and used in 2023 along with where the program is now with distribution. A total of 248 vouchers have been issued thus far in 2024 and 217 have been redeemed to date. Distribution has been lower due to the mild winter. Program will continue to be monitored and a deeper look into the need of the program will continue.
  - b. **UWEC Route change update (Ty Fadness)** – Transit Manager Fadness gave an update on where the New Contract and routes are at this time. UWEC & EC are continuing to work on a new route agreement with the upcoming new contract. Looking to have more answers in regards to routes in the May meeting.



- c. **Earth Week** – Chair Swanhorst spoke briefly in regards to how pleased himself and other community members came together and promoted the City’s first Earth Week with Fare Free Transportation for the week.
  - d. **Altoona Routes** – Subject was tabled due to Commissioner Greenwell not being in attendance. A brief update and a few route options for combining routes for better coverage to accommodate the expansion of Route 17 were mentioned.
  - e. **Advertisement on bus benches** – Transit Manager Fadness gave brief update on where the project currently stands.
  - f. **Fare Schedule** – Discussions will take place for the increase in Transit Fares for 2025. It had been mentioned that rates have not changed since 2018.
  - g. Ridership and Revenue Reports
7. Manager’s Report
- a. Bus Stop Update
  - b. **EDDIT Update** – City Council member Emily Anderson spoke of a new program to use in the assistance to help push getting the word out in regards to using the EC Transit System. A site visit will be scheduled.
  - c. Technology Update
  - d. 2023 Workplan, Included for review
8. Adjournment: **20:00**

Move to Adjourn: Scott

### Route 9 Lower Campus

Time point/call stops

	91	92	93	94
Centennial Hall	:15	:45	:00	:30
Davies Center	:16	:46	:01	:31
Transfer Center	:23	:53	:08	:38
Haymarket/Pablo	:27	:57	:12	:42
3rd & Lake	:30	:00	:15	:45
Sonnentag	:33	:03	:18	:48
Human Services	:36	:06	:21	:51
Return Centennial Hall	:40	:10	:25	:55

### Route 19 Upper Campus

Time point/call stops

	91	92	93	94
Centennial Hall	:45	:15	:30	:00
Davies Center	:46	:16	:31	:01
Towers Hall	:51	:21	:36	:06
Oak Ridge Hall	:52	:22	:37	:07
Chancellors Hall	:52	:22	:37	:07
Bollinger Field	:00	:30	:45	:15
Haas Arts Center	:08	:38	:53	:23
Return Centennial Hall	:12	:42	:57	:27

91 Start time at CMF is 6:33am, go straight to Towers Hall 6:51am timepoint  
last time point 5:15pm at Centennial Hall

92 Start time at CMF is 6:43am, go straight to Haymarket 6:57am timepoint  
last time point 7:15pm at Centennial Hall

93 Start time at CMF is 7:18am, go straight to Towers Hall 7:36am timepoint  
last time point 8:30pm at Centennial Hall

94 Start time at CMF is 7:28am, go straight to Haymarket 7:42am timepoint  
last time point 3:30pm at Centennial Hall

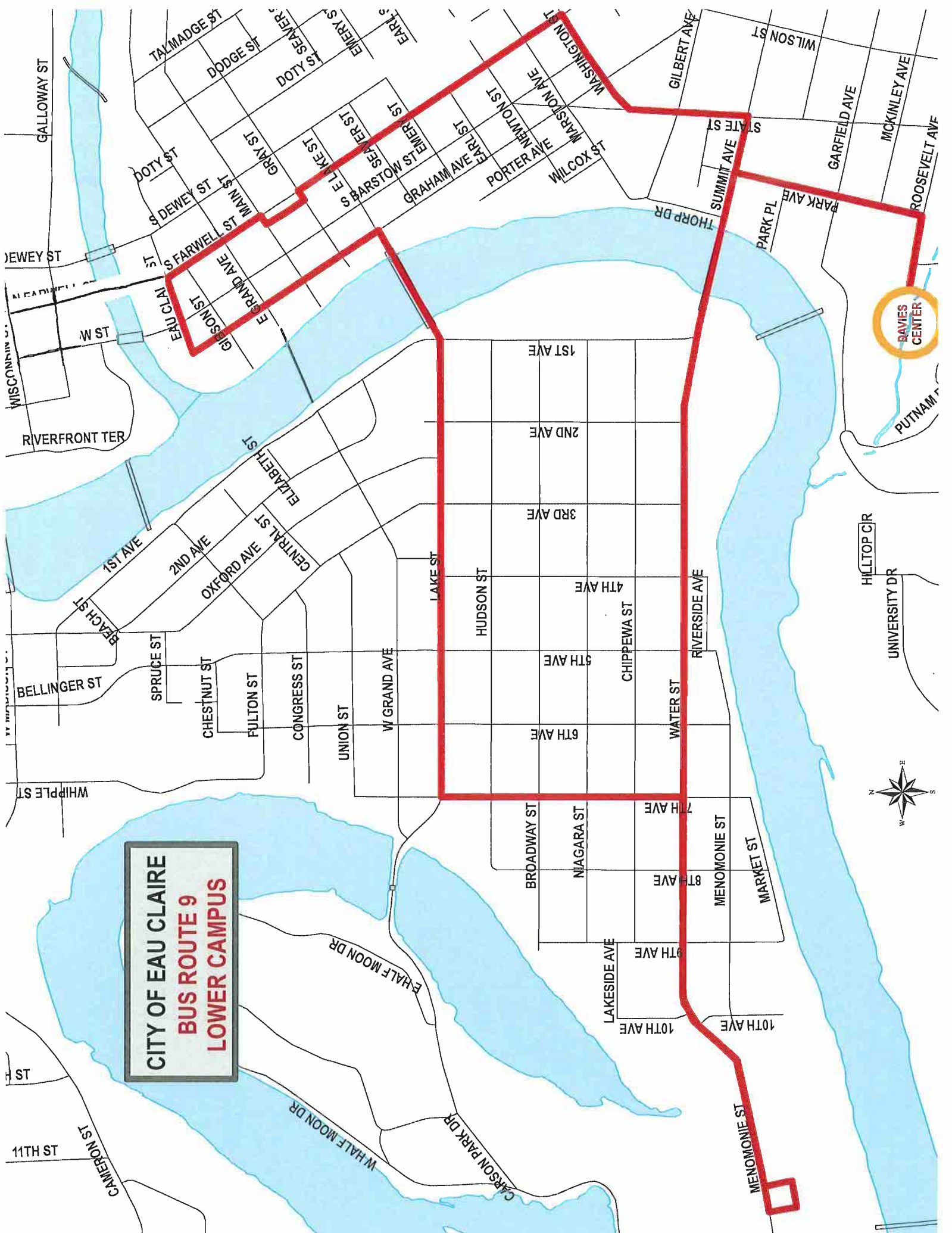
15 minute service to UWEC bus stops between the hours of 7:42am-3:30pm

## UWEC ROUTE 9 LOWER CAMPUS TIMEPOINTS

	Centennial	Davies Cntr	Transfer Cntr	Haymarket	3rd & Lake	10th & Water	Sonntag	9th & Water	Human Svcs	Centennial
91	Starts at Towers at 6:51am									91 Ends at 5:15pm at Centennial Hall
92	Starts at Haymarket at 6:57am									92 Ends at 7:15pm at Centennial Hall
93	Starts at Towers at 7:36am									93 Ends at 8:30pm at Centennial Hall
94	Starts at Haymarket at 7:42am									94 Ends at 3:30pm at Centennial Hall
	7:15	7:16	7:23	6:57	7:00	7:01	7:03	7:05	7:06	7:10
	7:45	7:46	7:53	7:27	7:30	7:31	7:33	7:35	7:36	7:40
	8:00	8:01	8:08	7:42	7:45	7:47	7:48	7:50	7:51	7:55
	8:15	8:16	8:23	7:57	8:00	8:01	8:03	8:05	8:06	8:10
	8:30	8:31	8:38	8:12	8:15	8:16	8:18	8:20	8:21	8:25
	8:45	8:46	8:53	8:27	8:30	8:31	8:33	8:35	8:36	8:40
	9:00	9:01	9:08	8:42	8:45	8:46	8:48	8:50	8:51	8:55
	9:15	9:16	9:23	8:57	9:00	9:01	9:03	9:05	9:06	9:10
	9:30	9:31	9:38	9:12	9:15	9:16	9:18	9:20	9:21	9:25
	9:45	9:46	9:53	9:27	9:30	9:31	9:33	9:35	9:36	9:40
				9:42	9:45	9:46	9:48	9:50	9:51	9:55
				9:57	10:00	10:01	10:03	10:05	10:06	10:10
91	Continuous through 5:15pm									
92	Continuous through 7:15pm									
93	Continuous through 8:30pm									
94	Continuous through 3:30pm									

*\* for internal use*

**CITY OF EAU CLAIRE  
BUS ROUTE 9  
LOWER CAMPUS**



# UWEC ROUTE 19 UPPER CAMPUS TIMEPOINTS

	Centennial	Davies Center	Towers Hall	Oak Ridge	Chancellors	Bollinger Fld	Haas Fine Art	Centennial
91	Starts at Towers at 6:51am						91 Ends at 5:15pm at Centennial Hall	
92	Starts at Haymarket at 6:57am						92 Ends at 7:15pm at Centennial Hall	
93	Starts at Towers at 7:36am						93 Ends at 8:30pm at Centennial Hall	
94	Starts at Haymarket at 7:42am						94 Ends at 3:30pm at Centennial Hall	
	7:15	7:16	7:21	6:51	6:52	6:52	7:00	7:08
				7:21	7:22	7:22	7:30	7:38
				7:36	7:37	7:37	7:45	7:53
	7:45	7:46	7:51	7:51	7:52	7:52	8:00	8:08
	8:00	8:01	8:06	8:07	8:07	8:07	8:15	8:23
	8:15	8:16	8:21	8:22	8:22	8:22	8:30	8:38
	8:30	8:31	8:36	8:37	8:37	8:37	8:45	8:53
	8:45	8:46	8:51	8:52	8:52	8:52	9:00	9:08
	9:00	9:01	9:06	9:07	9:07	9:07	9:15	9:23
	9:15	9:16	9:21	9:22	9:22	9:22	9:30	9:38
	9:30	9:31	9:36	9:37	9:37	9:37	9:45	9:53
	9:45	9:46	9:51	9:52	9:52	9:52	10:00	10:08
	10:00	10:01	10:06	10:07	10:07	10:07	10:15	10:23
								10:27
91	Continuous through 5:15pm							
92	Continuous through 7:15pm							
93	Continuous through 8:30pm							
94	Continuous through 3:30pm							

\* for internal use





Turn sheet for routes 91, 92, 93, 94 Monday -Friday

**#9 Lower Campus** headsign#60

**Leave Centennial Hall**

Right- Roosevelt Ave

**Circle Davies Center**

Left - Park Ave

Right- Summit Ave

Left - State St

Curve -Washington St

Left - Farwell St

Left - Gray St

**Right - into Transfer Center**

Right - Main St

Left - Farwell St

Left - Eau Claire St

**Stop - at Haymarket Landing / Pablo**

Curve - Graham Ave

Right - Lake St

Left - Seventh Ave

Right - Water Street

**Left - into Sonnentag / Circle Parking Lot**

Right - Mononomie St

**Continue on Water St / Human Services**

Continue on Summit Ave

Right - Park Ave

**Stop - in front of Centennial Hall**

**#19 Upper Campus** headsign#55

**Leave Centennial Hall**

Right- Roosevelt Ave

**Circle Davies Center**

Continue on Roosevelt Ave

Right - State St

Left - E. Lexington Blvd

Left - Patton St

Left - W. Clairemont Ave

Right - University Dr

Curve - Continue on University Dr

**Stop- Towers Hall**

Right - Stop Sign

Left - Stop Sign

**Stop- Oak Ridge Hall**

**Stop- Chancellors Hall**

Left - W. Clairemont

**Right - Stein Blvd / Bollinger Fields**

Right - Hamilton Ave

Right - El Dorado Blvd

Curve then Right - El Dorado Blvd

Right - W. MacArthur Ave

Left - Stein Blvd

Left - W. Clairemont Ave

Right - Menonomie St

Continue to Water St

**Haas Fine Arts Center**

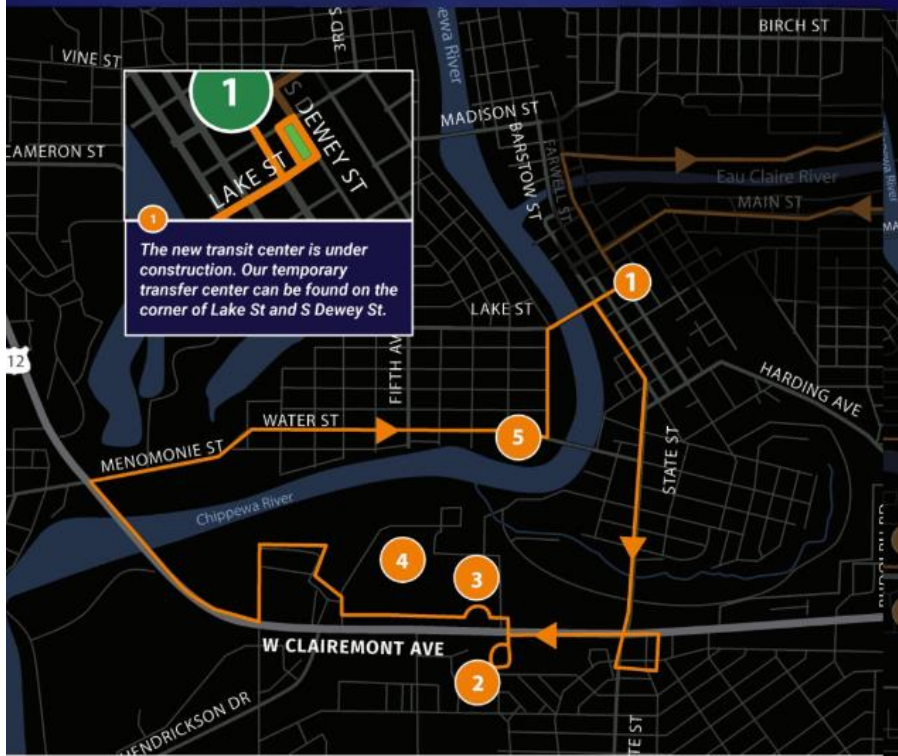
Continue to Summit Ave

Right - Park Ave

**Stop - in front of Centennial Hall**

5/9/2024

## ROUTE 7 : WEST CLAIREMONT



**1**

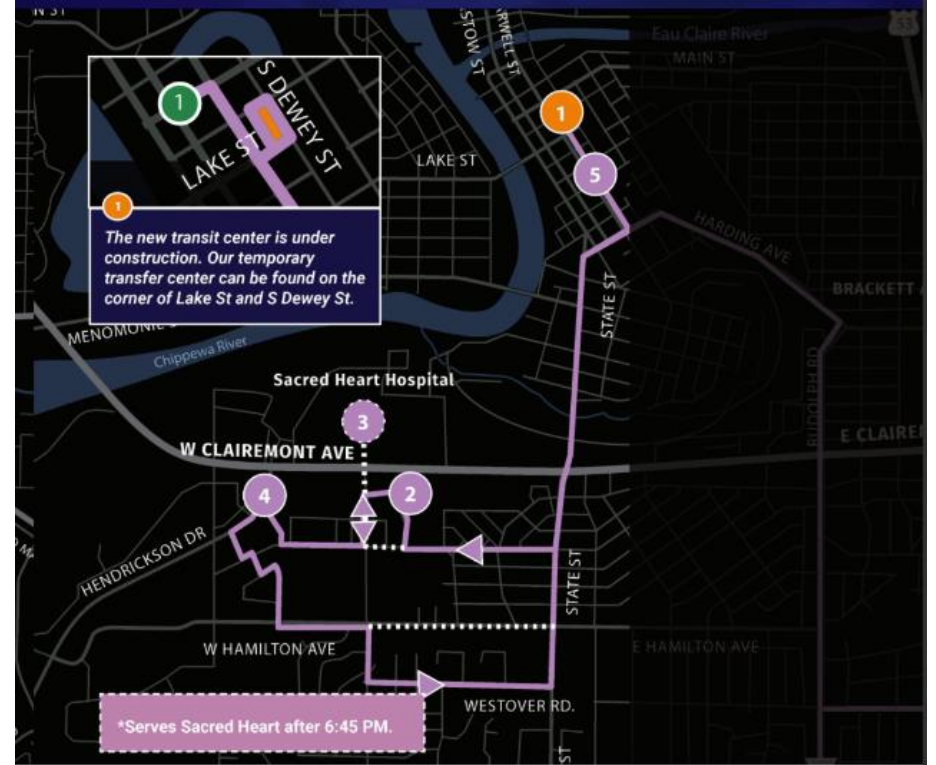
The new transit center is under construction. Our temporary transfer center can be found on the corner of Lake St and S Dewey St.

WEEK DAY

1	2	3	4	5	1
Transfer Center	Family Medicine Clinic	CVTC	Sacred Heart Hospital	UWEC Fine Arts	Transfer Center
6:45	-	6:56	6:57	-	7:15
7:15	7:23	7:24	7:26	7:37	7:45
8:15	8:23	8:24	8:26	8:37	8:45
9:15	9:23	9:24	9:26	9:37	9:45
10:15	10:23	10:24	10:26	10:37	10:45
11:15	11:23	11:24	11:26	11:37	11:45
12:15	12:23	12:24	12:26	12:37	12:45
1:15	1:23	1:24	1:26	1:37	1:45
2:15	2:23	2:24	2:26	2:37	2:45
3:15	3:23	3:24	3:26	3:37	3:45
4:15	4:23	4:24	4:26	4:37	4:45
5:15	5:23	5:24	5:26	5:37	5:45
7:15	7:23	7:24	7:26	7:37	7:45
7:45	7:53	7:54	7:56	8:07	8:15
8:15	8:23	8:24	8:26	8:37	8:45

22 Saturday time ranges in yellow. Bolded times on Tuesdays and Thursdays only.

## ROUTE 15 : WEST MACARTHUR



**1**

The new transit center is under construction. Our temporary transfer center can be found on the corner of Lake St and S Dewey St.

\*Serves Sacred Heart after 6:45 PM.

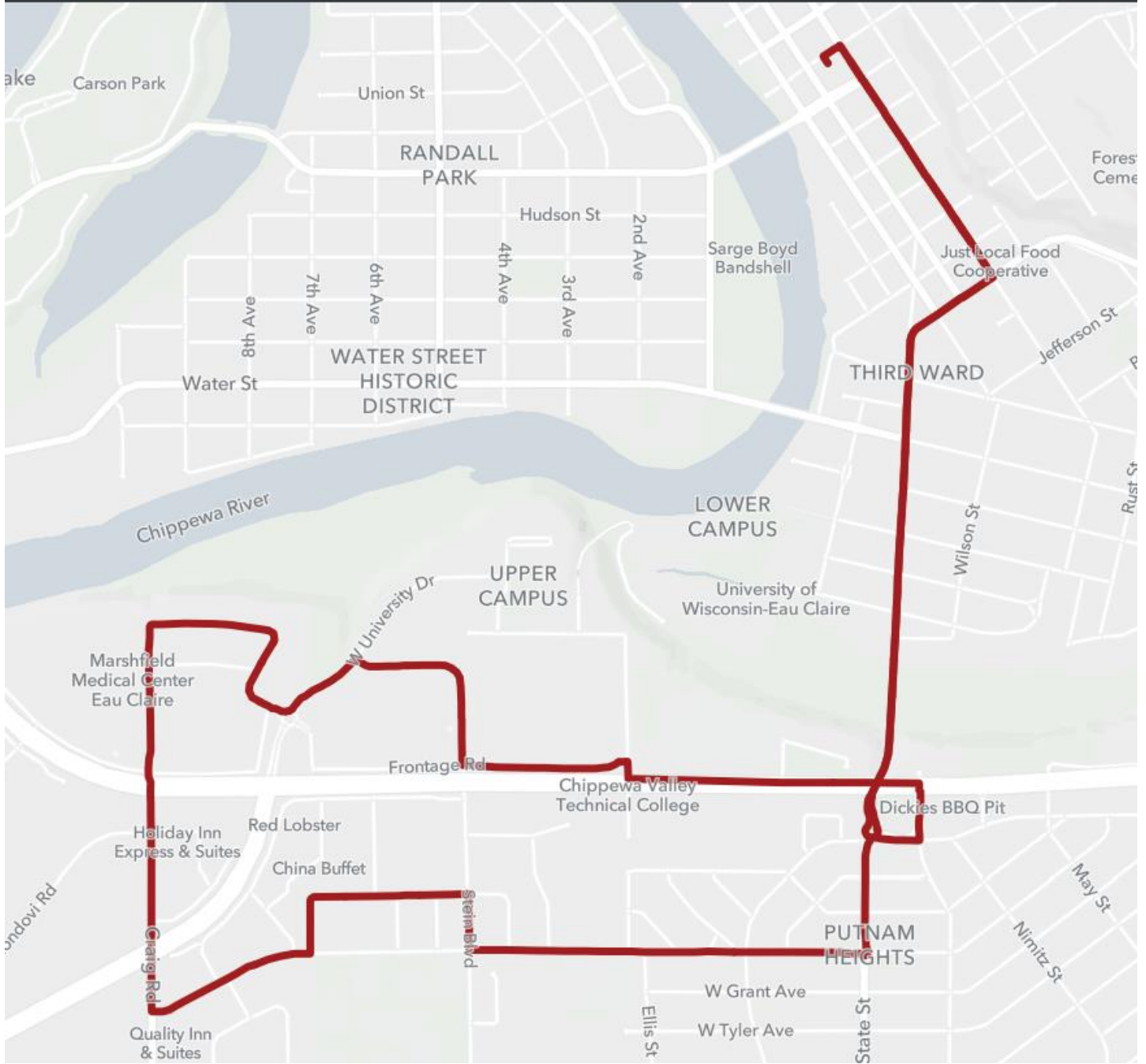
WEEK DAY

1	2	3	4	5	1
Transfer Center	Mayo Clinic	*Sacred Heart Hospital	Shopko Plaza	Park Towers	Transfer Center
-	-	-	-	-	-
7:45	7:54	-	7:58	8:08	8:15
8:45	8:54	-	8:58	9:08	9:15
9:45	9:54	-	9:58	10:08	10:15
10:45	10:54	-	10:58	11:08	11:15
11:45	11:54	-	11:58	12:08	12:15
12:45	12:54	-	12:58	1:08	1:15
1:45	1:54	-	1:58	2:08	2:15
2:45	2:54	-	2:58	3:08	3:15
3:45	3:54	-	3:58	4:08	4:15
4:45	4:54	-	4:58	5:08	5:15
5:45	5:54	-	5:58	6:08	6:15
6:45	6:54	6:56	6:58	7:08	7:15
7:45	7:54	7:56	7:58	8:08	8:15
8:45	8:54	8:56	8:58	9:08	9:15
9:45	9:54	9:56	9:58	10:08	10:15

\*Note: After 6:45 p.m. W. MacArthur begins service to Sacred Heart Hospital & does not serve Westover Rd. 19



# 7/15 Combo El Diablo



# ROUTE 8 : FOLSOM & VINE

# ROUTE 18 : MEMORIAL



### WEEK DAY

### WEEK DAY

1 Transfer Center	2 Third & Walnut	3 Dove Healthcare	4 Westwind Apts.	5 Delong Middle School	6 Seventh & Vine	1 Transfer Center	2 Fairfax at McDonalds	3 Fairfax & Clairemont	4 Memorial High School	1 Transfer Center
-	5:53	5:56	5:58	5:59	6:04	6:15	6:25	6:30	6:33	6:45
6:15	6:23	6:26	6:28	6:29	6:34	6:45	6:55	7:00	7:03	7:15
6:45	6:53	6:56	6:58	6:59	7:04	7:15	7:25	7:30	7:33	7:45
7:15	7:23	7:26	7:28	7:29	7:34	7:45	7:55	8:00	8:03	8:15
7:45	7:53	7:56	7:58	7:59	8:04	8:15	8:25	8:30	8:33	8:45
8:15	8:23	8:26	8:28	8:29	8:34	8:45	8:55	9:00	9:03	9:15
8:45	8:53	8:56	8:58	8:59	9:04	9:15	9:25	9:30	9:33	9:45
9:15	9:23	9:26	9:28	9:29	9:34	9:45	9:55	10:00	10:03	10:15
9:45	9:53	9:56	9:58	9:59	10:04	10:15	10:25	10:30	10:33	10:45
10:15	10:23	10:26	10:28	10:29	10:34	10:45	10:55	11:00	11:03	11:15
10:45	10:53	10:56	10:58	10:59	11:04	11:15	11:25	11:30	11:33	11:45
11:15	11:23	11:26	11:28	11:29	11:34	11:45	11:55	12:00	12:03	12:15
11:45	11:53	11:56	11:58	11:59	12:04	12:15	12:25	12:30	12:33	12:45
12:15	12:23	12:26	12:28	12:29	12:34	12:45	12:55	1:00	1:03	1:15
12:45	12:53	12:56	12:58	12:59	1:04	1:15	1:25	1:30	1:33	1:45
1:15	1:23	1:26	1:28	1:29	1:34	1:45	1:55	2:00	2:03	2:15
1:45	1:53	1:56	1:58	1:59	2:04	2:15	2:25	2:30	2:33	2:45
2:15	2:23	2:26	2:28	2:29	2:34	2:45	2:55	3:00	3:03	3:15
2:45	2:53	2:56	2:58	2:59	3:04	3:15	3:25	3:30	3:33	3:45
3:15	3:23	3:26	3:28	3:29	3:34	3:45	3:55	4:00	4:03	4:15
3:45	3:53	3:56	3:58	3:59	4:04	4:15	4:25	4:30	4:33	4:45
4:15	4:23	4:26	4:28	4:29	4:34	4:45	4:55	5:00	5:03	5:15
4:45	4:53	4:56	4:58	4:59	5:04	5:15	5:25	5:30	5:33	5:45
5:15	5:23	5:26	5:28	5:29	5:34	5:45	5:55	6:00	6:03	6:15
5:45	5:53	5:56	5:58	5:59	6:04	6:15	6:25	6:30	6:33	6:45
6:15	6:23	6:26	6:28	6:29	6:34	6:45	6:55	7:00	7:03	7:15
6:45	6:53	6:56	6:58	6:59	7:04	7:15	7:25	7:30	7:33	7:45
7:15	7:23	7:26	7:28	7:29	7:34	7:45	7:55	8:00	8:03	8:15
7:45	7:53	7:56	7:58	7:59	8:04	8:15	8:25	8:30	8:33	8:45
8:15	8:23	8:26	8:28	8:29	8:34	8:45	8:55	9:00	9:03	9:15
8:45	8:53	8:56	8:58	8:59	9:04	9:15	9:25	9:30	9:33	9:45
9:15	9:23	9:26	9:28	9:29	9:34	9:45	9:55	10:00	10:03	10:15

Saturday time ranges in yellow.

# Short-Term, Minimal Cost Scenario

The following service recommendations are those which can be implemented relatively quickly without the need for significantly more resources.

## Route 1

The recommended changes, reasoning, and impacts related to Route 1 are shown in Figure 81 and Figure 82, and summarized in Table 21 and Table 22. Route 1 is ECT's highest ridership and most productive route, aside from Routes 9 and 19. It serves several important destinations, including the Oakwood Mall and surrounding commercial area, the location of dozens of employers and thousands of jobs.

The Short-Term, Minimal Cost recommendation addresses this by extending slightly the hours of service. Additional investment in Route 1 is included in the Short-Term, Investment recommendations.

Table 21. Change and Impact Summary: Route 1 (Short-Term, Minimal Cost Scenario)

Proposed Change	Impact
Modify Route 1 to no longer operate within the Festival Foods parking lot. Today, Route 1 serves two bus stops located within the Festival Foods parking lot in the northbound direction; southbound, the Route stays on Mall Dr. Instead, Route 1 will operate on Mall Drive in both the northbound and southbound directions.	<ul style="list-style-type: none"> <li>Increased safety and service reliability by eliminating bus operations within the Festival Foods parking lot; passengers would access the shopping center using the bus stops along Mall Dr.</li> <li>Consistent operations in northbound and southbound directions, reducing potential for confusion</li> <li>Requires slightly greater walk/roll distances to access businesses in the shopping center</li> </ul>
Extend the span of service on Route 1 to operate once every 60 minutes between 6:15 AM and 11:15 PM on weekdays, and from 8:15 AM to 9:15 PM on Saturday	<ul style="list-style-type: none"> <li>Greater convenience by introducing ability to travel directly between Oakwood Mall and the Transfer Center for 2 hours later into the evening, facilitating more opportunities for employment, shopping, and entertainment-related trips</li> <li>Required ECT to hire an additional operations supervisor to oversee service in the late evening, at an annual cost of approximately \$80,000</li> </ul>

Figure 81. Headway and Span Summary: Route 1 (Short-Term, Minimal Cost Scenario)

Route	Day of Week	Phase	Time of Day																			
			5AM	6AM	7AM	8AM	9AM	10AM	11AM	12PM	1PM	2PM	3PM	4PM	5PM	6PM	7PM	8PM	9PM	10PM	11PM	12AM
1	Weekday	Existing																				
		Proposed																				
	Saturday	Existing																				
		Proposed																				
<b>Headway (Minutes)</b>			<b>30</b>	<b>60</b>																		

Figure 82. Route 1 (Short-Term, Minimal Cost Scenario)

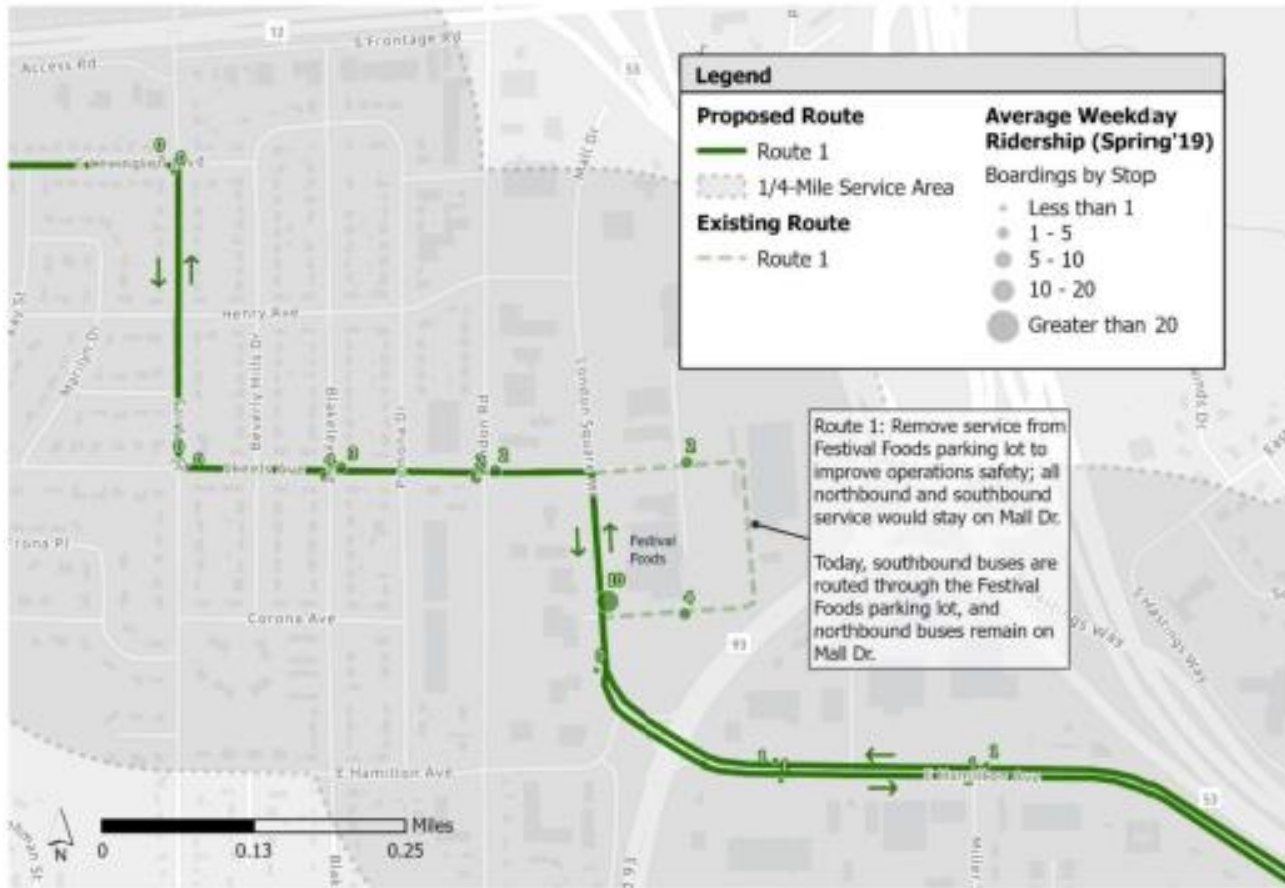


Table 22. Service Resource Summary: Route 1 (Short-Term, Minimal Cost Scenario)

Route	Service Days	Phase	Miles per Trip	Buses Required (Peak)	Daily Scheduled Trips	Daily Revenue Hours	Daily Revenue Miles	Change in Annual Operating Expense
1	Weekdays	Existing	13.6	1	16	16.0	216.8	
		Proposed	13.1	1	18	18.0	235.1	+\$48,900*
	Saturday	Existing	13.6	1	10	10.0	135.5	
		Proposed	13.1	1	14	14.0	182.8	+\$19,900
<b>Total</b>	<b>Combined</b>	<b>Difference</b>		<b>0</b>				<b>+\$68,800*</b>

\*The addition of Route 1 service 2 hours later on weeknights would require ECT to hire an additional operations supervisor. The high-level, planning stage estimate of this additional staff is assumed to be \$80,000, added to annual operating expenses.

## Routes 5 & 6

The recommended changes, reasoning, and impacts related to Routes 5 and 6, serving southeast Eau Claire, are shown in Figure 86 and Figure 87, and summarized in Table 27 and Table 28.

The areas served by existing Routes 1, 5, and 6 were identified as in need of improved service and where existing service is duplicative. The Short-Term, Minimal Cost recommendation addresses the duplication issue alone. Additional investment in Routes 1 and 6 are identified as Short-Term, Investment Recommendations.

Table 27. Change and Impact Summary: Routes 5 & 6 (Short-Term, Minimal Cost Scenario)

Proposed Change	Impact
Restructure Route 6 and eliminate Route 5	<ul style="list-style-type: none"> <li>• Reduced duplication</li> <li>• Simpler route structures that are easier to understand and use</li> <li>• Increased access to and from the Oakwood Mall and surrounding commercial area, South Middle School and Fairfax St., UW-Eau Claire lower campus, and the Transfer Center</li> </ul>
Restructure Route 6 to create service in both directions west of Oakwood Mall; eliminate portion of existing Route 6 that is served by Route 1	<ul style="list-style-type: none"> <li>• Reduced travel times for many riders</li> <li>• Greater convenience and shorter travel times from bi-directional Route 6 service; reduced walking/rolling distances and/or need to travel downtown on return trips</li> </ul>
The areas currently served by Route 5 would be covered by portions of the modified Route 6 and Route 1	<ul style="list-style-type: none"> <li>• Nearly identical service coverage and alternative options for the vast majority of existing Route 5 and 6 passengers</li> <li>• Sum of average weekday boardings no longer served directly*:               <ul style="list-style-type: none"> <li>○ Route 5, less than 1; Route 6, less than 2</li> </ul> </li> </ul>
Extend the span of service on Route 6 to operate once every 60 minutes between 6:15 AM and 10:15 PM on weekdays, and from 8:45 AM to 8:45 PM on Saturday	<ul style="list-style-type: none"> <li>• Greater convenience</li> <li>• Introduces ability to travel directly between the Oakwood Mall and surrounding commercial area, South Middle School and Fairfax St., UW-Eau Claire lower campus, and the Transfer Center for 3.5 hours later into the evening, facilitating more opportunities for employment and education-related trips</li> </ul>

\* Required to walk or roll an additional 0.25 miles or more to the new service



Figure 86. Routes 5 & 6 (Short-Term, Minimal Cost Scenario)

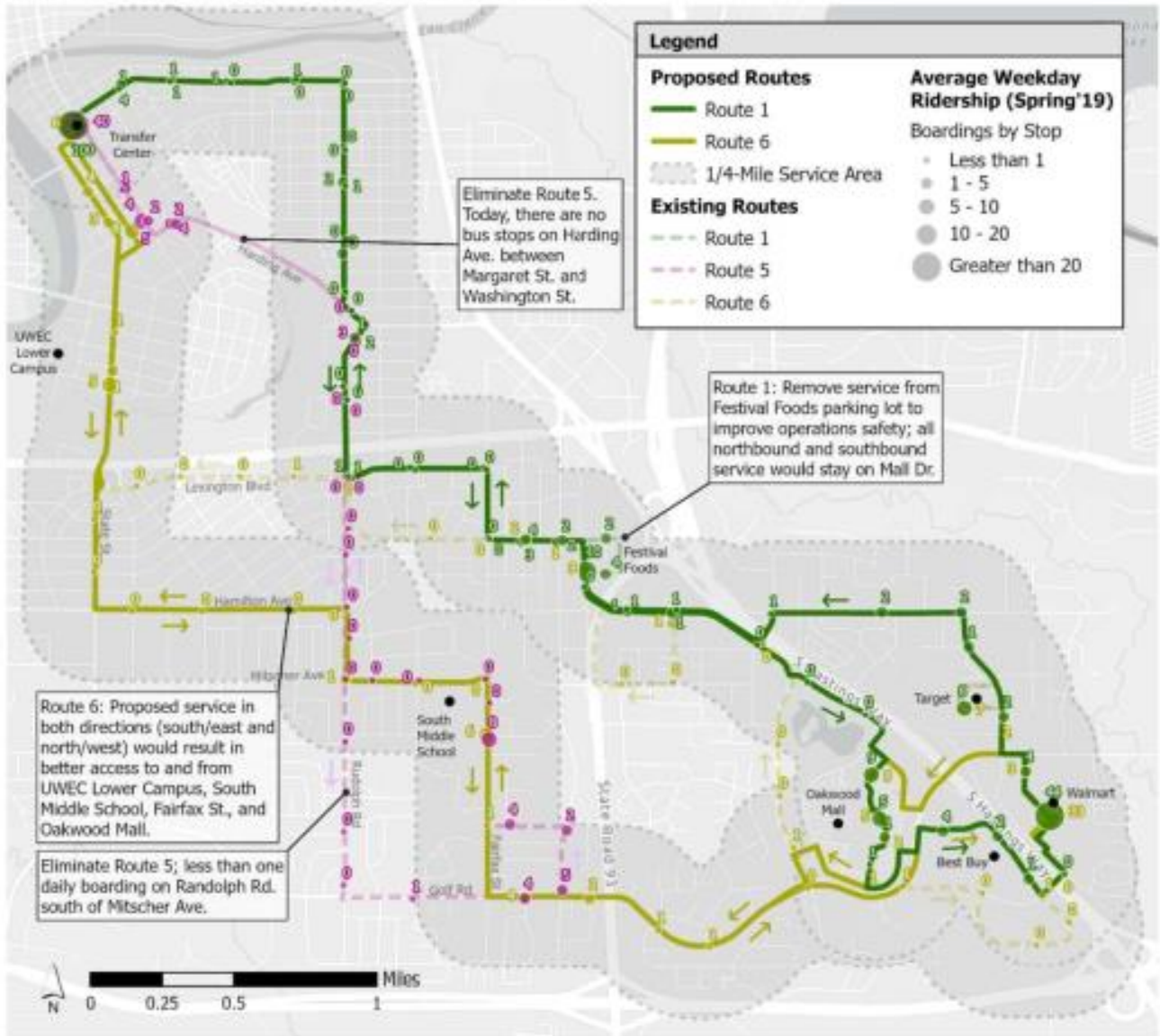


Figure 87. Headway and Span Summary: Routes 5 & 6 (Short-Term, Minimal Cost Scenario)

Route	Day of Week	Phase	Time of Day																			
			5AM	6AM	7AM	8AM	9AM	10AM	11AM	12PM	1PM	2PM	3PM	4PM	5PM	6PM	7PM	8PM	9PM	10PM	11PM	12AM
5	Weekday	Existing																				
		Proposed																				
	Saturday	Existing																				
		Proposed																				
6	Weekday	Existing																				
		Proposed																				
	Saturday	Existing																				
		Proposed																				
<b>Headway (Minutes)</b>			<b>30</b>	<b>60</b>																		

Table 28. Service Resource Summary: Routes 5 & 6 (Short-Term, Minimal Cost Scenario)

Route	Service Days	Phase	Miles per Trip	Buses Required (Peak)	Daily Scheduled Trips	Daily Revenue Hours	Daily Revenue Miles	Change in Annual Operating Expense
5	Weekdays	Existing	8.4	1	16	8	133.9	
		Proposed	--	--	--	--	--	-\$195,600
	Saturday	Existing	8.4	1	10	5	83.7	
		Proposed	--	--	--	--	--	-\$24,900
6	Weekdays	Existing	14.5	1	12	12	174.0	
		Proposed	14.4	1	17	17	245.1	+\$122,300
	Saturday	Existing	14.5	1	10	10	145.0	
		Proposed	14.4	1	13	13	187.5	+\$14,900
<b>Total</b>	<b>Combined</b>	<b>Difference</b>		<b>0</b>				<b>-\$83,300</b>

EAU CLAIRE TRANSIT COMMISSION

MONTHLY RIDERSHIP REPORT

APR-24

	Monthly			YTD Ridership		
	2023	2024	% Change	2023	2024	% Change
Full Cash Fare	1865	1485	-20.38%	7,453	6415	-13.93%
Full Fare Tickets	1566	1705	8.88%	6,312	6984	10.65%
Income-Qualifying Fare	255	320	25.49%	837	1462	74.67%
Student Cash Fare	309	373	20.71%	1,199	2282	90.33%
Student Fare Tickets	1	4	300.00%	114	51	-55.26%
1/2 Cash Fare	1375	1149	-16.44%	4,852	5214	7.46%
Reduced Fare Tickets	28	77	175.00%	816	752	-7.84%
Monthly Pass	4499	3102	-31.05%	22,412	15447	-31.08%
Income-Qualifying Pass	4903	4171	-14.93%	12,964	20589	58.82%
Half Fare Pass	7343	6543	-10.89%	28,907	30320	4.89%
CVTC Pass	510	559	9.61%	1,750	2282	30.40%
Day Pass	815	585	-28.22%	2,880	2149	-25.38%
MAX Pass	1569	1079	-31.23%	5,904	4654	-21.17%
Non-UWEC Ridership	<b>25038</b>	<b>21152</b>	-15.52%	<b>96,400</b>	<b>98601</b>	2.28%
UWEC	33295	40439	21.46%	115,846	137374	18.58%
Total	<b>58333</b>	<b>61591</b>	5.59%	<b>212,246</b>	<b>235975</b>	11.18%
Community Table	244	236	-3.28%	498	767	54.02%
Paratransit	<b>2140</b>		-100.00%	7,706	6671	-13.43%
Free	466	13685	2836.70%	2,379	15527	552.67%
Pool	0	0		0	0	
Transfer	3209	3632	13.18%	13,137	17045	29.75%
Library	0	0		0	0	
Total	<b>64392</b>	<b>79144</b>	22.91%	<b>235,966</b>	<b>275985</b>	16.96%
Evening Ridership	371	3385	812.40%	1538	11256	631.86%
Saturday Ridership	4039	3641	-9.85%	12978	10863	-16.30%
Miles of Service-Day	51974	55169	6.15%	203,721	205962	1.10%
Passenger / Mile-Day	<b>1.23</b>	<b>1.373216843</b>	11.48%	<b>2.37</b>	<b>2.626391725</b>	10.88%
Hours of Service-Day	3682	3901	5.95%	14,336	14587.9	1.76%
Passenger / Hour-Day	<b>17.39</b>	<b>19.42040502</b>	11.69%	<b>33.58</b>	<b>37.10280123</b>	10.50%
Miles of Service-Eve.	9520	10688	12.27%	37086	40888	10.25%
Passenger / Mile-Eve.	<b>0.04</b>	<b>0.316710329</b>	712.69%	<b>0.08</b>	<b>0.577339468</b>	610.09%
Hours of Service-Eve.	668	748	11.98%	2600	2860.8	10.01%
Passenger / Hour-Eve.	<b>0.56</b>	<b>4.52540107</b>	714.82%	<b>1.16</b>	<b>8.25078918</b>	611.70%
Saturday	5	4	-20.00%	17	13	-23.53%
Weekday School	18	21	16.67%	69	74	7.25%
Weekday Non-school	2	1	-50.00%	17	14	-17.65%

### 2024 Income-Qualifying Fare Progress Report

	Permits Issued	\$0.85 Trips	Passes Sold	Pass Trips
January	19	382	29	5471
February	18	427	33	5802
March	9	333	43	5145
April	17	320	25	4171
May				
June				
July				
August				
September				
October				
November				
December				
<b>Total:</b>	63	1462	130	20589

### 2023 Income-Qualifying Fare Progress Report

	Permits Issued	\$0.85 Trips	Passes Sold	Pass Trips
January	13	162	32	2197
February	11	186	28	3420
March	10	221	31	2519
April	19	399	22	5293
May	13	230	21	5249
June	15	209	21	5015
July	13	308	20	4092
August	14	352	24	4785
September	13	272	13	4664
October	22	332	35	6117
November	29	380	30	4686
December	17	411	39	5141
<b>Total:</b>	189	3462	316	53178

# Eau Claire Transit System

## Operating Revenues

Report Date: March 31, 2024

% of Year Expired: 25.0%

	Prior Year		Current Year		% of Budget
	2023 Budget	2023 Y-T-D	2024 Budget	2024 Y-T-D	
Full Fare Cash	\$ 34,000	\$ 6,283	\$ 42,000	\$ 8,907	21.2%
Full Fare Pass	\$ 76,000	\$ 20,500	\$ 90,000	\$ 21,400	23.8%
Full Fare Tickets	\$ 30,000	\$ 4,244	\$ 29,000	\$ 8,920	30.8%
Day Pass	\$ 11,000	\$ 1,388	\$ 8,000	\$ 2,164	27.0%
Total Full Adult Fares	\$ 151,000	\$ 32,414	\$ 169,000	\$ 41,391	24.5%
Income-Qualifying Cash	\$ 2,000	\$ 306	\$ 2,500	\$ 1,002	40.1%
Income-Qualifying Pass	\$ 12,000	\$ 2,425	\$ 20,000	\$ 9,700	48.5%
Total I-Q Fares:	\$ 14,000	\$ 2,731	\$ 22,500	\$ 10,702	47.6%
Reduced Fare Cash	\$ 8,800	\$ 1,732	\$ 14,000	\$ 3,552	25.4%
Reduced Fare Pass	\$ 60,000	\$ 9,600	\$ 66,000	\$ 16,250	24.6%
Reduced Fare Tickets	\$ 6,000	\$ 330	\$ 500	\$ 690	138.0%
Total Reduced Fares	\$ 74,800	\$ 11,662	\$ 80,500	\$ 20,492	25.5%
Student Fare Cash	\$ 5,000	\$ 763	\$ 5,000	\$ 2,404	48.1%
Student Fare Tickets	\$ 800	\$ 138	\$ 300	\$ -	0.0%
Student MAX Pass	\$ 17,500	\$ 3,800	\$ 14,000	\$ 2,750	19.6%
CVTC Student Pass	\$ 1,500	\$ -	\$ 5,300	\$ -	0.0%
UW - Eau Claire	\$ 412,000	\$ 137,000	\$ 551,000	\$ 138,000	25.0%
Pool/Library	\$ 7,000	\$ -	\$ -	\$ -	
Total Student Fares	\$ 443,800	\$ 141,700	\$ 575,600	\$ 143,154	24.9%
Paratransit Co-Pay	\$ 92,300	\$ 12,208	\$ 101,000	\$ 21,497	21.3%
Agency Fare	\$ 134,900	\$ 15,713	\$ 133,000	\$ 36,325	27.3%
Local Reimbursement	\$ 300	\$ -	\$ -	\$ -	
State PT Assistance	\$ 65,000	\$ -	\$ 64,300	\$ -	0.0%
Total Paratransit	\$ 292,500	\$ 27,921	\$ 298,300	\$ 57,822	19.4%
Federal Assistance	\$ 2,200,000	\$ -	\$ 2,720,336	\$ (1,009,421)	-37.1%
State Assistance	\$ 1,250,000	\$ -	\$ 1,156,142	\$ -	0.0%
EC County Assistance	\$ 118,600	\$ -	\$ 273,000	\$ 63,061	23.1%
Altoona Assistance	\$ 115,000	\$ -	\$ 134,000	\$ -	0.0%
Total Assistance	\$ 3,683,600	\$ -	\$ 4,283,478	\$ (946,360)	-22.1%
Advertising	\$ 42,000	\$ 12,628	\$ 55,000	\$ 10,541	19.2%
Vending Commission	\$ -	\$ -	\$ -	\$ -	
Gifts & Donations	\$ -	\$ -	\$ -	\$ -	
Other Penalties	\$ -	\$ -	\$ -	\$ -	
Miscellaneous	\$ 1,000	\$ 3,219	\$ 15,150	\$ 1,026	6.8%
General Fund - Operations	\$ 1,160,200	\$ -	\$ 1,294,009	\$ -	0.0%
Sale of Capital Assets	\$ -	\$ -	\$ -	\$ -	
Fund Balance Applied	\$ -	\$ -	\$ -	\$ -	
Fund Balance Used for CIP	\$ -	\$ -	\$ -	\$ -	
Total Other	\$ 1,203,200	\$ 15,847	\$ 1,364,159	\$ 11,567	0.8%
<b>TOTAL REVENUES</b>	<b>\$ 5,862,900</b>	<b>\$ 232,275</b>	<b>\$ 6,793,537</b>	<b>\$ (661,233)</b>	<b>-9.7%</b>

# Eau Claire Transit System

## Operating Expenses

Report Date: March 31, 2024

% of Year Expired: 16.7%

	Prior Year		Current Year		
	2023 Budget	2023 Y-T-D	2024 Budget	2024 Y-T-D	% of Budget
Admin Wages	\$ 332,500	\$ 38,538	\$ 342,979	\$ 80,728	23.5%
Admin OT Wages	\$ 12,000	\$ 2,187	\$ 2,000	\$ 2,722	136.1%
Admin Benefits	\$ 214,600	\$ 15,104	\$ 229,123	\$ 26,669	11.6%
Operator Wages	\$ 1,285,300	\$ 151,982	\$ 1,534,674	\$ 336,810	21.9%
Operator OT Wages	\$ 23,000	\$ 23,332	\$ 23,000	\$ 53,333	231.9%
Operator Benefits	\$ 724,100	\$ 86,797	\$ 839,724	\$ 28,307	3.4%
Shop Wages	\$ 278,100	\$ 39,244	\$ 309,861	\$ 70,857	22.9%
Shop OT Wages	\$ 23,800	\$ 9,951	\$ 8,800	\$ 19,558	222.3%
Shop Benefits	\$ 158,000	\$ 17,196	\$ 138,113	\$ 26,887	19.5%
Total Payroll	<u>\$ 3,051,400</u>	<u>\$ 384,331</u>	<u>\$ 3,428,274</u>	<u>\$ 645,870</u>	18.8%
Printing & Binding	\$ 10,700	\$ 1,293	\$ 10,700	\$ 1,772	16.6%
Advertising & Marketing	\$ 32,400	\$ 1,142	\$ 40,000	\$ 161	0.4%
Custodial	\$ 24,500	\$ 1,883	\$ 24,717	\$ 6,150	24.9%
Security	\$ 46,800	\$ 489	\$ 91,000	\$ 7,781	8.6%
Utilities	\$ 12,500	\$ 3,278	\$ 13,900	\$ 11,899	85.6%
Ins & Admin Charges	\$ 195,900	\$ 32,722	\$ 204,000	\$ 50,750	24.9%
Misc. Services	\$ 431,500	\$ 60,161	\$ 500,698	\$ 230,319	46.0%
Total Services	<u>\$ 754,300</u>	<u>\$ 100,969</u>	<u>\$ 885,015</u>	<u>\$ 308,832</u>	34.9%
Office Supplies	\$ 4,300	\$ 595	\$ 4,300	\$ 1,565	36.4%
Uniforms & Clothing	\$ 18,400	\$ 1,222	\$ 24,234	\$ 1,818	7.5%
Gas	\$ 1,000	\$ -	\$ 1,000	\$ 399	39.9%
Diesel Fuel	\$ 450,000	\$ -	\$ 450,000	\$ 78,932	17.5%
Motor Oil	\$ 17,400	\$ -	\$ 17,400	\$ 4,923	28.3%
Tires	\$ 52,600	\$ -	\$ 52,600	\$ 2,700	5.1%
Supplies	\$ 201,100	\$ 40,603	\$ 369,595	\$ 46,565	12.6%
Tool/Shop	\$ 16,700	\$ 1,804	\$ 16,700	\$ 3,537	21.2%
Equip Purchase		\$ -	\$ 2,200	\$ -	
Misc. Materials/Supplies	\$ 6,500	\$ -	\$ 13,493	\$ 2,102	15.6%
Total Materials/Supplies	<u>\$ 768,000</u>	<u>\$ 44,225</u>	<u>\$ 951,522</u>	<u>\$ 142,540</u>	15.0%
Purchased Transp.	\$ 900,100	\$ 115,640	\$ 1,300,000	\$ 375,278	28.9%
Paratransit Cer	\$ 88,200	\$ 6,445	\$ 83,000	\$ 17,099	20.6%
Total Paratransit	<u>\$ 988,300</u>	<u>\$ 122,086</u>	<u>\$ 1,383,000</u>	<u>\$ 392,378</u>	28.4%
Unfund Pen	\$ 38,500	\$ 6,416	\$ 38,500	\$ 9,574	24.9%
Loss on Disp of Equip	\$ -		\$ -	\$ -	
Capital Purchases	\$ -		\$ -	\$ -	
Depreciation	\$ -		\$ -	\$ -	
Other Charges/Adj	\$ -		\$ -	\$ -	
Total Other	<u>\$ 38,500</u>	<u>\$ 6,416</u>	<u>\$ 38,500</u>	<u>\$ 9,574</u>	24.9%
<b>TOTAL EXPENSES</b>	<u><b>\$ 5,600,500</b></u>	<u><b>\$ 658,027</b></u>	<u><b>\$ 6,686,311</b></u>	<u><b>\$ 1,499,193</b></u>	<b>22.4%</b>

# Earth Week Recap

## Senator Smith and Transit Manager talk on bus

By Aidan Sanfelippo Leader-Telegram staff Apr 22, 2024 Updated Apr 22, 2024

f x e i r



State Senator Jeff Smith and City Transit Manager Ty Fodness talk on an Eau Claire bus. The two officials were part of an event to show the importance of public transportation and offer the opportunity for people on the bus to speak with the senator about issues they are interested in.

By Aidan Sanfelippo Leader-Telegram staff



Aidan Sanfelippo



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## CITY OFFICIALS DISCUSS TRANSIT IMPROVEMENTS ON BUS



BY AIDAN SANFELIPPO/LEADER-TELEGRAM STAFF

Eau Claire officials Stephanie Hirsch, the city manager, Emily Berge, the city council president, and Ty Fadness, the transit manager, along with Chippewa Valley Transit Alliance board member Jeremy Gragert ride the bus to ask citizens about their perspectives on Eau Claire's transit. During this time they heard from citizens who were interested in services available on Sunday, later services, on demand bus rides, and free transportation along set routes. Many of these possibilities and how they would work were also discussed between the officials during the bus ride. "I think it's nice to hear right from the users of the services... You can hear what's working, what's not working, and ways to improve," said Berge. Hirsch said their goal was to make it possible for people with cars to live and get to the places they need to be with one less car. "It's going to be a mix of solutions, fixed routes, some kind of on demand, and then supplemental systems like rental cars, Lyft, and Uber having amenities close to where people live," said Hirsch. "I think it's a whole system of finding those solutions but transit is at the heart of it." Fadness said the public can expect a lot of community engagement concerning transit planning in the upcoming years. Planning will be crucial when looking into changes to the transit system.



# EARTH CLAIRE





# OPEN HOUSE AT THE BREWING PROJECT





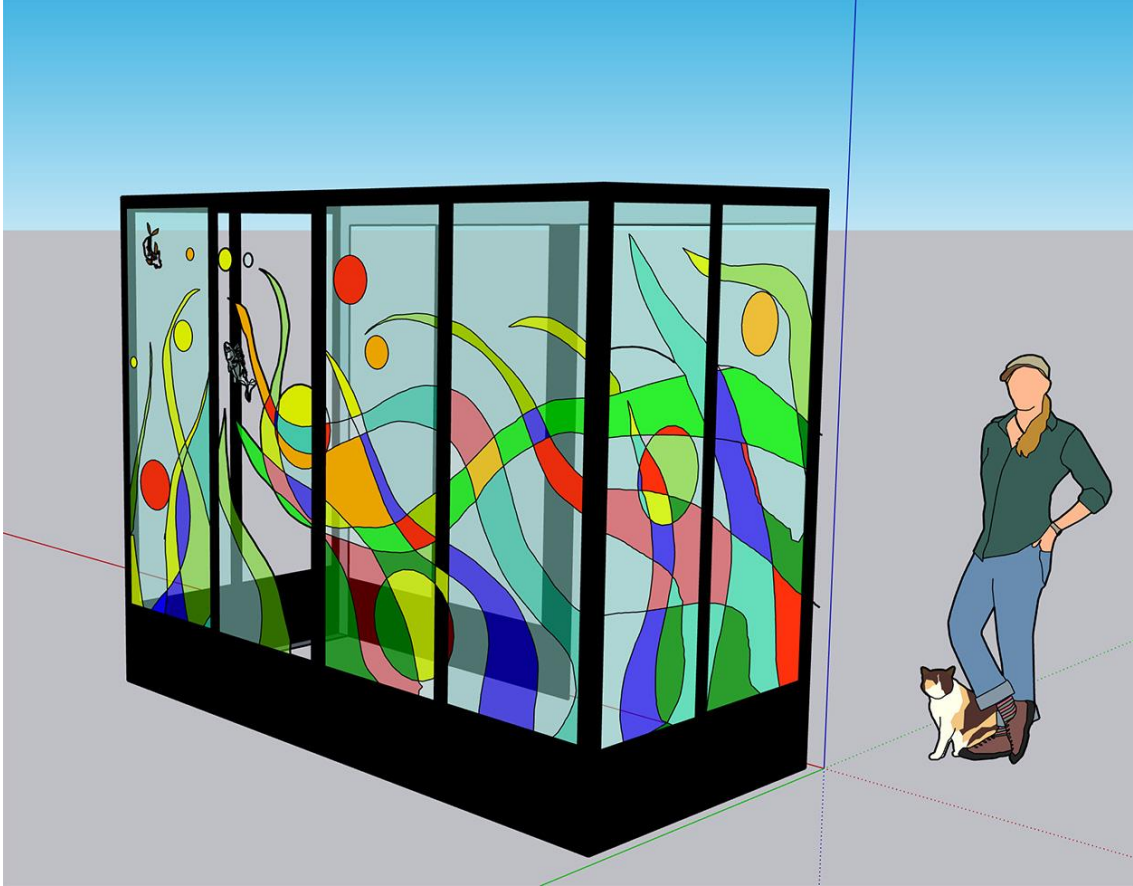




## Northstar Middle School Event



# Artwork on Haas Fine Art Center Shelter







## City of Eau Claire Transit Commission Workplan

What	Anticipated Outcome, Product or Result	Idea Source	Specific Actions	Target Dates	Identified Partners	Point Person
<b>Bus Stops/Shelters</b>	Public input and local engagement, ADA compliance, Policy recommendation to Council, Evaluation of stops for safety and accessibility	CIP, Commission	Hold public meetings as part of the commission meetings; Review existing policies; develop recommendations – possible work session	DEC 2023	Local manufacturers, artists and designers, ADRC, WIPTA Members, MPO	Transit Manager
<b>Evaluate Fare Structure</b>	Equitable Fare structure that allows for sustainable Transit Service	Commission	Review Structure Annually at a February or March Meeting. Make Recommendations to Council	MAR Annually	UWEC, ECASD, Mayo and Marshfield Clinic, Other Businesses that benefit from Transit Service	Transit Manager
<b>Marketing Committee</b>	Transit Promotion in the community, Increase transit use, Marketing plan	TDP	Recruit members, City Staff, commission	On going	Interested Members of the Public, Commission, UWEC, Outside Marketing agency	Transit Manager
<b>Review of Complete Streets Policy</b>	Make sure that Transit issues are considered	BPAC	Develop Recommendations as it relates to transit	On going	BPAC, Engineering	City Engineer
<b>City Comprehensive Plan</b>	Have Transit issues considered	Plan Commission	Hold public hearings to receive input on transit related sections to develop recommendations	2024	Planning	Community Development Director
<b>Shawtown Neighborhood Plan</b>	Have Transit issues considered	Plan Commission	Participate at planned meetings	2023	Planning	Senior City Planner
<b>Transit Ambassador Program</b>	Review of the program, guidance	Transit Division	Provide recommendation on possible activities/recruitment	2024	Western Dairyland	Contracted Provider

<b>Explore 3 Bike Rack system on buses</b>	Recommendation for procurement	Transit Division	Research issues where deployed; review suppliers	2024	WIPTA Members	Transit Manager
<b>Electric Buses</b>	Develop Strategy	CIP	Receive Public Input, Review other system deployments	2025	Sustainability Committee	Senior City Planner
<b>Friends of Transit Program</b>	Recognize Partners in the Community	Commission	Develop Categories and Criteria	2024	UWEC; ADRC	Commission Chair
<b>Making bus schedules more consistent and easier to understand</b>	Updated schedules, improvement on schedules and more consistency with timing.	Commission, UWEC	Monitor on time performance, receive UWEC student input. Work with UWEC students directly and distribute information.	On going	UWEC	Transit Manager
<b>City-wide bike rental program</b>	Establishing community partners and a transit-backed bike rental program	Commission, UWEC	Researching possible business partnerships	2024	UWEC	Transit Manager
<b>Transit Service Expansion; Transfer Center Connections</b>	Explore ways to connect the Transfer Center to other travel options, regional and otherwise.	Commission	Provide input as new developments are considered.	On going	UWEC, Chippewa Valley Rail Commission	Transit Manager
<b>University Transit hub</b>	Establishing a University Transit Hub	Commission	Hold meetings on campus, work with UWEC	2025	UWEC Student Senate, Parking and Transportation	Transit Manager
<b>Adopt A Bus Stop Program</b>	Involve the community in supporting transit by keeping bus stops in their neighborhood accessible year round	Commission	Work with Neighborhood Associations	2025	Neighborhood Associations	Transit Manager