

FOR IMMEDIATE RELEASE

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Eau Claire City-County Health Department - Housing Survey to begin May 4

Eau Claire, May 3, 2023 – Do you live in the North Side Hill, Dells Park, or airport neighborhoods? Beginning on Thursday, May 4, you may see Health Department staff completing the Residential Environmental Quality Assessment housing survey, which will assess the environmental quality of your neighborhood.



How often is the survey completed? All residential properties within the City of Eau Claire are surveyed once every five years. The city has been divided into five areas, and each summer a trained Health Department surveyor performs the survey in one of the designated areas. For a map of survey areas, visit bit.ly/EChousingsurvey and click the “City of Eau Claire Neighborhood Survey” tab.

How is the survey completed?

Homes (both owner-occupied and rentals) are evaluated by a block-to-block walking survey from the public right-of-way. Our Health Department surveyor evaluates the exterior condition of all parts of the home, including roof to cellar and additional structures like fences, retaining walls, chimneys, siding, windows, foundations, sidewalks, garages, and sheds.

Will Health Department surveyors come on my private property? No. The Health Department surveyors complete the survey on public property and do not come on private property. If you are questioning if it is our surveyor outside your residence, you can always call our office and confirm at 715-839-4718. The Health Department surveyor will be wearing their badge.

What will happen once the survey is completed?

Once the survey is completed, the survey data is used as a tool to prioritize and direct the Health Department to given neighborhoods; it also identifies properties with the highest safety and health concerns. Homes with identified health and safety issues are then inspected through the Eau Claire City Housing Inspection Program (see [Chapter 16.08 of the Housing Code](#) for more information).

If my home is identified as ‘in need of an inspection’, what happens?

- The Health Department will mail you a letter to request an inspection.
- Our inspector will set a date with you to come to your property and inspect the inside and outside of your home. They will talk with you about any violations that will need to be fixed.

For more information on the Eau Claire City Housing Inspection Program or to see previous surveyed areas, visit housing.ehealthdepartment.com.

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