

In This Update:

- **From the City Manager**
- **Health Department**
- **Community Services**
- **Upcoming Events**

From the City Manager: Here are some updates from around Eau Claire this week...

DNR Secretary Visit: Interim Community Services Director Lane Berg shared this important update related to PFAS... On Wednesday, June 29th, Wisconsin Department of Natural Resources Secretary Preston Cole and Regional Director Dan Baumann visited the Water Plant to learn more about our dealings with PFAS. They were interested to learn how it has impacted us and what we have done in response. City staff including Cole Cloutier (Utilities Engineer II), Ty Fadness (Utilities Chemist) and Mark Nelson (Water Plant Supervisor) gave presentations, and City/County Health Dept employees Lieske Giese and Matt Steinbach also shared their perspective on public health implications related to proposed limits. The DNR staff were very complimentary to City staff for our response to PFAS. They cited factors such as our transparency, fast action, operational decisions, and collaboration across departments as key factors in the progress we are making towards our continued efforts to keep our water as safe as possible.

A couple topics of discussion were the everchanging Health Advisory Levels and the significant costs that municipalities face. Secretary Cole delivered some great news when he indicated that money will be available soon to help municipalities such as Eau Claire to help with the costs associated with PFAS remediation. DNR staff indicated that the relief funds can also be retroactive, so money that has been spent to date should be recoverable. To date, the City of Eau Claire has spent over \$1,000,000 on absorption ponds, groundwater modeling, test wells, piping, etc.



We were honored to host the Secretary and Regional Director and were so thankful that they have listened to our concerns, that they've taken those concerns to decision makers, and now that they are unveiling financial relief. Our commitment to providing the safest drinking water possible has always been our primary focus, and now it appears that we will be able to fund treatment systems that make it even safer.

Council Action on ARPA, Referendum, and Budgets: I have reworked the Council calendar a bit to try to put the Council's consideration of these big issues in a manageable sequence:

- July 11th: For the week of July 11th, we currently do not have any item on Monday that requires a hearing, so, unless things change, we will cancel the meeting on Monday.
- July 12th: For Tuesday's meeting, we plan to present for your consideration:
 - Resolution indicating intent to pursue referendum (with specific language to be determined on July 25th)
 - Proposed ARPA spending for phase I: In next week's Council packet, we will send a request to the Council to approve the following Phase I spending proposals: ARPA Coordinator; Building Inspector; Network Engineer; Housing Project Manager; possibly .5 EDI Coordinator (contingent on discussions with County); PFAS remediation; Transfer Station gap; Housing needs assessment; Zoning overhaul; and Warming shelter plus bus passes and periodic cooling center. This totals \$9.5 million, leaving \$4 million for distribution determined through a community process. The Council may opt to amend this spending plan, to postpone acting on it, and/or to set up an additional public discussion to seek feedback.
- July 19th: We moved the first work session for the operating budget to the meeting on July 19th, to be considered along with the CIP budget.
- July 25th: Baker Tilly consultant Don Lifto is scheduled to answer Q&As for the Council, followed by a Public Discussion period.
- July 26th: Finalize Ballot Question language.

At the last meeting, one Council Member asked if the Council can meet to develop a plan and strategy to promote the referendum. (City staff may not participate in advocacy.) The Legal Department has said that Council Members can meet on their own, and that the City can notice that meeting, in the same way that City staff notice Council participation in other external events. Please get in touch if you'd like us to do that at any point.

Feedback on ARPA: This past week, Management Analyst Intern Hannah Raddenbach met up with Pakou Thao, the Power Up Eau Claire Lead Organizer for the Black and Brown Womyn of Power Coalition, to follow up on Pakou's public comment related to ARPA spending at the City Council public discussion held on June 13th. Pakou encouraged the City to set aside funds for equity initiatives/community engagement, and, in particular encouraged the City to be sure to find a way to compensate community stakeholders for their collaboration with the ARPA Coordinator in deciding how ARPA funds should be spent in Phase II. Additionally, Pakou urged the City to ensure that the

ARPA coordinator is someone who is experienced in and passionate about serving BIPOC communities, as BIPOC communities are those who have been most severely impacted by the COVID-19 pandemic and will therefore be impacted by ARPA fund allocation. This feedback makes sense to me, as too often, public engagement efforts ask stakeholders, who are already stretched too thin, to contribute significant time and energy without compensation.

Performance Management – Parking: This past week we had a chance to try a pilot Performance Management meeting, facilitated by Management Analyst Intern Hannah Raddenbach. In addition to Hannah, an analyst team of employees from different departments are using some of their time each week to help move the project forward. At the meeting, analysts, City management, and various City departments discussed parking-related issues such as parking use, ongoing projects, staffing, department organization, community feedback, financials, and future projects. The conversation was very constructive. It was great to have key decision-makers all in one room to collaborate on identifying needs, to problem solve, and to identify feasible next steps. There was a lot to unpack and even more to consider moving forward! Another parking meeting is scheduled for July 28th to follow up on various tasks and to continue the conversation. The official name of the performance management program will be finalized soon, and the analysts will begin taking a look at City transit next! Pictured is some of the data gathered about parking citations.

Financials: Citations

- 2021 average gross revenue per ticket: \$32
- 2021 average net revenue per ticket: \$29
- 2022 average gross revenue per ticket: \$35
- 2022 average net revenue per ticket: \$34

Month Year	Amount Paid	Amount Dismissed	Amount Reduced	Month Year	Amount Paid	Amount Dismissed	Amount Reduced
01/2021	\$49,549	\$935	\$0	01/2022	\$14,585	\$530	\$135
02/2021	\$71,190	\$1,270	\$390	02/2022	\$15,010	\$240	\$95
03/2021	\$100,447	\$1,493	\$230	03/2022	\$16,880	\$365	\$125
04/2021	\$49,646	\$1,355	\$235	04/2022	\$12,235	\$580	\$15
05/2021	\$17,705	\$670	\$150	05/2022	\$8,981	\$210	\$60
06/2021	\$11,190	\$525	\$125	06/2022	\$0	\$0	\$0
07/2021	\$8,595	\$380	\$75	07/2022	\$0	\$0	\$0
08/2021	\$6,828	\$475	\$135	08/2022	\$0	\$0	\$0
09/2021	\$12,845	\$320	\$95	09/2022	\$0	\$0	\$0
10/2021	\$8,088	\$425	\$80	10/2022	\$0	\$0	\$0
11/2021	\$8,955	\$23,213	\$85	11/2022	\$0	\$0	\$0
12/2021	\$12,306	\$300	\$75	12/2022	\$0	\$0	\$0
Totals	\$357,344	\$31,361	\$1,675	Totals	\$67,691	\$1,925	\$430

Month Year	Manual Tickets	Percent Manual	Handheld Tickets	Handheld Percent	Month Year	Manual Tickets	Percent Manual	Handheld Tickets	Handheld Percent
01/2021	1	0%	2,663	100%	01/2022	3	1%	396	99%
02/2021	1	0%	2,240	100%	02/2022	10	2%	488	98%
03/2021	5	0%	2,920	100%	03/2022	23	4%	514	96%
04/2021	1	0%	494	100%	04/2022	36	17%	178	83%
05/2021	1	0%	277	100%	05/2022	5	2%	278	98%
06/2021	3	1%	365	99%	06/2022	0	0%	0	0%
07/2021	2	1%	285	99%	07/2022	0	0%	0	0%
08/2021	2	1%	231	99%	08/2022	0	0%	0	0%
09/2021	10	2%	431	98%	09/2022	0	0%	0	0%
10/2021	2	1%	277	99%	10/2022	0	0%	0	0%
11/2021	8	3%	230	97%	11/2022	0	0%	0	0%
12/2021	19	3%	714	97%	12/2022	0	0%	0	0%
Totals	55	1%	11,127	100%	Totals	77	4%	1,854	96%

Bus Operator Going Above and Beyond: This week, Bus Operator Bill Johnson was recognized for helping an individual in need of assistance. A passenger called the Transit Division, wanting to commend Bill for his service. The caller reported: “While on his route at the Mall, Bill noticed a person laying on the ground and bleeding with no one around. He curbed the bus, checked on the man and quickly called for help.” Thanks Bill for taking notice of a situation that could have possibly had a bad outcome. You are truly an asset to this community!



Buildings and Grounds: Below is a nice shot of two of the staff that keep the City -- and City Hall -- running smoothly... Dan Steffen and Eric Jorgensen are part of our Building and Grounds Division which has a total of six members, and Dan is the Service Worker Lead III. Their crew maintains the Library, Central Maintain Facility (CMF), City Hall, and our parking garages. Each

person on the team has skills in building maintenance, cleaning, or grounds maintenance. These diverse skillsets help reduce the need for outside contractors and the costs that come with them. Dan and Eric, as well as our whole building crew, have been willing to take on extra responsibilities and to provide a safe and healthy environment for people to work in. For example, they took over planting and tending the flower beds at City Hall. They and their team are positive, friendly, and willing to help where needed, and they take pride in their work. Dan sets the example for the staff who are willing and able to follow his lead. They see many things in the parking garages each day that are cleaned so the general public does not notice. (I attended a meeting this week about the parking garages, and heard that keeping the garages clean is very daunting, given all that occurs in the garages and how much miscellaneous debris collects each day.) We appreciate all they do to help keep the city moving in the right direction!



Parks and Rec Proclamation: At our last Council meeting, we had an agenda item about the work of the Recreation Department, including the involvement of volunteers who help create energy around and build community at our neighborhood parks, like Newell and McDonough. After the meeting, we heard from one volunteer who shared this shout-out: “I truly believe that you and your team epitomize what can happen when minds are opened and community involvement is embraced. My sincerest gratitude to you and your team for the tireless and often thankless work you do to give people access to some of the very best recreation options in this country!”



Children’s Museum: Pictured here are Aaron White and Benny Anderson from Visit Eau Claire at the recent “Hard Hat” tour of the Children’s Museum. The City has been involved in the Children’s Museum in two primary ways. First, the project site was owned by the RDA. The Museum had originally been looking at a co-location with Pablo Properties on a large development of Block 7 that was offered in 2016/2017 and accepted by the RDA in 2018. However, Pablo ultimately determined that the proposed 137,000 sf office space was not viable, and they withdrew their project in late 2019. We were approached by the Children’s Museum for a stand-alone site, and after several meetings and discussions, the Liner site was offered as the project location. The development was proposed to be paired with a commercial project on the smaller portion of the lot to create property tax value for TID 8. A deal was negotiated and finally approved by the RDA in Fall 2020.



The second point of involvement was through the Community Development Incentive (CDI) Grant program offered by WEDC. This is a \$250,000 non-competitive grant program intended to support transformative projects in downtown areas. The Museum was still looking for gap financing when Aaron White talked to Michael McHorney about the program. They decided to pursue the funding, so

Aaron wrote the grant with Michael’s input and submitted the application in early 2021. The project was awarded the grant funding in late 2021, and the WEDC agreement and sub-recipient agreements were approved by Council in early 2022. Thank you, Aaron and partners for this amazing accomplishment. I speak for myself and my kids – and kids and adults everywhere – when I say we can’t wait for the ribbon cutting! This will be an amazing destination for residents and visitors alike for decades to come.

Employee Spotlight:

Here's our next Employee Spotlight! (Feel free to highlight someone using this form: [Spotlight Form.](#))

This week’s spotlight is for **Brendan Osborne!** One of Brendan’s co-workers said this about Brendan: *“Brendan works extremely hard each day and he is so passionate about his work. I also enjoy that he’s very collaborative with other departments and, if you call to ask him something, he always asks you how your day’s going. Thank you for all that you do Brendan!”*



Here’s a bit more about Brendan:

- **Position:** “I started working for the city October 10th, 2016 as the Landscape Technician, and then I accepted the Parks supervisor position last July, which I am enjoying more than I ever imagined.”
- **What people may not know:** “Something people may not know about me is I grew up in the town of Benalla in the state of Victoria in the country of Australia.”
- **Favorite Activity:** “An activity I love to do is take my family to get ice cream then walk around Carson Park.”
- **Best part about working for the City:** “What I like about working for the City of Eau Claire is being part of an incredible team and providing visitors memorable park experiences.”
- **Life philosophy:** “No worries mate we’ll figure it out.”

Council Calendar

- Monday, July 11:
 - No public hearing/discussion items, so no meeting needed
- Tuesday, July 12:
 - Resolution to appropriate ARPA funding for items that have been discussed (Council may amend resolution or postpone and/or may ask for another public discussion for 7/25)

- Resolution indicating Council’s support for a referendum, with specific ballot language TBD
- July 19:
 - City Council CIP Budget work session #2
 - 2023 Operating Budget Parameters work session (moved from 7/12)
- Monday, July 25:
 - Public discussion of Referendum
 - Work session: Q&A on Referendum with Baker Tilly Consultant Don Lifto to finalize specific language for ballot
- Tuesday, July 26:
 - Resolution finalizing referendum ballot language
 - Council CIP Budget work session #3
- Monday, August 8th: Public discussion for 2023-2027 Proposed CIP
- Tuesday, August 9th: City Council adopts 2023-2027 Proposed CIP
- Saturday, October 1st: City Council receives 2023 Proposed Operating Budget
- Tuesday, October 4th: Operating Budget work session #1
- Monday, October 10th: Public Hearing on the Proposed Operating Budget
- Tuesday, October 11th: Operating Budget work session #2
- Tuesday, October 18th: Operating Budget work session #3
- Tuesday, October 25th: Operating Budget work session – amendment discussion
- Tuesday, November 1st: Budget amendments due Monday, November 7th: Public Hearing on 2023 Proposed Operating Budget
- Tuesday, November 8th: City Council action on 2023 Proposed Operating Budget
- Tuesday, November 22rd: City Council action on levy

Health Department Updates:

Trash Hauling: Eau Claire City-County Health Department is aware that some local refuse haulers are experiencing staff shortages and other challenges, which can limit the timeliness of their garbage collection. In response to the increase of refuse complaints that our Department, the City of Eau Claire, and many Council members are receiving, our Department has created a FAQ document to help respond to these concerns. Additionally, the Health Department has issued a Special Collection Memo, allowing garbage haulers to temporarily operate for additional hours and days to facilitate timely trash pick-up through July 31, 2022. The FAQ and the temporary allowance to change hours/days is meant to support both community members and our haulers in having needs met in a way that does not impact health and safety. Please see attached.

The Health Department’s role in refuse compliance is to make sure conditions are not created which present human health hazards and to ensure that solid waste is stored, collected, transported, and disposed of in a manner that does not create health, safety or aesthetic problems. We respond to complaints regarding human health hazards on properties and require corrective measures be taken in

collaboration with property owners. We also work with community partners and garbage haulers to implement community-wide initiatives and to enforce local regulations to better assure proper handling, storage, and disposal of solid waste. Our department works with other City of Eau Claire divisions (Buildings, Community Development, Police, and Fire) to coordinate community initiatives and enforcement activities stemming from community complaints. Chapter 8.32 of the City of Eau Claire Code of Ordinances provides a framework for the work we do.

Those with questions can contact our office at 715-839-4718 or the City of Eau Claire at 715-839-4963.

Monkeypox: For your situational awareness, the first Monkeypox case has been detected in Wisconsin. This case was in a resident of Dane County, and the risk remains low for the general public. Please see attached handout and below press release from DHS for more information about monkeypox. Health Department staff are closely monitoring the evolving situation. As always, we are available at all times through the Communications Center if any healthcare providers have questions.

Community Services Update

Parks: Parks staff have been hard at work preparing for the return of the July 4th fireworks display in Carson Park. Parks crews will staff the park on Monday as well as handling cleanup in the hours and days after the event. They have coordinated with the Street Division on signage and barricades.

The ribbon-cutting ceremony for McDonough Park has been set for July 11th, 2022. See attached for invite. Everyone is invited to see the park and to participate in all the activities the park has to offer including the new playground, basketball, outdoor exercise equipment, rhythmic drumming, table tennis, cornhole, bocce, shuffleboard, walking trails, and pickleball, as well as just relaxing and taking in the great view over Dell's Pond.

Streets: Streets crews are still inspecting areas that were micro-sealed to put together a list of areas that need touch-ups by the contractor. Chip-Sealing will begin the week of July 5th. Crews posted "No Parking" signs before the long weekend along the streets that will be done first. Streets crews are continuing with regular summer projects including pot-hole repair, right-of-way mowing and landscaping, and more.

Transit: The Transfer Center Project continues to progress. The fourth of eight major concrete pours is scheduled for Tuesday, July 5th. See below for picture.

Weekday Average Ridership is 1,188 for June. This is up 15% from June 2021 (1,034) and down 40% from pre-COVID levels in June 2019 (1,968). Average Fare Box weekday revenues for June is \$315. Revenues are up 3% from June 2021 (\$307) and down 38% from the June 2019 Average (\$507).



Upcoming Events:

- Independence Day activities, City offices closed July 4
- McDonough Park Re-Dedication, July 11

Stephanie Hirsch

Stephanie A. Hirsch
City Manager

Attached: Refuse FAQ, Monkeypox Notice, McDonough Invitation

July 29, 2022

The Eau Claire City-County Health Department and City of Eau Claire City Inspections Division are cooperatively working with our local refuse haulers to ensure that trash is picked up in a timely and safe manner, and in accordance with the City of Eau Claire Code of Ordinances. We know that student move out time can be especially challenging which is now past us. We appreciate your patience.

Refuse FAQ:

My garbage did not get picked up on my regular day. What should I do?

Companies are attempting to notify their customers ahead of anticipated delays in regular garbage pick-up days. Companies may email, text, or call when service may be delayed. Please contact your garbage hauler and verify your contact information is up to date if you are not receiving these notifications. Companies are allowed 2 days of collections within each area of the city of Eau Claire and refuse is required to be collected at least once a week per Eau Claire City Ordinance (8.32).

My garbage was not picked up between 5:00am and 5:30PM.

You may see garbage trucks outside of these regular hours in order to service neighborhoods. Trucks are allowed to alter or extend hours and days of collection for a reasonable time under special circumstances (Chapter 8.23.050 B.6.b.ii).

My garbage truck did not pick up my items beside my garbage can.

All garbage must be stored inside your container with the lid closed. Your garbage hauler will not typically pick up large items during their regular routes. In most circumstances, you will need to contact your refuse hauler prior to pick-up day to arrange for large item pick-up.

What is the requirement for me as a customer regarding placement of my trash and recycling cans?

Containers should be stored behind the setback of a dwelling and not stored on front porches where they are visible from the street unless being picked up for collection. All garbage should be stored inside the container with the lid closed. It may be necessary to clean your garbage can between pick-ups to maintain it in a clean and sanitary condition.

Cans should be placed curbside, in a way that does not impact the right-of-way, no earlier than 5PM the day before your anticipated pick-up day. Emptied containers need to be removed from the curbside on the same day of collection.

My garbage hauler did not pick up my yard waste.

Offering yard waste pick up is an additional service the garbage companies can choose to offer to their customers. Garbage companies may halt additional services outside of basic trash pick-

up. This means at times, you may be responsible for disposing of your own yard waste (8.32.110 (A)).

How long can my garbage sit outside?

No garbage, mixed refuse, or dead animals can be kept for more than 7 days on any premises within the city except at an approved landfill site.

I would like to report a property of concern with excess garbage outside on the property.

You can submit a complaint through the Health Department's website here: [Environmental Health Complaint Report](#) or by calling 715-839-4718 to register a concern.

I would like to report a property with excess garbage or furniture on the boulevard.

You can contact the City of Eau Claire at 715-839-4963 or [by email](#).

Additional information:

[ECCCHD Garbage, Trash and Recycling Information](#)

[City of Eau Claire: Title 8 – Health and Safety](#)

[City of Eau Claire Disposal and Regulations](#)



To: City of Eau Claire Garbage Haulers

From: Elizabeth Giese, Health Officer

Date: June 29, 2022

Re: 2022 – Alteration of operating hours

Collection of refuse at curbside outside of normal operating hours (5:00AM-5:30PM) is approved from Monday July 4th thru Sunday, July 31st, within the City of Eau Claire.

During this time period, garbage haulers may operate for additional hours and days to facilitate timely trash pick-up. This special collection is designated under Chapter 8.32.050 B.6.b.ii of the City of Eau Claire Code of Ordinances.

Your cooperation to coordinate non-routine pick-up times and anticipated delays in regular garbage pick-up is appreciated. Please make sure your customers know not to place items curbside more than 24 hours before the scheduled pick up.

Thank you for your cooperation and if you have any questions, please feel free to contact our office at 715-839-4718.

Sincerely,



Elizabeth Giese, RN, MSPH
Health Officer

Monkeypox: Get the Facts

- Monkeypox is a rare disease caused by the monkeypox virus
- Monkeypox can make you sick including a rash or sores (pox), often with an earlier flu-like illness
- Monkeypox can spread to anyone through close, personal, often skin-to-skin contact including:
 - Direct contact with monkeypox rash, sores or scabs
 - Contact with objects, fabrics (clothing, bedding, or towels), and surfaces that have been used by someone with monkeypox
 - Through respiratory droplets or oral fluids from a person with monkeypox
- This contact can happen during intimate sexual contact including:
 - Oral, anal, and vaginal sex or touching the genitals or anus of a person with monkeypox
 - Hugging, massage, or kissing and talking closely
 - Touching fabrics and objects during sex that were used by a person with monkeypox, such as bedding, towels and sex toys
- We know the virus can be spread in fluid or pus from monkeypox sores, and are trying to better understand if the virus could be present in semen, vaginal fluids or other body fluids



What Are the Symptoms?

- Early flu-like symptoms of monkeypox can include:

- Fever
- Headache
- Muscle aches and backache
- Swollen lymph nodes
- Chills
- Exhaustion



- A rash or sores, sometimes located on or near the genitals or anus, but sometimes in other areas like the hands, feet, chest or face – sores will go through several stages before healing
- Sores may be inside the body, including the mouth, vagina, or anus
- Some people experience a rash or sores first, followed by other symptoms and some only experience a rash or sores
- Monkeypox can be spread from the time symptoms start until all sores have healed and a fresh layer of skin has formed – this can take several weeks

If You Have a New or Unexplained Rash, Sores, or Other Symptoms...

- See your healthcare provider – if you don't have a provider or health insurance, visit a public health clinic near you
- When you see a healthcare provider for possible monkeypox, remind them that this virus is circulating in the community
- Avoid sex or being intimate with anyone until you have been checked out



If You or Your Partner Have Monkeypox...

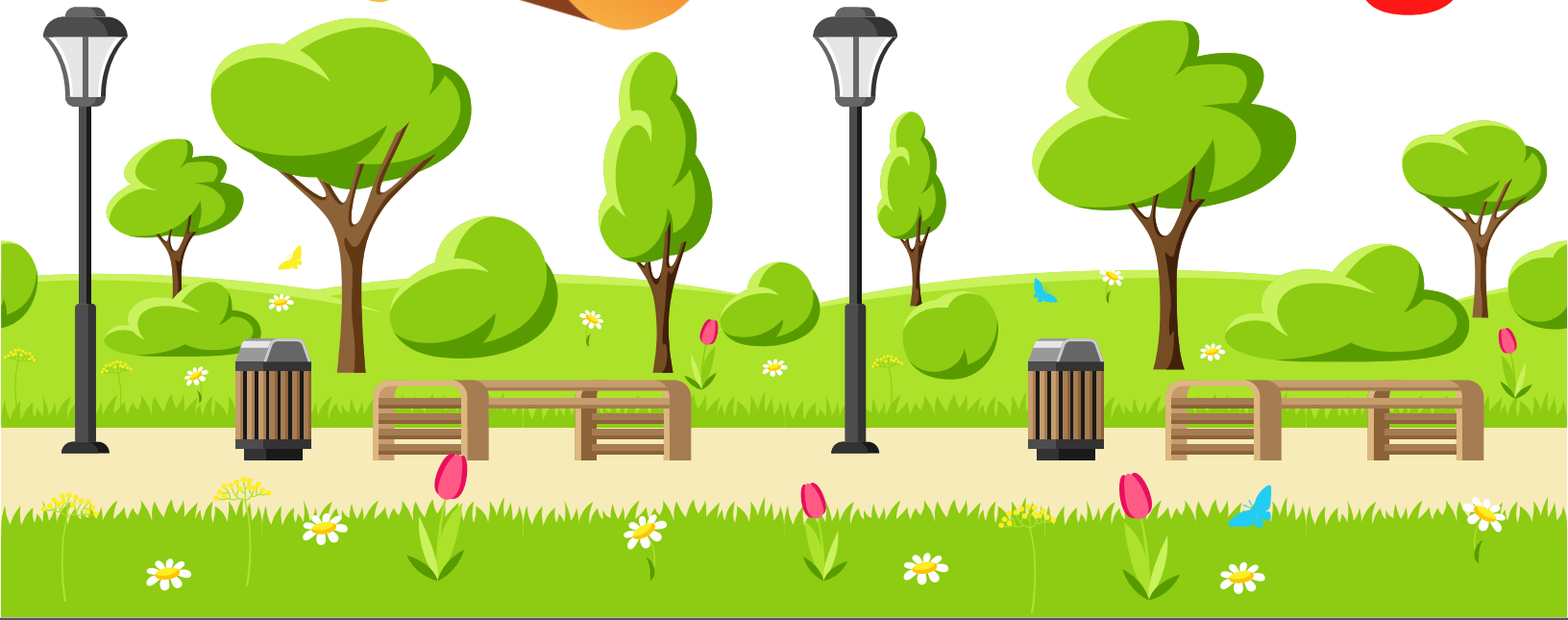
- Follow the treatment and prevention recommendations of your healthcare provider
- Avoid sex or being intimate with anyone until all your sores have healed and you have a fresh layer of skin formed.



For more information, please visit www.cdc.gov/monkeypox

You are invited to the

Ribbon Cutting



McDonough Park

800 Centre St, Eau Claire, WI



CITY OF
**EAU
CLAIRE**
Parks, Recreation, & Forestry

Monday, July 11 - 12:00pm-1:00pm

Join us as we celebrate the rededication of McDonough Park. New Adult and Intergenerational Amenities have been added. Celebration is open to the public. Please bring your own chair. Amenities will be available for play after the presentations. Rain date is Thursday, July 14th from 12:00pm-1:00pm.

For more information or questions, call 715-839-5039.