

Transit Commission Agenda - AMENDED November 17, 2021

PLEASE TAKE NOTICE that there will be a meeting of the Eau Claire Transit Commission on Wednesday, November 17, 2021 at 6:00 p.m. virtually through online meeting systems and will be available to the public via Webex using a computer, tablet, or smartphone (Webex app required) or telephone (audio only), using the link or dial-in number:

Transit Commission Connection Info

Event Address for Attendees:https://eauclairewi.webex.com/eauclairewi/onstage/q.php?MTID=eff2f46fc53e09c05ddd8b494b9750795Audio Only: +1-408-418-9388Access Code: 2491 659 6628

- 1. Call to Order
- 2. Roll Call
- 3. Introduction of Commissioners
- 4. Reading and approval of minutes of the past meeting on October 20, 2021 meeting.
- 5. Other Business Agenda items

Transit Work Plan

- 6. Open Public Comment Period for Items that <u>do not</u> appear on this Agenda noted as Public Hearings or Items for Public Discussion
- 7. Public Hearings and Discussion
 - a. TIGER Grant Transfer Center Project
 - b. TIGER Grant Buses Project
 - c. Route Name Change Request for Route #2 Mt Washington

8. Discussion and Direction

- a. Ridership and Revenue Reports
- b. Income Qualifying Fare Report
- c. Manager's Report
 - i. Transit Technology RFP
 - ii. Budget Update
 - iii. Transit Passes for those experiencing homelessness
 - iv. Transit Staffing
- 8. Adjournment

Bob Schraufnagel, Chairperson

c: News Media



PLEASE TAKE NOTICE that there will be a meeting of the Eau Claire Transit Commission on Wednesday, October 20, 2021 at 6:00 p.m. virtually through online meeting systems and will be available to the public via Webex using a computer, tablet, or smartphone (Webex app required) or telephone (audio only), using the link or dial-in number:

Transit Commission Connection Info

Event Address for Attendees: https://eauclairewi.webex.com/eauclairewi/onstage/g.php?MTID=e909a68dcb593761dddfb27a 1040b881d Audio Only: +1-408-418-9388 Access Code: 2491 614 6721

1. Call to Order

a. Commission Chair Schraufnagel called the meeting to order.

2. Roll Call

Present – Commission Chair Bob Schraufnagel, Commissioner Philip Swanhorst, Commissioner Joshua Clements, Commissioner Rose Fowler, Commissioner Georgia Eaton, Commissioner Kelly Austin. Also Present – Community Services Director Renee Tyler, Transit Manager Tom Wagener, Admin Associate Brandon Blicharz, Mark Quam

Absent- Commissioner Jeremy Gragert, Commissioner Kegan Fassler.

- 3. Reading and approval of minutes of the past meeting on September 15, 2021 meeting.
 - a. Commissioner Clements moved to approve. Commissioner Fowler seconded this. Motion passed unanimously.
- 4. Other Business Agenda items
 - a. Transit Work Plan
 - i. Wagener briefly went over current state of the work plan.
 - 1. No further additions or actions were taken regarding it.
 - b. Chair report on 2021 WI/MN Public Transportation Fall Conference
 - i. Commission Chair Schraufnagel went over the report on the conference highlights.
 - ii. Wagener added to the report.
- 5. Open Public Comment Period for Items that <u>do not</u> appear on this Agenda noted as Public Hearings or Items for Public Discussion
 - a. Commission Chair Schraufnagel opened the floor to public comment.
 - i. No members of the public had comments.

6. Public Hearings and Discussion

- a. Transfer Center Project
 - i. Wagener updated the commission on the temporary and new transfer center sites.
 - 1. Commissioner Fowler commented on signage at the temporary site.
 - a. Wagener addressed the concerns.
 - 2. Commissioner Austin requested more information regarding shelters at the temporary site.
 - a. Wagener explained the ongoing situation.
 - 3. Commissioner Austin inquired about the interior of the permanent site.
 - a. Wagener explained how the design process is moving forward.
 - ii. Commission Chair Schraufnagel opened the floor to public comment.
 - a. Wagener addressed questions from Mr. Quam.



7. Discussion and Direction

a. Wagener reviewed the Ridership and Budget Reports

1. Commissioner Eaton commented on the importance of paratransit programs and inquired about bus driver breaks.

2. Commissioner Fowler inquired about the unfunded Pension line item and Wagener explained.

3. Commissioner Swanhorst commented on the operator over time.

- b. Income Qualifying Fare Report
 - i. Wagener reviewed the Income Qualifying Fare Report
- c. Manager's Report
 - i. Transit Technology RFP update was given by Wagener.
 - ii. Budget Update was given by Wagener.
 - iii. Service to Library Request was explained by Wagener
 - iv. UWEC Transit Commissioner Position was explained by Wagener.

8. Adjournment

a. Commissioner Swanhorst motioned to adjourn. Commissioner Eaton seconded. Transit Commission October meeting adjourned.

Bob Schraufnagel, Chairperson c: News Media



City of Eau Claire Transit Commission Workplan

What	Anticipated Outcome,	Idea Source	Specific Actions	Target	Identified Partners	Point
	Product or Result			Dates		Person
Bus Stops/Shelters	Public input and local engagement, ADA compliance, Policy recommendation to Council, Evaluation of stops for safety and accessibility	CIP, Commission	Hold public meetings as part of the commission meetings; Review existing policies; develop recommendations – possible work session	DEC 2022	Local manufacturers, artists and designers, ADRC, WIPTA Members, MPO	Transit Manager
Evaluate Fare Structure	Equitable Fare structure that allows for sustainable Transit Service	Commission	Review Structure Annually at a February or March Meeting. Make Recommendations to Council	MAR Annuall Y	UWEC, ECASD, Mayo and Marshfield Clinc, Other Businesses that benefit from Transit Service	Transit Manager
Marketing Committee	Transit Promotion in the community, Increase transit use, Marketing plan	TDP	Recruit members, City Staff, commission,	Post Pandem ic	Interested Members of the Public, Commission, UWEC	Transit Manager
Review of Complete Streets Policy	Make sure that Transit issues are considered	BPAC	Develop Recommendations as it relates to transit	2021	BPAC; Engineering	City Engineer
City Comprehensive Plan	Have Transit issues considered	Plan Commission	Hold public hearings to receive input on transit related sections to develop recommendations	2024	Planning	Communit Y Developm ent Director
Shawtown Neighborhood Plan	Have Transit issues considered	Plan Commission	Participate at planned meetings	2022	Planning	Senior City Planner
Transit Ambassador Program	Review of the program, guidance	Transit Division	Provide recommendation on possible activities/recruitment	2023	Western Dairyland	Contracte d Provider
Explore 3 Bike Rack system on buses	Recommendation for procurement	Transit Division	Research issues where deployed; review suppliers	2024	WIPTA Members	Transit Manager

Electric Buses	Develop Strategy	CIP	Receive Public Input, Review	2024	Sustainability Committee	Senior City
			other system deployments			Planner
Friends of Transit	Recognize Partners in the	Commission	Develop Categories and	2023	UWEC; ADRC	Commissi
Program	Community		Criteria			on Chair
Making bus	Updated schedules,	Commission, UWEC	Monitor on time		UWEC	Transit
schedules more	improvement on schedules		performance, receive UWEC			Manager
consistent and	and more consistency with		student input. Work with			
easier to	timing.		UWEC students directly and			
understand			distribute information.			
City-wide bike	Establishing community	Commission, UWEC	Researching possible	2023	UWEC	Transit
rental program	partners and a transit-		business partnerships			Manager
	backed bike rental program					
Transit Service	Explore ways to connect the	Commission	Provide input as new	On	UWEC, Chippewa Valley	Transit
Expansion;	Transfer Center to other		developments are	going	Rail Commission	Manager
Transfer Center	travel options, regional and		considered.			
Connections	otherwise.					
University Transit	Establishing a University	Commission	Hold meetings on campus,	2025	UWEC Student Senate,	Transit
hub	Transit Hub		work with UWEC		Parking and	Manager
					Transportation	

Transfer Center Project Summary

- Temporary Site
 - Expected Shipment of shelters is the week of December 13
 - Extra Bathroom for drivers will be placed next week
 - New trash receptacles ordered
- Permanent Site
 - Xcel work should be complete by the end of the week.
 - The final bid package is being prepared for the Transfer Center portion
 - Cement columns continue to be poured
 - \circ ~ Crane will be put in place the week of the 15 $^{\rm th}$
 - Negotiations continue with the prospective developer of the residential units
- Buses
 - All 4 buses are now in revenue service.

Eau Claire Transit Commission Monthly Ridership Report October 2021

r		Octo	ber 2021			
		Monthly			YTD Ridership	
	2020	2021	% Change	2020	2021	% Change
Full Cash Fare	2,290	2,011	-12.2%	10,543	19,339	83.4%
Full Fare Tickets	1,702	1,473	-13.5%	9,257	15,058	62.7%
Income-Qualifying Fare	33	116	251.5%	444	796	79.3%
Student Cash Fare	256	299	16.8%	1,614	3,216	99.3%
Student Fare Tickets	20	4	-80.0%	137	197	43.8%
1/2 Cash Fare	930	1,029	10.6%	3,960	9,919	150.5%
Reduced Fare Tickets	277	321	15.9%	1,796	3,411	89.9%
Monthly Pass	4,178	3,763	-9.9%	24,632	36,364	47.6%
Income-Qualifying Pass	251	1,730	589.2%	1,817	10,279	465.7%
Half Fare Pass	7,942	8,769	10.4%	38,224	79,666	108.4%
CVTC Pass	112	289	158.0%	1,216	1,871	53.9%
Day Pass	1,432	1,168	-18.4%	7,526	11,528	53.2%
MAX Pass	455	1,507	231.2%	8,404	7,842	-6.7%
Non-UWEC Ridership	19,878	22,479	13.1%	109,570	199,486	82.1%
UWEC	11,056	24,034	117.4%	98,572	106,887	8.4%
Total	30,934	46,513	50.4%	208,142	306,373	47.2%
Community Table	277	207	-25.3%	1,066	1,603	50.4%
Paratransit	1,472	1,082	-26.5%	16,553	14,855	-10.3%
Free	3,702	273	-92.6%	158,765	4,429	-97.2%
Pool	0	0	#DIV/0!	0	629	#DIV/0!
Transfer	2,414	2,862	18.6%	0	25,923	#DIV/0!
Library	0_	0	#DIV/0!	12,007	54	-99.6%
Total	38,799_	50,937	31.3%	396,533	353,866	-10.8%
Evening Ridership	1,810	1,298	-28.3%	18,543	14,700	-20.7%
Saturday Ridership	3,542	3,422	-3.4%	32,188	25,298	-21.4%
Miles of Service-Day	61,351.90	52,540	-14.4%	493,843	494,782	0.2%
Passenger / Mile-Day	1	0.94	56.7%	0.77	0.69	-10.4%
Hours of Service-Day	4,358.70	3,708	-14.9%	35,147	35,892	2.1%
Passenger / Hour-Day	8	13.39	57.7%	10.75	9.45	-12.1%
Miles of Service-Eve.	9,530.00	8,718	-8.5%	75,467	79,194	4.9%
Passenger / Mile-Eve.	0	0.15	-21.6%	0.25	0.19	-24.5%
Hours of Service-Eve.	653.70	608	-6.9%	5,520	5,518	0.0%
Passenger / Hour-Eve.	3	2.13	-22.9%	3.36	2.66	-20.7%
Saturday	5	5	0.0%	43	44	2.3%
Weekday School	20	21	5.0%	90	148	64.4%
Weekday Non-school	2	2	0.0%	128	70	-45.3%

Eau Claire Transit System

Operating Revenues Report Date: September 30, 2021

% of Year Expired: 75.0%

	Prior Year		Current Year						
	I	2020		2020		2021		2021	% of
		Budget		Y-T-D		Budget		Y-T-D	Budget
		Buugot				Badget			Budget
Full Fare Cash	\$	70,000	\$	52,308	\$	70,000	\$	30,326	43.3%
Full Fare Pass	\$	170,000	\$	116,000	\$	170,000	\$	53,200	31.3%
Full Fare Tickets	\$	50,000	\$	35,136	\$	50,000	\$	21,560	43.1%
Day Pass	\$	27,000	\$	20,674	\$	27,000	\$	9,881	36.6%
Total Full Adult Fares	\$	317,000	\$	224,118	\$	317,000	\$	114,967	36.3%
Income-Qualifying Cash	\$	1,000	\$	569	\$	1,000	\$	578	57.8%
Income-Qualifying Pass	\$	8,000	\$	5,625	\$	8,000	\$	3,545	44.3%
Total I-Q Fares:	\$	9,000	\$	6,194	\$	9,000	\$	4,123	45.8%
Reduced Fare Cash	\$	15,000	\$	10,996	\$	15,000	\$	7,539	50.3%
Reduced Fare Pass	\$	90,000	\$	64,737	\$	90,000	\$	46,925	52.1%
Reduced Fare Tickets	\$	10,000	\$	7,257	\$	10,000	\$	4,335	43.4%
Total Reduced Fares	\$	115,000	\$	82,990	\$	115,000	\$	58,799	51.1%
Student Fare Cash	\$	11,000	\$	8,793	\$	11,000	\$	3,646	33.1%
Student Fare Tickets	\$	2,200	\$	2,085	\$	2,200	\$	413	18.8%
Student MAX Pass	\$	40,000	\$	29,375	\$	40,000	\$	10,770	26.9%
CVTC Student Pass	\$	7,500	\$	4,000	\$	7,500	\$	560	7.5%
UW - Eau Claire	\$	400,000	\$	396,000	\$	400,000	\$	396,000	99.0%
Pool/Library	Ψ \$	400,000 8,500	Ψ \$	625	φ \$	400,000 8,500	Ψ \$	-	0.0%
Total Student Fares	<u> </u>	469,200	\$	440,878	\$	469,200	\$	411,389	87.7%
Paratransit Co-Pay	\$	101,500	\$	68,730	\$	101,500	\$	42,991	42.4%
Agency Fare	\$	209,000	\$	134,283	\$	209,000	\$	72,143	34.5%
Local Reimbursement	\$	1,100	\$	527	\$	1,100	\$	589	53.6%
State PT Assistance	\$	61,500	\$	62,450	\$	61,500	\$	77,228	125.6%
Total Paratransit	\$	373,100	\$	265,989	\$	373,100	\$	192,951	51.7%
Federal Assistance	\$	1,813,000	\$	1,209,167	\$	1,813,000	\$	77,223	4.3%
State Assistance	\$	1,487,000	\$	1,460,579	\$	1,487,000	\$	1,259,426	84.7%
EC County Assistance	\$	132,700	\$	95,984	\$	132,700	\$	49,042	37.0%
Altoona Assistance	\$	70,300	\$	34,559	\$	70,300	\$	31,292	44.5%
Total Assistance	<u> </u>	3,503,000	\$	2,800,289	\$	3,503,000	\$	1,416,983	40.5%
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Advertising	\$	71,400	\$	56,838	\$	71,400	\$	26,280	36.8%
Vending Commission	\$	4,000	\$	3,074	\$	4,000	\$	3,113	
Gifts & Donations	\$	-	\$	-	\$	-	\$	600	
Other Penalties	\$	-	\$	-	\$	-	\$	-	4054 40/
Miscellaneous	\$	600	\$	4,022	\$	600	\$	8,126	1354.4%
General Fund - Operations Sale of Capital Assets	\$ \$	1,182,100 -	\$ \$	864,599 -	\$ \$	1,182,100 -	\$ \$	680,080 1,769	57.5%
Fund Balance Applied	\$	17,500	\$	-	\$	17,500	\$	-	
Fund Balance Used for CI		-	\$	-	\$	-	\$	-	
Total Other	<u> </u>	1,275,600	\$	928,533	\$	1,275,600	\$	719,969	56.4%
	_		_		_				40.001
TOTAL REVENUES	\$	6,061,900	\$	4,748,989	\$	6,061,900	\$	2,919,181	48.2%

Eau Claire Transit System

Operating Expenses Report Date: September 30, 2021

% of Year Expired:

75.0%

	Prior Year			Current Year					
		2020		2020		2021		2021	% of
		Budget		Y-T-D		Budget		Y-T-D	Budget
Admin Wages	\$	313,400	\$	227,410	\$	319,000	\$	229,286	71.9%
Admin OT Wages	\$	12,000	\$	474	\$	12,000	\$	2,908	24.2%
Admin Benefits	\$	262,836	\$	168,189	\$	264,110	\$	150,109	56.8%
Operator Wages	\$	1,384,000	\$	784,034	\$	1,402,000	\$	842,176	60.1%
Operator OT Wages	\$	23,000	\$	132,467	\$	23,000	\$	198,238	861.9%
Operator Benefits	\$	721,836	\$	389,530	\$	767,075	\$	457,975	59.7%
Shop Wages	\$	278,600	\$	177,687	\$	265,100	\$	194,537	73.4%
Shop OT Wages	\$	23,800	\$	36,709	\$	23,800	\$	32,740	137.6%
Shop Benefits	\$	164,427	\$	96,258	\$	154,815	\$	100,867	65.2%
Total Payroll	\$	3,183,900	\$	2,012,757	\$	3,230,900	\$	2,208,837	68.4%
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Printing & Binding	\$	7,500	\$	8,156	\$	10,700	\$	5,559	52.0%
Advertising & Marketing	\$	28,000	\$	20,185	\$	30,000	\$	15,199	50.7%
Custodial	\$	17,900	\$	9,495	\$	21,500	\$	15,712	73.1%
Security	\$	33,200	\$	23,442	\$	41,100	\$	27,604	67.2%
Utilities	\$	8,800	\$	6,345	\$	9.400	\$	8,816	93.8%
Ins & Admin Charges	\$	167,800	\$	147,105	\$	198,000	\$	147,332	74.4%
Misc. Services	\$	323,600	\$	253,273	\$	352,600	\$	179,748	51.0%
Total Services		586,800	\$	468,002	\$	663,300	\$	399,970	60.3%
	<u> </u>		<u> </u>					,.	
Office Supplies	\$	3,300	\$	1,354	\$	1,900	\$	1,635	86.1%
Uniforms & Clothing	\$	11,700	\$	8,313	\$	12,800	\$	336	2.6%
Gas	\$	1,500	\$	478	\$	1,000	\$	766	76.6%
Diesel Fuel	\$	381,500	\$	132,899	\$	381,500	\$	188,538	49.4%
Motor Oil	\$	17,000	\$	9,742	\$	17,400	\$	8,898	51.1%
Tires	\$	55,000	\$	18,002	\$	52,600	\$	29,283	55.7%
Supplies	\$	310,900	\$	288,193	\$	404,800	\$	150,778	37.2%
Tool/Shop	\$	9,100	\$	14,762	\$	9,300	\$	8,054	86.6%
Equip Purchase	\$	2,500	\$	-	\$	-	\$	1,746	
Misc. Materials/Supplies	\$	2,100	\$	9,696		2,100	\$	7,852	373.9%
Total Materials/Supplies	\$	794,600	\$	483,440	\$	883,400	\$	397,886	45.0%
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Purchased Transp.	\$	1,314,200	\$	479,526	\$	1,060,020	\$	436,237	41.2%
Paratransit Cer	\$	72,000	\$	44,194	\$	73,600	\$	44,493	60.5%
Total Paratransit	\$	1,386,200	\$	523,720	\$	1,133,620	\$	480,730	42.4%
	<u> </u>	,,				, ,			
Unfund Pen	\$	37,900	\$	28,425	\$	38,000	\$	28,425	74.8%
Loss on Disp of Equip	\$	-	\$	-	\$	-	\$	-	
Capital Purchases	\$	-	\$	-	\$	-	\$	-	
Depreciation	\$	-	\$	-	\$	-	\$	-	
Other Charges/Adj	\$	-	\$	-		-	\$	-	
Total Other	\$	37,900	\$	28,425	\$	38,000	\$	28,425	74.8%
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TOTAL EXPENSES	\$	5,989,400	\$	3,516,343	\$	5,949,220	\$	3,515,850	59.1%
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Eau Claire Transit System

Operating Expenses Report Date: September 30, 2021

% of Year Expired: 75.0%

	Prior Year			Т	Current Year					
	2020		2020		1	2021		2021		% of
		Budget		Y-T-D			Budget		Y-T-D	Budget
Admin Wages	\$	313,400	\$	227,410		\$	319,000	\$	229,286	71.9%
Admin OT Wages	\$	12,000	\$	474		\$	12,000	\$	2,908	24.2%
Admin Benefits	\$	262,836	\$	168,189		\$	264,110	\$	150,112	56.8%
Operator Wages	\$	1,384,000	\$	784,034		\$	1,402,000	\$	842,176	60.1%
Operator OT Wages	\$	23,000	\$	132,467		\$	23,000	\$	198,238	861.9%
Operator Benefits	\$	721,836	\$	389,530		\$	767,075	\$	457,995	59.7%
Shop Wages	\$	278,600	\$	177,687		\$	265,100	\$	194,537	73.4%
Shop OT Wages	\$	23,800	\$	36,709		\$	23,800	\$	32,740	137.6%
Shop Benefits	\$	164,427	\$	96,258		\$	154,815	\$	100,871	65.2%
Total Payroll	\$	3,183,900	\$	2,012,757		\$	3,230,900	\$	2,208,864	68.4%
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Printing & Binding	\$	7,500	\$	8,156		\$	10,700	\$	5,559	52.0%
Advertising & Marketing	\$	28,000	\$	20,185		\$	30,000	\$	15,199	50.7%
Custodial	\$	17,900	\$	9,495		\$	21,500	\$	15,712	73.1%
Security	\$	33,200	\$	23,442		\$	41,100	\$	27,604	67.2%
Utilities	\$	8,800	\$	6,345		φ \$	9,400	\$	9,052	96.3%
Ins & Admin Charges	\$	167,800	\$	147,105		φ \$	198,000	\$	147,332	74.4%
Misc. Services	\$	323,600	\$	253,273		\$	352,600	\$	187,644	53.2%
Total Services	\$	586,800	\$	468,002		\$	663,300	\$	408,102	61.5%
	<u> </u>		Ψ	100,002		<u> </u>		<u> </u>	100,102	011070
Office Supplies	\$	3,300	\$	1,354		\$	1,900	\$	1,635	86.1%
Uniforms & Clothing	\$	11,700	\$	8,313		\$	12,800	\$	336	2.6%
Gas	\$	1,500	\$	478		\$	1,000	\$	766	76.6%
Diesel Fuel	\$	381,500	\$	132,899		\$	381,500	\$	188,538	49.4%
Motor Oil	\$	17,000	\$	9,742		\$	17,400	\$	8,898	51.1%
Tires	\$	55,000	\$	18,002		\$	52,600	\$	29,283	55.7%
Supplies	\$	310,900	\$	288,193		\$	404,800	\$	150,768	37.2%
Tool/Shop	\$	9,100	\$	14,762		\$	9,300	\$	8,054	86.6%
Equip Purchase	\$	2,500	\$	11,702		\$	0,000	\$	1,756	00.070
Misc. Materials/Supplies	φ \$	2,300	ֆ \$	- 9,696			- 2,100		7,852	373.9%
Total Materials/Supplies	<u>پ</u> \$	794,600	\$	483,440		\$ \$	883,400	\$ \$	397,886	45.0%
	φ	794,000	φ	403,440		φ	885,400	φ	397,000	45.070
Purchased Transp.	\$	1,314,200	\$	479,526		\$	1,060,020	\$	436,237	41.2%
Paratransit Cer	φ \$	72,000	φ \$	44,194		φ \$	73,600	φ \$	44,493	60.5%
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Total Paratransit	\$	1,386,200	\$	523,720		\$	1,133,620	\$	480,730	42.4%
Unfund Pen	۴	27.000	۴	00 405		¢	20,000	۴	00.405	74.00/
	\$	37,900	\$	28,425		\$	38,000	\$	28,425	74.8%
Loss on Disp of Equip	\$	-	\$	-		\$	-	\$	-	
Capital Purchases	\$	-	\$	-		\$	-	\$	-	
Depreciation	\$ ¢	-	\$	-		\$	-	\$	-	
Other Charges/Adj	\$		\$	-		\$ \$	- 20.000	\$	-	
Total Other	\$	37,900	\$	28,425		\$	38,000	\$	28,425	74.8%
TOTAL EVDENCES	<u>۴</u>	5 000 400	<u>۴</u>	2 516 242		<u>۴</u>	5 040 200		2 524 000	E0 20/
TOTAL EXPENSES	\$	5,989,400	\$	3,516,343	I	\$	5,949,220		3,524,009	59.2%

	Permits Issued	\$0.85 Trips	Passes Sold	Pass Trips
January	2	18	8	295
February	12	38	7	403
March	8	48	5	616
April	12	64	12	1013
May	13	59	9	787
June	14	66	19	1154
July	7	97	17	1346
August	12	77	23	1422
September	8	213	6	1513
October	11	116	18	1730
November				
December				
Total:	99	796	124	10279

New Income-Qualifying Fare Progess Report

NAME CHANGE REQUEST

The Shawtown Neighborhood Association has asked us to consider changing the name of the Route 2 Mt. Washington to Route 2 Shawtown. The neighborhood association is looking to push the "Shawtown Neighborhood" brand going forward.

It is always difficult to Implement a change of this nature. Some individuals may have difficulty adjusting to a change. Others may think that a change has occurred to the fixed route, which is not intended.

The name Shawtown as certainly been affiliated with the area much longer than anything else. Staff is supportive of the change as it may help draw attention to an underutilized route and help the neighborhood association improve its identity.

Tom Wagener

From:	Brad Candell <bcandell@pesi.com></bcandell@pesi.com>
Sent:	Monday, November 1, 2021 3:17 PM
То:	Tom Wagener
Cc:	Erin Shadbolt; Aram Mann-Whitcombe; Brandon Blicharz
Subject:	RE: [EXTERNAL] City Transportation / Shawtown

Thank you for the prompt reply Tom!

I think that I will be available on the 17th, in case that there are any questions for the Neighborhood.

And, our quarterly neighborhood-wide meeting is the following day, and I am happy to get additional input from the neighborhood at that time as well.

Like other relationships we have had the fortune of creating with the City of Eau Claire, please know that you are always more than welcome to reach out to us as well. Whether it be if you are looking for neighborhood-wide feedback, are experiencing issues, or are hoping to spread the word about different transit-related information. We have seen the value of having stronger relationships with the people at the City that make sure our Community is better and safer for everyone!

Thank you again, and have a great day! I look forward to connecting more in on the 17th, and in the future!

-Brad

From: Tom Wagener <Tom.Wagener@eauclairewi.gov>
Sent: Monday, November 1, 2021 3:07 PM
To: Brad Candell <bcandell@pesi.com>
Cc: Erin Shadbolt <erin.shadbolt@gmail.com>; Aram Mann-Whitcombe <aramann@gmail.com>; Brandon Blicharz
<Brandon.Blicharz@EauclaireWi.Gov>
Subject: RE: [EXTERNAL] City Transportation / Shawtown

[EXTERNAL]

Thank you for reaching out Mr. Candell. I like your suggestion and I will see what our Transit Commission thinks about it at our next meeting on November 17. You are welcome to participate at the meeting either in person or virtually. We meet in the North Conference Room at City Hall at 6PM. I will make sure you are included on the reminder e-mail that we send out prior to the meeting.

Tom Wagener

City of Eau Claire, Transit Manager

715-839-5111

From: Brad Candell <<u>bcandell@pesi.com</u>>
Sent: Monday, November 1, 2021 2:59 PM
To: Tom Wagener <<u>Tom.Wagener@eauclairewi.gov</u>>
Cc: Erin Shadbolt <<u>erin.shadbolt@gmail.com</u>>; Aram Mann-Whitcombe <<u>aramann@gmail.com</u>>
Subject: [EXTERNAL] City Transportation / Shawtown

Good afternoon Mr. Wagener!

My name is Brad Candell, and I am the current President of the Shawtown Neighborhood Association. There was also a time in the early 2000's when I was the President of the then, Mt. Washington Neighborhood Association.

Our historic neighborhood has an interesting past as part of the City of Eau Claire, as it was once incorporated as both Westville and Shawtown before being annexed into the City. And while we've had many images and identities, our Association is steadily focused on helping the rest of the City know more and more about who we are, and where we have come from.

The reason I am reaching out to you this afternoon is to see what, if anything, we could do to eventually transition the naming of neighborhood as it appears on the buses and any other media from "Mt. Washington" to Shawtown.

During conversations with individuals both within and outside of our neighborhood, we have learned that many people generally do not know our neighborhood by either name. Since our Association is looking to build our branding and Community awareness, we may encourage an eventual transition, if you and your team were to agree. Especially now, before you complete the exciting new transit center, downtown.

We know that these things are not as simple as just "changing the names" on the buses. But, since the demolition of Mt. Washington School, and the eventual redevelopment of what was the "Mt Washington Residence" on Cleveland Street, we thought we would at least let you know that we are working diligently to push our "Shawtown Neighborhood" brand and identity forward. Embracing both the past, and our exciting future.

Thank you for your time, and I appreciate all that you and your team does to make sure that the residents of Eau Claire have public transportation options!

Have a wonderful day, and I look forward to hearing from you at you convenience.

Sincerely, Brad Candell



MANAGER'S REPORT

NOVEMBER 17, 2021

TRANSIT TECHNOLOGY RFP

Negotiations continue with the firm selected through the RFP process.

BUDGET UPDATE

The City Council passed the budget November 9. There were no service modifications presented included in the passed budget. There is a grant application submitted to the FTA that would cover 90% of the cost of the On Demand Pilot project for Saturdays in the summer. If awarded, we would be able to move forward with that project.

TRANSIT PASSES FOR THOSE EXPERIENCING HOMELESSNESS

Transit staff met with 5 separate agencies that have been given permission to distribute Designated Trip passes to individuals they work with who are expierencing homelessness in Eau Claire Transit Service area. The agencies that will distribute the passes are Sojourner House, L. E. Philips Memorial Library. Gaining Ground (Lutheran Social Services) Chippewa Valley Street Ministry and Western Dairyland. The usage of the passes will be tracked and we will provide a monthly report.

TRANSIT STAFFING

Two individuals were hired as Full Time Bus operators as a result of the Job Fair in September. There is still one more Full time opening and 5 part time openings. I have been helping more in operations as we have two supervisors out on medical leave at present.



EAU CLAIRE TRANSIT 910 Forest Street Eau Claire, WI 54703 (715) 839-5111

TO: All Transit Drivers

FROM: Brandon Blicharz

CC: Tom Wagener, Transit Supervisors

DATE: 11/08/2021

TOPIC: Designated Trip Pass

Hey all,

Starting sometime this month, you will begin to see our new Designated Trip Passes on the bus. These passes are meant to be used as a single trip ticket and will be handed out to individuals through community organizations. The Pass can be seen below.

