



FOR IMMEDIATE RELEASE

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Eau Claire City-County Health Department- Housing Survey to begin on May 24th

Eau Claire, WI –May 17, 2021– Do you live in the Randall Park, North River Fronts, Upper Westside or Westridge neighborhoods? Beginning on May 24th, you may see Health Department staff completing the Residential Environmental Quality Assessment (REQA) housing survey to assess the environmental quality of your neighborhood.



How often is the survey completed? All residential properties within the City of Eau Claire are surveyed once every five years. The city has been divided into five areas and each summer a trained Health Department surveyor performs the survey. For a map of survey areas, visit:

<https://www.eauclairewi.gov/government/our-divisions/health-department/inspections-and-testing/eau-claire-city-housing-inspection-program/city-of-eau-claire-neighborhood-survey>

How is the survey completed?

Homes (owner-occupied and rentals) are evaluated by a block-to-block walking survey. The Health Department surveyor evaluates the exterior condition of all portions of the home including roof to cellar and accessory structures such as fences, retaining walls, chimney, roof, siding, windows, foundation, sidewalk, garage/shed, etc.

What will happen once the survey is completed?

Once the survey is completed, the survey data is used as a tool to prioritize and direct the Health Department to a given neighborhood and identifies properties with the highest safety and health concerns. Homes identified as having health and safety issues, are then inspected through the Eau Claire City Housing Inspection Program, [Chapter 16.08 of the Housing Code](#).

If my home is identified as ‘in need of an inspection’, what happens?

- The Health Department will mail you a letter to request an inspection.
- Our inspector will set a date with you to come to your property and inspect the inside and outside of your home. They will talk with you about violations that must be fixed.

Will Health Department surveyor come on my private property? No, the Health Department surveyors complete the survey on public property and do not come on private property. If you are questioning if it is our surveyor outside your residence, you can always call our office and confirm at 715-839-4718. The Health Department surveyor will be wearing their badge.

For more information on the Eau Claire City Housing Inspection Program or to view previous surveyed areas visit housing.ehealthdepartment.com.

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