

Household Emergency Plan Workbook



The source document is also available online on the City Website. www.eauclairewi.gov

Please store both a digital copy and a paper copy. Protect sensitive information.

City of Eau Claire wishes to acknowledge content contributions from:

- Eau Claire City/County Health Department
- Eau Claire County Emergency Management
- Dane County Emergency Management
- The University of Missouri Outreach and Extension
- North Carolina Department of Health & Human Services
- Colorado State Animal Response Team
- Federal Emergency Management Agency
- Centers for Disease Control
- The American Red Cross
- The Salvation Army

Household Name:	
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Phone:	
Last printed:	
	omputer:
•	·
Location of paper cop)y:
Location(s) of disk/tra	avel drive:

Note: It is important to store this document in a secure location to reduce the risk of Losing personal information that could lead to possible ID theft and fraud. In addition, this document should be stored in a watertight container and on a computer disk.

OUR HOUSEHOLD EMERGENCY PLAN

If you have any questions regarding this document, please contact the City of Eau Claire Risk Manager at 715-839-4908.

Keep this plan updated with current information

Share this plan with everyone identified in it.

IN AN EMERGENCY:

- Stay Informed!
 - Utilize information from local radio and television sources.
 - Stay in touch with your neighbors
- Know who to call /where to find help.
 - O Know which local officials to contact.
 - O Know the availability and types of local response.
 - O Know local emergency response resources (i.e. fire, EMS, & law enforcement).
- Know what to do if someone is hurt or sick.
 - O Learn first aid.
 - O Have emergency medical supplies on hand.
 - O Know where to turn for medical assistance.

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Date Plan Established :				
Date Plan was Updated:	Next Scheduled Plan Update:			

IMPORTANT PHONE NUMBERS:

ALL EMERGENCIES: 911

Non- Emergency Eau Claire Police: 839-4972

Non- Emergency Eau Claire Fire/EMS: 839-5013

Poison Control: 800-222-1222

Eau Claire City/County Health Department: 839-4718

Hospital ER:

Urgent Care: _____

FIRE Response Plan

R-report the fire; call 911

A-alert family & visitors

C-contain the fire (close doors)

E-evacuate immediately; get out and stay out; meet at designated family gathering site

Info about home fire hazards at: http://www.ci.phoenix.az.us/FIRE/homefire.html

Home safety checklist for kids at: http://www.nfpa.org/sparky/PDF/SparkyChecklist.pdf

Our family gathering spot is:

FOR FIRE SAFETY IN THE HOME, **NEVER...**

- walk away from something cooking in the kitchen.
- let electrical cords get worn out.
- overload power strips.
- buy a malfunctioning electrical appliance.
- put something flammable near something hot.
- leave a candle unattended-even for a just minute.
- use a fireplace or wood stove incorrectly.
- leave burning cigarettes unattended.

Weather Watch/Warning

When a weather watch is announced, get prepared. When a warning is issued, seek shelter immediately.

In Eau Claire County, sirens are sounded for severe thunderstorm warnings, and again if there is a tornado warning, <u>if there is</u> <u>time</u>. In addition, the Communications Center will activate the cable interrupt system to inform viewers on Charter's cable service. When sirens are sounded, always turn to radio, television, internet, or weather radio for more information on the warning.

Check web link at http://www.spc.noaa.gov/products/wwa/. Check radio announcements at WAYY (AM) 790, WAXX (FM) 104.5, WBIZ (AM) 1400 or WBIZ (FM) 100.7. Check television announcements at Channel 13 WEAU or Channel 18 WQOW.

HOUSEHOLD MEMBER INFORMATION

Last Update of this Page:_____

Attach photos of each person, especially children and pets

Name	Date of Birth	Social Security #	Home & Cell #	Work / School #	Work / School Address	Other Contact #
Pet Name / Species / L Microchip #	icense # /	Age	Veterinarian	Vet Contact Info	Vet Add	dress

UTILITIES / SERVICE CONTRACT / INSURANCE INFO

Last Update of this Page:_____

Provider Information	Emergency Contact #	Account Info
Water		
Sewer/Septic		
Electric		
Gas		
Telephone		
Satellite/Cable / Internet		
Home / Renters Insurance (agency & agent)		
Auto / Boat / Other Insurance (agency & agent)		
Health Insurance		
Other		

FINANCIAL INFORMATION*

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List bank accounts, credit cards, investments and other financial assets here.

Account	Contact	Address	Phone Number	*Passwords

^{*}For protection against identity theft, store this page separately in a secure location.

EMERGENCY CONTACTS (Relatives / Friends / Neighbors) Last Update of this Page:_____

Name	Relationship	Address	Home / Work / Cell #s	Email
O-T-C				
O-T-C				

Note:

- -People listed in this table should be the *people you will turn to for assistance in a time of emergency*. This includes relatives, neighbors, friends, and **Out-of-Town-Contacts (O-T-C)!**
- -Identify at least two (2) out-of-town contacts. Ensure all household members know the contact info for the O-T-Cs. If local telephone lines are overloaded, complete one call to the out-of-town contact and let them attempt to contact others.
- -Identify at least two (2) friends / neighbors! Agree to check on each other.
- -It is suggested that all persons listed above have a copy of this page of the plan!

SPECIAL FAMILY INSTRUCTIONS

Last Update of this Page:_____

Write out detailed instructions including:

- Special care instructions
- Medical authorizations for care of children and other dependents
- Pet care issues
- Who has keys/access to home
- Location of second home, cottage or cabin.
- Your evacuation plan

MEDIC	AL	INF	ORN	ЛΑТ	ION

Last update of this page:_

	Household Members			
	Name / Age:	Name / Age:	Name / Age:	Name / Age:
Health/Disability Overview				
Primary Care Doctor (Name)				
Contact #				
Specialist (Name)				
Contact #				
Hospital				
All Medications Include: Dosage / Frequency, Reason for Taking, Location in household, and Pharmacy Contact #				
Allergies				
Special Needs (equipment, supplies, behavior issues, other concerns)				

<u>Note</u>: It is good practice to keep at least seven days of vital medications and medical supplies on hand. Consult a doctor and/or a pharmacist about medication storage.

END OF LIFE ISSUES

Last upd	late of	this	page:
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Name of person:		
Attorney		
Will Information		
Medical Power of Attorney		
Do Not Resuscitate Orders		
Organ Donation		
End of Life Care		
Body Wishes After Death		
Funeral Wishes		
Child Placement (should both parents be deceased)		
Church or Faith Community		
Other Concerns		

For more information on advance directives, go to http://dhs.wisconsin.gov/forms/AdvDirectives/index.htm

EMERGENCY PROCEDURES:

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Household members should **know emergency procedures for each other's** work, school, or other places where they regularly spend time. **Identify, discuss and document these with all household members!**

Also discuss how to reunite if a disaster strikes while household members are away from the home. Make plans for where household members should go and whom they should contact when the home is not habitable, safe or if they cannot return to the home. Refer to your *Relatives / Friends / Neighbors* list (p.4).

Emergency procedures (including those needed for evacuation events and the reunification process) need to address when 1) Household members, especially **children**, are away from the home, 2) How to deal with **pets**, and 3) Household members with **disabilities**.

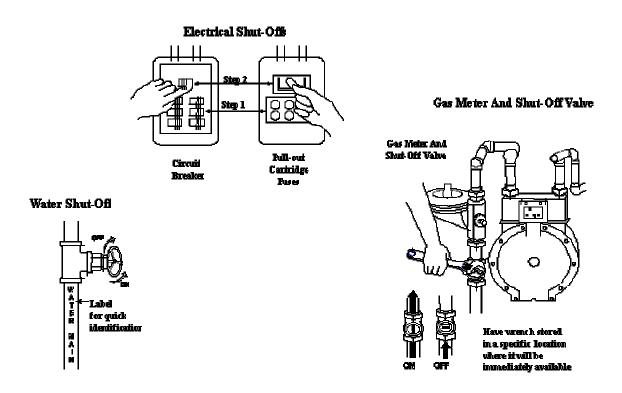
School Emergency Procedures:
Workplace Emergency Procedures:
Workplace Emergency 1 roccadies.
If we connect enter the household.
If we cannot enter the household:
If we cannot return to the household:
If we are not together:
il we are not together.

HOME LAYOUT / DIAGRAM	Last Update of this Page:		

Draw a layout of your home. Make sure you include:

- Locations of utility shutoffs (electric & gas)
- Locations of well, septic
- Safety equipment (fire extinguishers, disaster supplies, etc.)
- Special hazards (e.g., guns, ammo)
- Household emergency meeting / reunification points
- Location of pets/livestock

Locate each of these utility control points in your home



Electricity:

In the event that you need to turn off the electricity in your house, go to the breaker box and do the following:

- 1. Turn off smaller breakers one by one
- 2. Flip the "main" breaker last

To reenergize your home, reverse the steps above

Water:

In the event you need to shut water off inside your home, find the main water valve and turn it to your right. To open the flow of water back into the house, turn it to your left.

Gas:

IMPORTANT – Only turn off your gas at the meter if you smell gas!

To turn off natural gas in your house, take a wrench and tighten it on to the quarter turn valve that is on the pipe that feeds into the gas meter. Turn it one quarter turn to make the indicator parallel to the ground. In most locations, once you do this you cannot turn the gas back on to the house without the utility company.

Propane: If you live in an area that uses outdoor propane or LPG you will find this outside the home. Open the top of the tank and you will see either a regular turn knob or a quarter turn valve. Turn the knob to your right to shut off the flow of propane into your house. For quarter turn valve see above.

Other fuel supply issues:

Firewood; propane tanks for grills, fuel for camp stoves

Backup generator fuel for water well pumps, other essential electrical needs

Keep cars/trucks at least 50% full of gas whenever possible; ensure gas tanks are full before major storms

Pet & Livestock Owners

Prepare emergency supplies for all the animals you own.

Mark location of animal emergency supplies on home layout.

Be prepared to evacuate with your pet or leave permission to evacuate animals with supplies.

Evacuation supplies for pets	Evacuation supplies for livestock
Cat carriers/airline kennels (one per cat)	□ Halters and lead ropes
 Dog crates or airline kennels (one per dog) 	 Registration, brand inspection papers, photos, medical
 Collars with tags, leashes, harnesses 	records
Bowls (food + larger water dishes)	 Medications, first aid supply
 Blankets or bedding 	 Saddles, pads, bridles, hoof pick, hoof knives, rasp,
 Paper towels, spray cleaner, trash bags 	brushes, rope, lunge line
 Litter box, cat litter 	 Water buckets, grain pans, stockpile hay and grain as
 Pet photos, pet records, microchip records 	needed for 1-2 weeks
 Water, dry food, canned food 	 WATER SOURCES (5 gallons minimum per horse per
 Treats, toys, miscellaneous pet supplies 	day)

FAMILY VEHICLES

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Vehicle	Make	Model	Year	License #	Services/Dealer

FAMILY EQUIPMENT (include farm equipment, chain saws, special instructions)

ltem	Location	Type of Fuel needed	Special Instructions

GENERAL EMERGENCY SITUATION INFORMATION

Warning: (from Eau Claire County Emergency Management and Communications Center)

- 1) Learn where and how you may be NOTIFIED of an emergency and/or hazard.
 - In Eau Claire County, general public warning information can come from the following sources:
 - Radio announcements on WAYY (AM) 790, WAXX (FM) 104.5, WBIZ (AM) 1400 or WBIZ (FM) 100.7.
 - o Television announcements on Channel 13 WEAU http://www.weau.com; Channel 18 WQOW http://www.wgow.com/
 - NOAA All Hazard Weather Radio: Weather receivers can be purchased for updates from the National Weather Service. When purchasing a weather alert radio, it is recommended that you buy one with the Specific Area Message Encoding (SAME) system. This feature can be set to "alert only" for messages intended for your county. These radios will sound a loud alarm in your house when activated by the National Weather Service. A push of a button will provide information on the weather event. Listen for information describing the event and instructions to be taken.
- 2) Identify what information you will need to make clear and appropriate decisions

<u>Shelter – In – Place</u>: (from the American Red Cross)

Shelter-in-place means selecting a small, interior room, with no or few windows, and taking refuge there. It does not mean sealing off your entire home or office building. Contaminants may be released accidentally or intentionally into the environment. Should this occur, information will be provided by local authorities via television and radio stations on how to protect you and your family. Because information will most likely be provided on television and radio, it is important to keep a TV or radio on, even during the workday. The important thing is for you to follow instructions of local authorities and know what to do if they advise you to shelter-in-place. If you are told to shelter-in-place, follow these instructions:

- Close and lock all windows and exterior doors.
- If you are told there is danger of explosion, close the window shades, blinds, or curtains.
- Turn off all fans, heating and air conditioning systems.
- Close the fireplace damper.
- Get your household disaster supply kit and make sure the radio is working.
- Go to an interior room without windows that's above ground level. In the case of a chemical threat, an above-ground location is preferable because some chemicals are heavier than air, and may seep into basements even if the windows are closed.
- Bring your pets with you, and be sure to bring additional food and water supplies for them.
- It is ideal to have a hard-wired telephone in the room you select. Call your emergency contact and have the phone available if
 you need to report a life-threatening condition. Cellular telephone equipment may be overwhelmed or damaged during an
 emergency.
- Use duct tape and plastic sheeting (heavier than food wrap) to seal all cracks around the door and any vents into the room.
- Keep listening to your radio or television until you are told all is safe or you are told to evacuate. Local officials may call for evacuation in specific areas at greatest risk in your community.

Remember that instructions to shelter-in-place are usually provided for durations of a few hours, not days or weeks. There is little danger that the room in which you are taking shelter will run out of oxygen and you will suffocate.

If you are driving a vehicle and hear advice to "shelter-in-place" on the radio, take these steps:

- If you are very close to home, your office, or a public building, go there immediately and go inside. Follow the shelter-in-place recommendations for the place you pick described above.
- If you are unable to get to a home or building quickly and safely, then pull over to the side of the road. Stop your vehicle in the safest place possible. If it is sunny outside, it is preferable to stop under a bridge or in a shady spot, to avoid being overheated.
- Turn off the engine. Close windows and vents.
- If possible, seal the heating/air conditioning vents with duct tape.
- Listen to the radio regularly for updated advice and instructions.
- Stay where you are until you are told it is safe to get back on the road. Be aware that some roads may be closed or traffic detoured. Follow the directions of law enforcement officials.

Local officials on the scene are the best source of information for your particular situation. Following their instructions during and after emergencies regarding sheltering, food, water, and clean up methods is your safest choice.

Evacuation: (from FEMA)

When community evacuations become necessary, local officials provide information to the public through the media. In some circumstances, other warning methods, such as sirens or telephone calls, also are used. Additionally, there may be circumstances under which you and your family feel threatened or endangered and you need to leave your home, school, or workplace to avoid these situations. The amount of time you have to leave will depend on the hazard. However, many disasters allow no time for people to gather even the most basic necessities, which is why **planning ahead is essential!**

FEMA's Evacuation Guidelines:

If time permits: Always: Keep a full tank of gas in your car if an evacuation seems likely. Gas Gather your disaster supplies kit. stations may be closed during emergencies and unable to pump gas Wear sturdy shoes and clothing that provides some protection, such as long pants, long-sleeved shirts, and a cap. during power outages. Plan to take one car per family to reduce congestion and delay. Secure your home: Make transportation arrangements with friends or your local government if Close and lock doors and windows. you do not own a car. Unplug electrical equipment, such as radios and Listen to a battery-powered radio and follow local evacuation instructions. televisions, and small appliances, such as toasters and Gather your family and go if you are instructed to evacuate immediately. microwaves. Leave freezers and refrigerators plugged in unless there Leave early enough to avoid being trapped by severe weather. is a risk of flooding. Follow recommended evacuation routes. Do not take shortcuts; they may Let others know where you are going. be blocked. Be alert for washed-out roads and bridges. Do not drive into flooded areas. Stay away from downed power lines.





Prepare for disasters before they strike:

Build A Disaster Supply Kit

There are six basics you should stock for your home in the case of an emergency:

Water	First Aid Supplies	Clothing & Bedding
Food	Tools & Emergency Supplies	Special Items

Keep the items that you would most likely need during an evacuation in an easy-to carry container. Possible containers include a large, covered trash container, a camping backpack or a duffle bag.

Below is a comprehensive list of what should be included in your kit – recommended items are marked with an asterisk(*).

WATER

- Store water in plastic containers such as soft drink bottles. Avoid using containers that will decompose or break, such as milk cartons or glass bottles. A normally active person needs to drink at least two quarts of water each day. Hot environments and intense physical activity can double that amount. Children, nursing mothers, and ill people will need more.
- Store one gallon of water per person per day.
- Keep at least a three-day supply of water per person (per day per person – at least two quarts for drinking and two quarts for food preparation / sanitation).*

FOOD

Store at least a three-day supply of nonperishable food. Select foods that require no refrigeration, preparation or cooking, and little or no water. If you must heat food, pack a can of sterno. Select food items that are compact and lightweight.

Include a selection of the following foods in your Disaster Supplies Kit:

- Ready-to-eat canned meats, fruits, and vegetables
- Canned juices
- Staples (salt, sugar, pepper, spices, etc.)
- High energy foods
- Vitamins
- Food for infants
- Comfort/stress foods

FIRST AID SUPPLIES

Assemble a first aid kit for your home and one for each car.

- (20) adhesive bandages, various sizes.
- (1) 5" x 9" sterile dressing.
- (1) conforming roller gauze bandage.
- (2) triangular bandages.
- (2) 3 x 3 sterile gauze pads.
- (2) 4 x 4 sterile gauze pads.
- (1) roll 3" cohesive bandage.

- (2) germicidal hand wipes or waterless alcohol-based hand sanitizer.
- (6) antiseptic wipes.
- (2) pair large medical grade non-latex gloves.
- Adhesive tape, 2" width.
- Anti-bacterial ointment.
- Cold pack
- Scissors (small, personal).
- Tweezers.
- CPR breathing barrier, such as a face shield.

Non-Prescription Drugs

- Aspirin or nonaspirin pain reliever
- Anti-diarrhea medication
- Antacid (for stomach upset)
- Syrup of Ipecac (use to induce vomiting if advised by the Poison Control Center)
- Laxative
- Activated charcoal (use if advised by the Poison Control Center)

TOOLS and EMERGENCY SUPPLIES

- Mess kits, or paper cups, plates, and plastic utensils*
- Emergency preparedness manual*
- Battery-operated radio and extra hatteries*
- Flashlight and extra batteries*
- Cash or traveler's checks, change*
- Non-electric can opener, utility knife*
- Fire extinguisher: small canister ABC type
- Tube tent
- Pliers
- Tape
- Compass
- Matches in a waterproof container
- Aluminum foil
- Plastic storage containers
- Signal flare
- Paper, pencil
- Needles, thread
- Medicine dropper
- Shut-off wrench, to turn off household gas and water
- Whistle
- Plastic sheeting
- Map of the area (for locating shelters)

Sanitation

- Toilet paper, towelettes*
- Soap, liquid detergent*
- Feminine supplies*
- Personal hygiene items*
- Plastic garbage bags, ties (for personal sanitation uses)
- Plastic bucket with tight lid
- Disinfectant
- Household chlorine bleach

CLOTHING and BEDDING

*Include at least one complete change of clothing and footwear per person.

- Sturdy shoes or work boots*
- Rain gear*
- Blankets or sleeping bags*
- Cots or air mattresses
- Hat and gloves
- Thermal underwear
- Sunglasses

SPECIAL ITEMS

Remember family members with special requirements, such as infants and elderly or disabled persons

For Baby*

- Formula
- Diapers
- Bottles
- Powdered milk
- Medications

For Adults*

- Heart and high blood pressure medication
- Insulin
- Prescription drugs
- Denture needs
- Contact lenses and supplies
- Extra eye glasses
- Special medical equipment

Entertainment (based on the ages of family members)

- Games (cards) and books
- Portable music device

Other Important Family Items

- Extra keys
- Cash (small bills and coins)
- Camera (disposable to document damage)
- Long distance phone card
- Cell phone/chargers
- Keep these records in a waterproof, portable container:
 - Will, insurance policies, contracts deeds, stocks and bonds
 - Passports, social security cards, immunization records
 - o Bank account numbers
 - Credit card account numbers and companies
- Inventory of valuable household goods, important telephone numbers
- Family records (birth, marriage, death certificates)

Storage concerns:

- Store your kit in a convenient place known to all family members. Keep a smaller version of the supply kit in the trunk of your car.
- Keep items in airtight plastic bags.
 Change your stored water supply every six months so it stays fresh.
 Replace your stored food every six months. Re-think your kit and family needs at least once a year. Replace batteries, update clothes, etc.
- Ask your physician or pharmacist about storing prescription medications

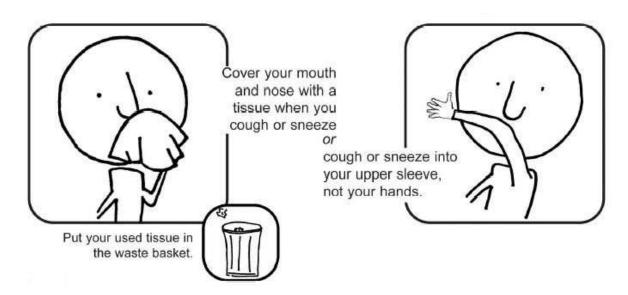


Cover Your Cough - Serious respiratory illness like influenza, respiratory syncytial virus (RSV), whooping cough, and sever acute respiratory syndrome (SARS) are spread by coughing or sneezing and unclean hands.

TO HELP STOP THE SPREAD OF GERMS:

- Cover your mouth and nose with a tissue when you cough of sneeze
- If you don't have a tissue, cough or sneeze into your upper sleeve, not your hands
- Put your used tissue in the waste basket
- Clean your hands after coughing or sneezing!
- Wash with soap and water or clean with alcohol-based and cleaner
- Avoid touching your face, eyes, and nose with your hands
- Avoid sharing pillow cases, towels, eye makeup, eating utensils.

Note: You may consider wearing a surgical mask to protect others.



Hand Hygiene in Emergency Situations

After an emergency, it can be difficult to find running water. However, it is still important to wash your hands to avoid illness. It is best to wash your hands with soap and water but when water isn't available, you can use alcohol-based products made for washing hands. Below are some tips for washing your hands with soap and water and with alcohol-based products.

When should you wash your hands?

- Before preparing or eating food
- Before and after treating a cut or wound
- Before and after tending to someone who is sick
- After handling uncooked foods, particularly raw meat, poultry, or fish
- After blowing your nose, coughing, or sneezing

- After handling garbage
- After handling an animal or animal waste
- After going to the bathroom
- After changing diapers or cleaning up a child who has gone to the bathroom

<u>Techniques for Hand Hygiene with Alcohol-Based Products:</u>

When hands are visibly dirty, they should be washed with soap and water when available.

However, if soap and water are not available, use an alcohol-based product to clean your hands. When using an alcohol-based handrub, apply product to palm of one hand and rub hands together, covering all surfaces of hands and fingers, until hands are dry. **Note** that the *volume needed* to reduce the number of bacteria on hands *varies by product*.

Alcohol-based handrubs significantly reduce the number of germs on skin and are fast acting.

Proper techniques to use when washing your hands with soap and water:

- 1. Place your hands together under water (warm water if possible).
- 2. Rub your hands together for at least 15-20 seconds (with soap if possible). Wash all surfaces well, including wrists, palms, backs of hands, fingers, and under the fingernails
- 3. Clean the dirt from under your fingernails.
- 4. Rinse the soap from your hands.
- 5. Dry your hands completely with a clean towel if possible (this helps remove the germs). However, if towels are not available it is okay to air dry your hands. Pat your skin rather than rubbing to avoid chapping and cracking.
- 6. If you use a disposable towel, throw it in the trash.

Pandemic Influenza

Pandemic influenza is a worldwide epidemic of a new flu virus for which there is little or no immunity in the human population. When a pandemic flu spreads it creates a public health emergency in which many people will become ill. Most people will be cared for at home, and because services and supplies may be in short supply, it is important to be prepared. You will need to have food, water, supplies, and medicines on hand for up to 2 weeks. You will also need to know how to care for someone who is ill and when to call for medical advice.

A <u>Home Health Care Guide</u> has been prepared by the Santa Clara Valley Health and Hospital System. They suggest the following pandemic supplies in addition to a two week supply of food and water:

- Thermometer
- Eye dropper
- Drinks with electrolytes (like Gatorade) or supply of salt and sugar
- Prescription medicines
- Cough medicines
- Liquid medicine for children
- Surgical masks
- Rubber gloves
- Disposable gloves
- Alcohol-based hand sanitizer
- Antibacterial wipes/gel
- Bleach
- Laundry detergent
- Dishwashing detergent
- □ Soap
- Toilet paper
- Paper towels
- Tissues

Be prepared to call for medical advice:

- Keep a home care log
- Write down the date, time, fever temperature, symptoms, medicines given and dosage.
- Keep an eye on changes in symptoms or new symptoms.
- Make a new entry at least twice a day.

Consult the Santa Clara plan or the Eau Claire City/County Health Department website (http://www.co.eau-claire.wi.us/Health/index.htm) for more information.

TIP: Instead of purchasing sports drinks, you can make your own electrolyte replacement. Mix: 4 cups clean water 2 tablespoons of sugar

½ teaspoon of salt

Use this checklist to help evaluate and maintain your Disaster Supply Kit.

ITEMS IN MY DISASTER SUPPLY KIT	YES	NO	DATE REPLACED / REFRESHED
Water			
Food			
First Aid Supplies			
Medications & Special Items			
Tools & Emergency Supplies			
Sanitation Articles			
Clothing & Bedding			
Special Items			
First Aid Kit			
Pet Supplies			
Emergency Car Kit			

TRAINING LOG: Get Trained And Stay Current (record date & location for each person in your family)

Class	Name	Name	Name	Name
First Aid				
CPR				
CERT				
Red Cross Disaster Classes				

FOR MORE INFORMATION:

Eau Claire County Emergency Management http://www.co.eau-claire.wi.us/Planning&Development/index.htm

Eau Claire City/County Health Department http://www.co.eau-claire.wi.us/Health/index.htm

Western Regional Consortium for Public Health Preparedness http://www.wrpphp.org/

State of Wisconsin Emergency Management http://emergencymanagement.wi.gov/

Wisconsin Department of Health Services, Division of Public Health http://dhs.wisconsin.gov/aboutdhs/dph/dph.htm

American Red Cross www.redcross.org

Ready.Gov http://www.ready.gov/

FEMA http://www.fema.gov/

Department of Health and Human Services http://www.pandemic.gov

Colorado State Animal Response Team http://www.cosart.org/

Center for Disease Control http://www.emergency.cdc.gov/preparedness

Home Care Guide: Providing Care at Home During Pandemic Flu

http://www.sccgov.org/SCC/docs%2FPublic%20Health%20Department%20%28DEP%29%2Fattachments%2FSCCPHD HomePrepBooklet BW.pdf

<u>Important Local Contacts After a Disaster</u>

Chippewa Valley Chapter of the American Red Cross (for immediate assistance): 715-834-4182

Salvation Army: 715-834-1224

Eau Claire County Department of Human Services: 715-839-1200

West Central Region of Wisconsin Emergency Management, 715-839-3825, Fax: 715-834-8492

FEMA (to apply for disaster funds): 1-800-621-FEMA (3362); TTY: 1-800-462-7585; or apply online at www.fema.gov